



MEMORANDUM

DATE	January 17, 2020
TO	Veterinary Medical Board
FROM	Patty Rodriguez, Inspection Program Manager
SUBJECT	Inspection Program Report

Staffing

On October 14, 2019, Ms. Joclynn July started her new position as an Inspection Analyst. Joclynn came to us from the Legal Office where she supported the Department's staff attorneys. Prior to her state service, Joclynn held administrative and management positions with various retail organizations. Prior to that, she worked with animals for 12 years at The Living Desert in Palm Desert, Walt Disney World, University of Central Florida and The Jackson Laboratory.

Interviews for the vacant Office Technician position were held and a tentative offer has been made. We anticipate this position to be filled and the Inspection Team to be fully staffed in February.

Inspections

Staff has been focusing on the compliance document review backlog, efforts to streamline the inspection review process and conducting all complaint-related inspections. Significant progress has been made with the backlog as we have moved from reviewing documents from August 2018 to August 2019. That being said, the focus is now on those facilities that continue to fall short of the minimum standards and taking appropriate action. Routine inspections will resume with probation related inspections; we will be focusing our limited resources on those we are concerned about.

We continue transitioning to cloud technology for submission of inspection corrections and are working to make process improvements. We anticipate utilizing cloud technology for complaint related inspection as well in the near future.

Collaborative efforts with local veterinary associations continue; we have inspectors participating in chapter meetings later this year.

Statistics	
July 1, 2019 to December 31, 2019	
Routine Inspections Assigned	139
Routine Inspections Performed	110
Complaint/Probation Related Inspections Performed	38
Complaint/Probation Related Inspections Pending	14
Compliance Document Review	August 2019
Routine Inspection Reports Pending Review	46
Compliance Rate	33%
Expenditures through 12.31.19	\$63, 500