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MEMORANDUM

| SUBJECT | Agenda Item 16.B. Examination/Licensing Report |
|---------|---|
| FROM | Timothy Rodda, Administration/Licensing Manager |
| ТО | Veterinary Medical Board (Board) |
| DATE | April 4, 2023 |

Examination Updates

International Council for Veterinary Assessment (ICVA)

On <u>February 9, 2023</u>, the ICVA sent out a request for nominations for open positions on their Assessment Development Committee. The request were specifically for experts in the Bovine – Dairy, Small Ruminant, Exotic Companion Animal and Poultry areas.

On <u>March 19, 2023</u>, the ICVA announced the 2022 ICVA Assessment Grant Winners. The winning proposal was "Holistic admissions review: A tool to predict early performance in veterinary school including use of novel indicators." All three investigators were from Ross University School of Veterinary Medicine.

On March 29, 2023, the ICVA released the latest edition of their newsletter – Veterinary Assessment in Focus. The newsletter includes an update from their CEO, Dr. Heather Case. Additionally, there is an introduction to the Veterinary Educational Assessment (VEA), an examination developed by the ICVA and used as a benchmark to measure knowledge of veterinary students in five areas – anatomy, physiology, pharmacology, microbiology, and pathology. The VEA is designed to give students a snapshot of their current knowledge and provide insight into areas they can continue to grow. The newsletter also congratulated the 2022 Assessment Grant Winners from Ross University. The ICVA reiterated the importance of examination security for the NAVLE and reminds candidates the importance of not participating in compromising testing behaviors. Development of the ICVA's new progress test, tentatively named the Assessment for Learning in Veterinary Education (ALIVE) was announced. ALIVE would be a new tool that would help measure learning across content areas as veterinary students advance within their program. The ICVA is seeking to pilot this with several schools that have expressed interest. The newsletter concluded with examination updates on the NAVLE, Veterinary Educational Assessment, Series Specific Examinations, and the Wisconsin Laws and Rules Examination.

On March 30, 2023, the ICVA announced their Chief Executive Officer, Dr. Heather Case, was elected to the vice chair of the National Academies of Practice (NAP) Veterinary Medicine Academy. The NAP is an interprofessional nonprofit organization that was founded in 1981 whose work is to promote accessible and affordable healthcare for all through patient advocacy, interprofessional collaboration, and model excellence in inclusive preventative care.

Licensing Updates

Continuing Education (CE) Audits

There Board audits 5% of its current active population (those who renew and indicate they have completed the CE requirement) each month and from the period of July through February, a total of 242 licensees were audited. Of those selected for the audit, 59 were non-compliant. The Board is currently working on corrective actions for those licensees who are out of compliance, the result of which may be administrative action. Beginning in April, Board staff will expand the audits to include RVTs. Licensees are encouraged to utilize the AAVSB's CE tracking program RACEtrack.

BreEZe Updates (Strategic Plan Object 2.3)

The Board primarily made internal updates to BreEZe in the past quarter. The changes included updating enforcement related codes and descriptions, which allows the Board to track case closures more accurately. Application queues were updated and clarified to ensure applications are directed to appropriate staff and applications, such as military and asylum, are appropriately expedited. Coinciding with this update was a requirement that the applicant upload the required documentation to justify expediting – such as discharge paperwork from the military. The courtesy email notification was updated to send when changes were made to an application, informing candidates of the remaining deficiencies.

Upcoming BreEZe Improvements

Board staff continue to work with OIS to plan and prioritize improvements in BreEZe. Upcoming scheduled improvements to BreEZe include primarily DCA global changes.

Performance Measures

Applications

When compared with the third quarter from FY 21/22, Board applications decreased slightly. The Board received with significantly fewer (from 528 to 219) veterinarian applications, a decrease in university veterinarian applications (from 18 to 12), a decrease in RVT applications (from 306 to 251), an increase in veterinary premises applications (from 108 to 187), and an increase in VACSP applications (from 511 to 729). With three quarters complete last year, the Board received 1,026 veterinarian applications, 41 university veterinarian applications, 779 RVT applications, 313 premises applications, and 1,497 VACSP applications. As shown in the Summary of Applications Activity, each of the application types increased, except the veterinarian applications, which had a large decrease, and RVTs which had a slight decrease.

The Board anticipated receiving fewer veterinarian applications due to the efficiency change with the application process (going from two applications to one) and the elimination of the temporary reciprocity and intern license types. Additionally, the Board saw a significant increase in veterinarian applications in the third quarter of FY 21/22 due to the change in requirements for licensure. The Board anticipates an increase in veterinarian applications over the next few months to coincide with graduation. As seen in the chart below, RVT applications follow a cyclical increase and decrease that generally coincides with examination testing. RVT applicants are encouraged to only apply after they have met all requirements for licensure.

| | S | Summary | of A | pplic | ation | Act | ivity | | | | | |
|-----------------------|----------|----------|--|-------|-------|-----|-------|------|-----|-----|-----|-------|
| Applications Bossived | FY 20/21 | FY 21/22 | | | | | FY 22 | 2/23 | | | | |
| Applications Received | Total | Total | July Aug Sep Oct Nov Dec Jan Feb Mar YTD | | | | | | | | | |
| VET | 1,528 | 1,387 | 79 | 70 | 41 | 24 | 26 | 29 | 59 | 56 | 104 | 488 |
| UNIV | 42 | 55 | 18 | 11 | 11 | 5 | 9 | 1 | 3 | 1 | 8 | 67 |
| RVT | 952 | 1,039 | 63 | 163 | 79 | 68 | 36 | 109 | 118 | 55 | 78 | 769 |
| HSP | 358 | 442 | 58 | 45 | 29 | 24 | 30 | 24 | 102 | 28 | 57 | 397 |
| VACSP | 1,881 | 2,095 | 159 | 225 | 182 | 195 | 199 | 183 | 274 | 195 | 260 | 1,872 |

Licenses

When compared with the third quarter from FY 21/22, Board issued more licenses overall. Board veterinarian licenses decreased (from 187 to 84), university veterinarian licenses increased (from 3 to 6), RVT registrations increased (from 202 to 321), premises registrations increased (from 90 to 161), and VACSP registrations increased (from 537 to 655). With three quarters complete in FY 21/22, the Board issued 488 veterinarian licenses, 21 university veterinarian licenses, 500 RVT registrations, 226 premises registrations, and 1,048 VACSPs.

The Board expected the decrease in veterinarian licenses when compared to this point last quarter as applicants were informed of the anticipated changes (elimination of the state examination and reciprocity courses) to veterinary licensure and many waited until the new changes were in effect to complete licensure. The quarter comparison increase for RVT licensure coincides with the RVT testing window and processing the applications received when the December examination results were received. When compared to the total issued from last year, the number of RVT registrations has increased. The number of VACSPs issued has increased overall which may continue to be due to the efficiencies in the VACSP application processing and additional seasonal work.

| | | Summar | y of L | icens | sing A | Activ | ity | | | | | |
|-------------------------|----------|----------|--------|-------|--------|-------|-----|-----|-----|-------|-----|-------|
| Licenses and | FY 20/21 | FY 21/22 | | 1 | 1 | 1 | 1 | 1 | FY | 22/23 | Γ | ı |
| Registrations Issued | Total | Total | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | YTD |
| VET | 694 | 806 | 95 | 104 | 51 | 32 | 30 | 21 | 21 | 34 | 29 | 417 |
| UNIV | 23 | 33 | 0 | 5 | 5 | 3 | 3 | 0 | 4 | 1 | 1 | 22 |
| RVT | 748 | 706 | 43 | 46 | 141 | 44 | 20 | 7 | 144 | 53 | 124 | 622 |
| HSP | 345 | 399 | 44 | 58 | 26 | 15 | 21 | 22 | 97 | 17 | 47 | 347 |
| VACSP | 1,508 | 1,633 | 127 | 239 | 180 | 131 | 151 | 199 | 253 | 171 | 231 | 1,682 |

Additional licensing performance measures can be found through DCA's Interactive Data Portal <u>here</u>.

| Li | censee Popula | ation | |
|--|------------------|---------------------|---------------------|
| | as of April 2021 | as of April 1, 2022 | as of April 4, 2023 |
| Veterinarian Licenses*/** | 15,142/12,344 | 15,521/12,990 | 15,989/13,048 |
| Veterinarian Licenses – California** | 11,318 | 11,571 | 11,087 |
| University Veterinarian*/** | 152/122 | 174/126 | 208/133 |
| RVT Registrations*/** | 10,000/7,540 | 10,369/8,136 | 10,913/8,309 |
| RVT Registrations – California** | 8,635 | 8,807 | 7,870 |
| Premises Registrations*/** | 4,236/3,728 | 4,240/3,738 | 4,441/3,901 |
| Premises Registrations – Exempt** | 99 | 105 | 109 |
| VACSPs*/** | 7,987/4,927 | 9,545/5,684 | 11,763/6,738 |
| *includes delinquent, inactive, and clear licensees; * | *clear licensees | | |

Attachments:

1. VMB Monthly Application Statistics – Individual Transactions Report



VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2022 to Mar 31, 2023



| | 2022 | | | | | | 2023 | | | FY |
|--|------|-------|-----|------|-------|-----|------|-----|-----|-------|
| Veterinarian Initial License Application | Quar | ter 1 | | Quar | ter 2 | | Quar | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Received Online | 9 | 12 | 3 | 3 | 1 | 1 | 1 | 0 | 3 | 33 |
| Approved Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Approved Online | 19 | 14 | 7 | 3 | 3 | 2 | 2 | 0 | 1 | 51 |
| Pending Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pending Online | 13 | 11 | 6 | 5 | 3 | 2 | 1 | 1 | 3 | 3 |
| Average Paper Cycle Time (In Days) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Average Online Cycle Time (In Days) | 9 | 4 | 6 | 12 | 21 | 0 | 0 | N/A | 0 | 7 |

| | 2022 | | | | | | 2023 | | | FY |
|-------------------------------------|------|-------|-----|------|-------|-----|------|-----|-----|-------|
| Veterinarian Licensure Application | Quar | ter 1 | | Quar | ter 2 | | Quar | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Received Online | 70 | 58 | 38 | 23 | 23 | 28 | 53 | 54 | 100 | 447 |
| Approved Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Approved Online | 76 | 90 | 44 | 29 | 27 | 19 | 19 | 34 | 27 | 365 |
| Pending Paper | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 |
| Pending Online | 215 | 128 | 107 | 100 | 90 | 99 | 133 | 153 | 219 | 219 |
| Average Paper Cycle Time (In Days) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 1 | 1 |
| Average Online Cycle Time (In Days) | 13 | 13 | 8 | 6 | 7 | 4 | 6 | 15 | 10 | 11 |



VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2022 to Mar 31, 2023



DEPARTMENT OF CONSUMER AFFAIRS

| | 2022 | | | | | | 2023 | | | FY |
|-------------------------------------|------|-----|-----|-----|-----|-----|------|-----|-----|-------|
| Veterinarian Renewal Application | Q1 | | | Q2 | | | Q3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper Volume | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 |
| Received Online Volume | 522 | 544 | 465 | 602 | 504 | 530 | 604 | 450 | 495 | 4,716 |
| Approved Paper Volume | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3 |
| Approved Online Volume | 521 | 549 | 466 | 600 | 507 | 527 | 564 | 455 | 478 | 4,667 |
| Pending Paper Volume | 15 | 14 | 14 | 13 | 13 | 13 | 13 | 13 | 13 | 13 |
| Pending Online Volume | 102 | 97 | 95 | 97 | 94 | 97 | 136 | 131 | 133 | 133 |
| Average Paper Cycle Time (In Days) | 13 | 46 | N/A | 197 | N/A | N/A | N/A | N/A | N/A | 85 |
| Average Online Cycle Time (In Days) | 0 | 3 | 3 | 2 | 0 | 0 | 0 | 2 | 2 | 1 |

| | 2022 | | | | | | 2023 | | | FY |
|-------------------------------------|------|-------|-----|------|-------|-----|------|-----|-----|-------|
| RVT Licensure Application | Quar | ter 1 | | Quar | ter 2 | | Quar | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 5 |
| Received Online | 61 | 156 | 74 | 63 | 32 | 105 | 111 | 54 | 77 | 733 |
| Approved Paper | 1 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 0 | 5 |
| Approved Online | 42 | 46 | 141 | 42 | 20 | 7 | 143 | 52 | 124 | 617 |
| Pending Paper | 9 | 8 | 8 | 6 | 6 | 5 | 4 | 0 | 1 | 1 |
| Pending Online | 409 | 489 | 405 | 409 | 407 | 492 | 431 | 396 | 311 | 311 |
| Average Paper Cycle Time (In Days) | 0 | N/A | N/A | 0 | N/A | N/A | 0 | 0 | N/A | 0 |
| Average Online Cycle Time (In Days) | 2 | 2 | 1 | 0 | 0 | 6 | 10 | 4 | 13 | 6 |



VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2022 to Mar 31, 2023



DEPARTMENT OF CONSUMER AFFAIRS

| | 2022 | | | | | | 2023 | | | FY |
|-------------------------------------|------|-----|-----|-----|-----|-----|------|-----|-----|-------|
| RVT Renewal Application | Q1 | | | Q2 | | | Q3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper Volume | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 4 |
| Received Online Volume | 347 | 355 | 285 | 362 | 313 | 290 | 317 | 279 | 356 | 2,904 |
| Approved Paper Volume | 1 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 5 |
| Approved Online Volume | 344 | 359 | 284 | 361 | 314 | 291 | 315 | 278 | 333 | 2,879 |
| Pending Paper Volume | 11 | 10 | 10 | 10 | 11 | 11 | 9 | 9 | 8 | 8 |
| Pending Online Volume | 81 | 77 | 78 | 79 | 78 | 74 | 76 | 77 | 74 | 74 |
| Average Paper Cycle Time (In Days) | 76 | 17 | N/A | N/A | N/A | N/A | 92 | N/A | 14 | 58 |
| Average Online Cycle Time (In Days) | 0 | 1 | 0 | 5 | 2 | 1 | 0 | 0 | 7 | 2 |

| | 202 | 2 | | | | | 2023 | | | FY |
|-------------------------------------|-----|---------|-----|------|-------|-----|------|-------|-----|-------|
| Premises Application | Qua | arter 1 | | Quar | ter 2 | | Quar | ter 3 | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Received Online | 57 | 45 | 29 | 24 | 30 | 23 | 102 | 28 | 57 | 395 |
| Approved Paper | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| Approved Online | 43 | 58 | 26 | 15 | 21 | 21 | 97 | 17 | 47 | 345 |
| Pending Paper | 7 | 7 | 7 | 7 | 7 | 3 | 3 | 2 | 0 | 0 |
| Pending Online | 45 | 29 | 29 | 33 | 41 | 37 | 42 | 44 | 49 | 49 |
| Average Paper Cycle Time (In Days) | 0 | N/A | N/A | N/A | N/A | 36 | N/A | N/A | N/A | 18 |
| Average Online Cycle Time (In Days) | 1 | 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 1 |



VMB Monthly Application Statistics - Individual Transactions

From Jul 1, 2022 to Mar 31, 2023



| | 2022 | | | | | | 2023 | | | FY |
|-------------------------------------|------|-----|-----|-----|-----|-----|------|-----|-----|-------|
| Premises Renewal Application | Q1 | | | Q2 | | | Q3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper Volume | 3 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 4 |
| Received Online Volume | 199 | 124 | 109 | 100 | 103 | 116 | 177 | 277 | 965 | 2,170 |
| Approved Paper Volume | 2 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 4 |
| Approved Online Volume | 201 | 123 | 110 | 100 | 103 | 116 | 175 | 277 | 944 | 2,149 |
| Pending Paper Volume | 6 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 |
| Pending Online Volume | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 12 | 12 |
| Average Paper Cycle Time (In Days) | 96 | 23 | N/A | N/A | N/A | 145 | N/A | N/A | N/A | 90 |
| Average Online Cycle Time (In Days) | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| | 2022 | | | | | | 2023 | | | FY |
|-------------------------------------|------|-------|-----|------|-------|-----|------|-----|-----|-------|
| VACSP Application | Quar | ter 1 | | Quar | ter 2 | | Quar | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 0 | 4 | 2 | 5 | 5 | 1 | 0 | 2 | 1 | 20 |
| Received Online | 160 | 221 | 173 | 190 | 185 | 171 | 269 | 192 | 259 | 1,820 |
| Approved Paper | 2 | 3 | 3 | 4 | 4 | 4 | 1 | 1 | 0 | 22 |
| Approved Online | 125 | 236 | 177 | 127 | 147 | 195 | 252 | 170 | 228 | 1,657 |
| Pending Paper | 16 | 14 | 16 | 12 | 12 | 9 | 8 | 6 | 6 | 6 |
| Pending Online | 636 | 581 | 558 | 465 | 475 | 429 | 430 | 437 | 442 | 442 |
| Average Paper Cycle Time (In Days) | 0 | 25 | 17 | 1 | 0 | 3 | 71 | 2 | N/A | 10 |
| Average Online Cycle Time (In Days) | 4 | 3 | 4 | 5 | 5 | 8 | 8 | 1 | 3 | 5 |



VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2022 to Mar 31, 2023



DEPARTMENT OF CONSUMER AFFAIRS

| VACSP Renewal Application | 2022 | | | | 2023 | FY | | | | |
|-------------------------------------|------|-----|-----|-----|------|-----|-----|-----|-----|-------|
| | Q1 | | | Q2 | | | Q3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper Volume | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Received Online Volume | 214 | 231 | 200 | 157 | 172 | 203 | 260 | 206 | 226 | 1,869 |
| Approved Paper Volume | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Approved Online Volume | 222 | 224 | 200 | 154 | 176 | 209 | 261 | 210 | 221 | 1,877 |
| Pending Paper Volume | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 7 | 7 | 7 |
| Pending Online Volume | 46 | 53 | 53 | 56 | 53 | 47 | 45 | 40 | 38 | 38 |
| Average Paper Cycle Time (In Days) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Average Online Cycle Time (In Days) | 4 | 0 | 9 | 6 | 2 | 3 | 1 | 7 | 7 | 4 |

| University License Initial Application | 2022 | | | | 2023 | | | FY | | |
|--|-----------|-----|-----|-----------|------|-----|-----------|-----|-----|-------|
| | Quarter 1 | | | Quarter 2 | | | Quarter 3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Received Online | 17 | 5 | 1 | 4 | 3 | 0 | 1 | 1 | 8 | 40 |
| Approved Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Approved Online | 3 | 17 | 0 | 0 | 4 | 2 | 0 | 1 | 6 | 33 |
| Pending Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pending Online | 15 | 2 | 0 | 4 | 2 | 0 | 1 | 1 | 3 | 3 |
| Average Paper Cycle Time (In Days) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Average Online Cycle Time (In Days) | 4 | 8 | N/A | N/A | 8 | 8 | N/A | 7 | 16 | 9 |



VMB Monthly Application Statistics - Individual Transactions

From Jul 1, 2022 to Mar 31, 2023



| University License Licensure Application | 2022 2023 | | | | | | | | | |
|--|-----------|-------|-----|-----------|-----|-----|-----------|-----|-----|-------|
| | Quar | ter 1 | | Quarter 2 | | | Quarter 3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Received Online | 1 | 6 | 10 | 1 | 6 | 1 | 2 | 0 | 0 | 27 |
| Approved Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Approved Online | 0 | 5 | 5 | 3 | 3 | 0 | 4 | 1 | 1 | 22 |
| Pending Paper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pending Online | 1 | 2 | 4 | 2 | 5 | 6 | 4 | 3 | 2 | 2 |
| Average Paper Cycle Time (In Days) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Average Online Cycle Time (In Days) | N/A | 3 | 1 | 5 | 4 | N/A | 7 | 0 | 0 | 3 |
| University License Renewal Application | 2022 2023 | | | | | | | | FY | |
| | Q1 | | | Q2 | | | Q3 | | | |
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
| Received Paper Volume | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Received Online Volume | 6 | 4 | 3 | 2 | 3 | 3 | 3 | 1 | 3 | 28 |
| Approved Paper Volume | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Approved Online Volume | 6 | 4 | 3 | 2 | 3 | 3 | 3 | 1 | 3 | 28 |
| Pending Paper Volume | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pending Online Volume | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Average Paper Cycle Time (In Days) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Average Online Cycle Time (In Days) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |