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# MEMORANDUM

DATE	April 6, 2022
то	Veterinary Medical Board (Board)
FROM	Timothy Rodda, Administration/Licensing Manager
SUBJECT	Agenda Item 16.B. Examination/Licensing Report

# Examination Updates

International Council for Veterinary Assessment (ICVA)

On February 11, 2022, the ICVA announced the Board will transition their candidates to be approved by the ICVA to take the North American Veterinary Licensing Examination (NAVLE). This change will affect students registering to take the NAVLE during the November-December 2022 examination window, and applicants registration will open in early June and close August 1, 2022.

Additionally, the ICVA Board of Directors issued a call for nominations for three open "At-Large" positions. The At-Large directors are appointed for three-year terms and may serve a maximum of three terms. While the nomination period closed on April 16, 2022, you can read the ICVA <u>nomination form</u>, <u>nomination announcement letter</u> and <u>job</u> <u>description</u> on their website.

Similarly on February 10, 2022, the ICVA has requested nominations for one open position on their Assessment Development Committee (ADC). This committee includes assisting the ICVA in NAVLE item writers and review meetings. The appointments are three years with the ability to serve up to three terms. The current opening is in the swine area. While the nomination period closed on April 15, 2022, the <u>nomination form</u> and requested <u>qualifications</u> can again be found on the ICVA website.

# **Examination Statistics**

The North American Veterinary Licensing Examination (NAVLE) and the Veterinary Technician National Examination (VTNE) returned to their routine examination scheduling and grading. The NAVLE was offered in November to December 2021, and will again be offered from April 11-23, 2022. The VTNE was offered November to December 2021, and is currently in its examination window of March to April 2022. Updated examination results will be provided accordingly.

	North Ame	rican Veterinary L (NAVLE)	-	amination						
September - December 2020 January - May 2021 November – December 2021										
Candidates	Pass %	Candidates	Pass %	Candidates	Pass %					
390	83%	85	55%	419	79%					

	Vete	erinary Technician (VI	n National Ex TNE)	amination	
March - Ma	y 2021	June - Septem	ber 2021	October - Decen	nber 2021
Candidates	Pass %	Candidates	Pass %	Candidates	Pass %
388	55%	376	53%	381	49%

VTNE yearly pass rates by school, through September 30, 2021, can be found <u>here on</u> <u>the Board's website</u>. There have been no updates since the January Board meeting. These statistics are provided by PSI to staff, and once we receive the data, the Board's website will be updated.

# Licensing Updates

BreEZe Updates (Strategic Plan Object 2.3) A new veterinarian application was released on February 18, 2022. This application A new veterinarian application was released on February 18, 2022. This application meets the required changes of AB 1535 and combines the previous eligibility application and license application into one. Additionally, with the elimination of the temporary license types, there is now a single application and payment for those seeking a veterinarian license in California. Also, as part of the update to the application, those candidates who indicate they did not graduate from a California veterinarian school (UC Davis or Western University) are provided a link to take the Veterinarian Law Examination. This improvement will reduce delays for those candidates.

BreEZe applications ask applicants whether they need a fingerprint hard card to meet the fingerprint requirement for licensure. Staff then run a report of recent candidates who have applied with the Board and requested a hard card and mail them the hard card. This proactive step will reduce delays and Board contacts for candidates. Currently, the new veterinarian application has candidates pay the required fees up front. Staff are working with OIS to update the other applications with this change.

BreEZe was updated to allow managing licensees to associate and disassociate premises and VACSP holders. Managing licensees can complete the Association/Disassociation application through their account each time they want to associate or disassociate. This automation of the association and disassociation will allow veterinarians to accurately reflect their VACSP holders and eliminate the staff time to manually make the changes.

# Upcoming BreEZe Improvements

Board staff are working with OIS to update the system and automate the application process for VACSP applicants. Staff receive a significant amount of VACSP applications which have minimal requirements. The process will review each application to ensure the requirements are met, including fingerprint clearance. Once the requirements have been met, the license will issue. Should the fingerprint clearance not come back clear, staff intervention will be required to complete the licensure process after review. This update is expected to launch at the end of April.

Additionally, Board staff have been in communication with UC Davis and Western University regarding improvements for their students to supply proof of graduation with the Board. Recently, the Board updated its process to allow the universities to upload copies of the graduate's diplomas to a virtual Box, and staff would manually attach and update each candidate file. The upcoming improvement would allow the universities to send the Board a list of their graduates with their graduation date and have the system upload that information directly into the candidate file and complete that licensure requirement.

The Board released a new application for veterinarians in February of this year that revised the process to meet the updated requirements established with the implementation of AB 1535. This included requiring candidates to meet all requirements for licensure at the time of application. This has had unintended consequences of potentially causing delays for those candidates who have not yet graduated. The application is being updated to request the candidate be within 6 months of graduation at the time of application. This will allow sufficient time for staff to review all applications and prepare them for final license issuance once we receive the proof of graduation.

With the transition to BreEZe, the Board has been absorbing the costs associated with credit card fees. Discussions are underway with to shift the cost with paying credit card fees to the licensee and candidate as part of their application process. Individual Boards and Bureaus will be contacted later this year with updates.

# Performance Measures

# Applications

Board applications increased from the prior quarter, with 338% more veterinarian applications, 52% more RVT applications, 7% fewer veterinary premises applications, and one less VACSP application compared to last quarter. The Board received 18 university license applications, up from 6 last quarter. The Board typically receives an increase in veterinarian applications because of NAVLE results and candidates coming closer to graduation. The significant increase in veterinarian applications can be attributed to AB 1535 taking effect, which changes the requirements for examination and licensure eligibility. Similarly, RVTs now apply after they have met the requirements for licensure, which would increase our applications after examination results have been received. Compared to the same quarter last year, the Board received 18% more applications and issued 60% more licenses and permits.

As indicated above, the increase in veterinarian applications is most likely linked to the modification of the application process and requirements set forth in AB 1535 – specifically the elimination of the CSB and subsequent 3-day course for reciprocity.

Staff had received numerous calls regarding when the changes would be implemented and when to apply from stakeholders. Similarly, the increase in RVT applications is consistent with VTNE results being released to candidates.

The Board's pending applications increased from the last quarter, as expected with the influx due to changes the Board has made.

#### Licenses

Overall, the Board issued more licenses compared to last quarter. The Board issued 101% more veterinarian licenses, RVT registrations increased by less than 1% (3 more), premises registrations increased 50%, and VACSP registrations increased by 67%. Additionally, there were 3 university licenses issued, a decrease from the 6 issued last quarter. Again, this overall increase in licenses issued corresponds to licensure requirements and examination results – specifically the elimination of the CSB as a requirement for veterinarians and VTNE results for RVT candidates.

Additional licensing performance measures can be found through DCA's Interactive Data Portal <u>here</u>.

	Licensee Populatio	n							
	as of May 2020	as of April 2021	as of April 1, 2022						
Veterinarian Licenses*/**	14,820/12,275	15,142/12,344	15,521/12,990						
Veterinarian Licenses – California**	11,068	11,318	11,571						
University Veterinarian*/**	130/115	152/122	174/126						
Veterinarian – Internship**	26	15	30						
Veterinarian – Reciprocity**	42	63	59						
RVT Registrations*/**	9,552/7,214	10,000/7,540	10,369/8,136						
RVT Registrations – California**	8,376	8,635	8,807						
Premises Registrations*/**	4,138/3,704	4,236/3,728	4,240/3,738						
Premises Registrations – Exempt**	104	99	105						
VACSPs*/**	6,661/4,816	7,987/4,927	9,545/5,684						
*includes delinquent, inactive, and clear licensees; **clear licensees									

# Attachments:

1. VMB Monthly Application Statistics – Individual Transactions Report





	2021						2022			FY
Veterinarian CA Graduate Application for Exam Eligibility	Quar	ter 1		Quar	ter 2		Quar	ter 3		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	0	0	2	0	0	0	0	0	0	2
Received Online	2	1	5	4	1	1	10	15	0	39
Approved Paper	0	0	0	0	0	0	0	0	0	0
Approved Online	0	0	1	0	0	0	1	33	4	39
Pending Paper	0	0	0	0	0	0	0	0	0	0
Pending Online	6	7	11	15	16	17	24	4	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	N/A	N/A	3	N/A	N/A	N/A	4	5	16	6

	202	1					2022	2	FY	
Veterinarian Non-CA Grad Application for Exam Eligibility	Qua	rter 1		Quar	ter 2		Qua			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	2	0	0	0	0	0	4	0	0	6
Received Online	25	15	17	8	10	8	42	34	0	159
Approved Paper	2	0	0	0	0	0	3	1	0	6
Approved Online	23	5	26	2	10	1	11	64	22	164
Pending Paper	2	1	1	1	1	1	1	0	0	0
Pending Online	29	39	27	31	31	37	66	24	2	2
Average Paper Cycle Time (In Days)	0	N/A	N/A	N/A	N/A	N/A	0	22	N/A	4
Average Online Cycle Time (In Days)	25	30	24	20	38	14	29	28	36	29





	202	1					2022	2		FY
Veterinarian Reciprocity Application	Qua	arter 1		Quar	ter 2		Qua	rter 3		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	1	0	4	0	0	0	2	0	1	8
Received Online	13	17	14	7	7	6	37	18	0	119
Approved Paper	1	0	3	0	0	0	1	0	0	5
Approved Online	14	12	42	7	4	2	34	21	14	150
Pending Paper	2	2	2	2	2	1	1	1	1	1
Pending Online	77	82	51	49	52	55	54	43	29	29
Average Paper Cycle Time (In Days)	0	N/A	0	N/A	N/A	N/A	3	N/A	N/A	1
Average Online Cycle Time (In Days)	63	42	32	9	14	26	22	23	8	28

	2021						2022			FY
Veterinarian Initial License Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	0	0	0	0	0	1	0	0	1	2
Received Online	55	38	54	28	21	19	88	67	55	425
Approved Paper	0	0	0	0	0	0	0	0	1	1
Approved Online	61	25	69	33	30	16	76	58	47	415
Pending Paper	1	0	0	0	0	0	0	1	0	0
Pending Online	26	38	23	18	9	11	23	30	37	37
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0
Average Online Cycle Time (In Days)	10	6	9	7	14	0	3	7	5	7





	2021						2022		FY	
Veterinarian Licensure Application	Quarter 1			Quar	ter 2		Quar	ter 3		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	0	0	0	0	0	0	0	0	0	0
Received Online	0	0	0	0	0	0	0	34	112	146
Approved Paper	0	0	0	0	0	0	0	0	0	0
Approved Online	0	0	0	0	0	0	0	0	4	4
Pending Paper	0	0	0	0	0	0	0	0	0	0
Pending Online	0	0	0	0	0	0	0	32	127	127
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	7

	2021						2022			FY
Veterinarian Renewal Application	Q1			Q2			Q3			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper Volume	5	7	2	3	4	1	2	5	0	29
Received Online Volume	541	527	542	504	524	489	549	454	588	4,718
Approved Paper Volume	8	6	1	2	3	7	6	1	5	39
Approved Online Volume	570	540	549	507	537	501	567	469	577	4,817
Pending Paper Volume	29	28	28	29	30	23	17	21	16	16
Pending Online Volume	210	191	183	180	167	155	135	120	105	105
Average Paper Cycle Time (In Days)	23	23	17	61	350	115	116	17	21	80
Average Online Cycle Time (In Days)	10	7	8	4	8	8	15	19	15	10





	2021	2021							2022			
<b>RVT Licensure Application</b>	Quarter 1			Quar	ter 2		Quar	ter 3				
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total		
Received Paper	2	3	2	1	3	3	1	6	2	23		
Received Online	46	138	74	65	39	90	150	94	70	766		
Approved Paper	1	1	0	0	3	2	1	0	1	9		
Approved Online	12	52	33	69	42	83	66	74	60	491		
Pending Paper	7	9	10	11	10	9	9	10	11	11		
Pending Online	321	376	400	374	334	317	390	391	395	395		
Average Paper Cycle Time (In Days)	1	0	N/A	N/A	0	0	0	N/A	0	0		
Average Online Cycle Time (In Days)	72	24	11	29	21	25	7	14	17	20		

	2021						2022	FY		
<b>RVT Renewal Application</b>	Q1			Q2			Q3			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper Volume	2	0	0	1	2	2	1	1	1	10
Received Online Volume	324	324	311	299	283	248	321	356	341	2,807
Approved Paper Volume	3	5	0	0	3	1	3	1	5	21
Approved Online Volume	345	333	316	305	299	247	327	368	328	2,868
Pending Paper Volume	23	17	17	18	17	17	15	15	11	11
Pending Online Volume	153	139	133	127	112	111	105	93	87	87
Average Paper Cycle Time (In Days)	52	106	N/A	N/A	153	53	185	114	144	123
Average Online Cycle Time (In Days)	14	20	13	4	8	9	8	18	13	12





	2021				2022	FY				
VACSP Application		ter 1		Quar	ter 2		Quar			
		Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	8	8	4	11	3	20	9	8	11	82
Received Online	160	155	144	184	155	145	141	152	199	1,435
Approved Paper	8	3	1	10	8	18	8	4	8	68
Approved Online	108	47	23	108	96	81	108	289	120	980
Pending Paper	17	21	28	23	21	19	17	22	24	24
Pending Online	530	622	717	779	808	853	851	674	711	711
Average Paper Cycle Time (In Days)	2	12	0	14	7	10	6	27	0	9
Average Online Cycle Time (In Days)	19	26	33	30	36	47	62	96	35	54

	2021				2022	FY				
VACSP Renewal Application	Q1			Q2			Q3			
		Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper Volume	0	1	1	1	0	2	0	0	1	6
Received Online Volume	128	135	124	114	117	97	128	166	175	1,184
Approved Paper Volume	3	4	1	4	0	1	1	0	0	14
Approved Online Volume	125	137	126	112	118	94	135	170	163	1,180
Pending Paper Volume	17	14	14	11	11	12	11	11	12	12
Pending Online Volume	55	53	50	52	50	53	46	42	47	47
Average Paper Cycle Time (In Days)	345	864	541	172	N/A	16	18	N/A	N/A	411
Average Online Cycle Time (In Days)	4	10	5	2	3	4	9	9	2	6





University License Initial Application	2021				2022	FY				
	Quar	ter 1		Quar	ter 2		Quarter 3			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	0	0	0	0	0	0	0	0	0	0
Received Online	2	3	0	2	0	0	0	4	10	21
Approved Paper	0	0	0	0	0	0	0	0	0	0
Approved Online	5	0	1	3	0	1	1	2	5	18
Pending Paper	0	0	0	0	0	0	0	0	0	0
Pending Online	2	5	4	3	3	2	1	3	8	8
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	35	N/A	75	41	N/A	29	23	0	17	28

	2021				2022	FY				
University License Licensure Application	Quar	ter 1		Quar	ter 2		Quarter 3			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper	0	0	0	0	0	0	0	0	0	0
Received Online	9	2	1	2	1	1	1	2	1	20
Approved Paper	0	0	0	0	0	0	0	0	0	0
Approved Online	9	2	1	3	1	2	1	0	2	21
Pending Paper	0	0	0	0	0	0	0	0	0	0
Pending Online	2	2	2	1	1	0	0	2	1	1
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	2	30	0	4	0	0	2	N/A	10	5
	2021				2022			FY		
University License Renewal Application	Q1			Q2			Q3			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Received Paper Volume	0	0	0	0	0	0	0	0	0	0
Received Online Volume	4	7	1	4	2	5	7	3	5	38
Approved Paper Volume	0	0	0	0	0	0	0	0	0	0
Approved Online Volume	4	7	1	4	2	5	7	3	4	37
Pending Paper Volume	0	0	0	0	0	0	0	0	0	0
Pending Online Volume	0	0	0	0	0	0	0	0	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	0	0	0	0	0	0	0	0	0	0