

BUSINESS CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • VETERINARY MEDICAL BOARD 1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2978 P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



March 14, 2019

VIA REGULAR & CERTIFIED MAIL

Lisa Grosso 2831 Todd Street Oceanside, CA 92054

RE: HEARING NOTICE

OAH Case No. 2018101057

Petition for Reinstatement - Lisa Grosso, RVT

Dear Ms. Grosso:

You are hereby notified that a hearing will be held before the Veterinary Medical Board, Department of Consumer Affairs at:

Date: April 18, 2019 Time: 9:00 a.m.

Location: Mission Inn Hotel

3649 Mission Inn Avenue Riverside, California 92501

The hearing will be conducted before the Veterinary Medical Board, Department of Consumer Affairs and an administrative law judge of the Office of Administrative Hearings, who will preside over the Petition for Reinstatement matter.

If you object to the place of the hearing, you must notify the presiding officer within ten (10) days after this notice is served on you. Failure to notify the presiding officer within ten (10) days will deprive you of a change in the place of hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpoenas to compel the attendance of witnesses and the production of books, documents, or other things by applying to:

Office of Administrative Hearings Attn: General Jurisdiction 2349 Gateway Oaks, Suite 200 Sacramento CA 95833

INTREPRETER: Pursuant to section 11435.20 of the Government Code, the hearing shall be conducted in English language. If a party or party's witness does not proficiently speak or understand the English language and before commencement of the hearing requests language assistance, an agency subject to the language assistance requirement in section 11435.15 of the Government Code shall provide a certified interpreter or an interpreter approved by the administrative law judge conducting the proceedings. The cost of providing the interpreter shall be paid by the agency having jurisdiction over the matter if the administrative law judge or hearing officer so directs, otherwise by the party for whom the interpreter is provided. If you or a witness requires the assistance of an interpreter, ample advance notice of this fact should be given to the Office of Administrative Hearings so that appropriate arrangements can be made.

CONTINUANCES: Under section 11524 of the Government Code, the agency may grant a continuance, but when an administrative law judge of the Office of Administrative Hearings has been assigned to the hearing, no continuance may be granted except by him or her or by the presiding judge for good cause. When seeking a continuance, a party shall apply for the continuance within 10 working days following the time the party discovered or reasonably should have discovered the event or occurrence which establishes good cause for the continuance. A continuance may be granted for good cause after the 10 working days have lapsed only if the party seeking the continuance is not responsible for and has made a good faith effort to prevent the condition or even establishing the good cause.

Please visit the Board's website at www.vmb.ca.gov to get a copy of the agenda or feel free to contact me at (916) 515-5244.

Sincerely, Sidney Villaneal

Sidney Villareal Probation Monitor

 Miranda McCroskey, counsel for Respondent Tory Polin, Deputy Attorney General Office of Administrative Hearings

DECLARATION OF SERVICE BY CERTIFIED MAIL AND FIRST CLASS MAIL

(Separate Mailings)

Case Name: Lisa Grosso, RVT

Case No: AA 2015 39

I declare:

I, the undersigned, am 18 years of age or older and not a party to this matter. I am familiar with the business practice at the Veterinary Medical Board for collection and processing of correspondence for mailing with the United States Postal Service. In accordance with that practice, correspondence placed in the internal mail collection system at the Veterinary Medical Board is deposited with the United States Postal Service with postage thereon fully prepaid that same day in the ordinary course of business.

On March 14, 2019, I served the attached Notice of Hearing by placing a true copy thereof enclosed in a sealed envelope as certified mail with return receipt requested, and another true copy of the Notice of Hearing was enclosed in a second sealed envelope as first-class mail in the internal mail collection system at the Veterinary Medical Board at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, addressed as follows:

Lisa Grosso 2831 Todd Street Oceanside, CA 92054 Certified Article No.: 7013 1090 0001 1327 6920

I declare under penalty of perjury under the laws of the State of California the foregoing is true and correct, and that this declaration was executed on March 14, 2019, at Sacramento, California.

Sidney Villareal	Indney Villarial
Declarant	Signature

U.S. Postal Service™ CERTIFIED MAIL™ RECEIPT (Domestic Mail Only; No Insurance Coverage Provided) Postage F Certified Fee 1000 Return Receipt Fee (Endorsement Required) Here Restricted Delivery Fee (Endorsement Required) 10 Total Postage & Fees \$ Sent To m 707 City, State, ZIP+4 AGO-003



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CERTIFICATION OF LICENSE HISTORY

This is to certify that I, Robert Stephanopoulous, Enforcement Manager, of the California State Veterinary Medical Board (Board), have custody and control of the official records of the Board, and that the following information was obtained from the records of **LISA GROSSO**:

Address of Record:

Lisa Grosso 2831 Todd Street Oceanside, CA 92054

RVT No. 9644:

Issued: 06/08/2012 Expiration: 11/26/2015

Status: Voluntary Surrender

Prior Discipline: Yes

Case No. AA 2015 39 Respondent stipulated to voluntarily surrender her license

with the Board after being criminally convicted of two (2) DUI's in 2014 (one March 12, 2014 and one June 16, 2014)

Citation No. XX: None

Given under my hand and the seal of the State Veterinary Medical Board, at Sacramento, California, this 18th day of March 2019.

Robert Stephanopoulous, Enforcement Manager





Business, Consumer Services, and Housing Agency

Veterinary Medical Board

1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: (916) 515-5220 Fax: (916) 928-6849 | www.v. REGOVERNO Editured G Brown, J

JUN 07 2018

PETITION FOR REINSTATEMENT MODIFICATION OF PENALTY

INSTRUCTIONS: Please type or print neatly. All blanks must be completed; if not applicable enter N/A. If more space is needed attach additional sheets. Attached to this application should be a "Narrative Statement" and two original verified recommendations from a veterinarian licensed by the Board who has personal knowledge of activities since the disciplinary action was imposed.

TYPE OF PETITION [Reference Bus	iness and Professio	ons Code section 4887		
Reinstatement of Revoked/Surrendered Licer	ise or Registration	Modification of Probat	ion 🗍 -	Termination of Probation
NOTE: A Petition for Modification ar Modification, you must specify in you that you want reduced or modified a	ur "Narrative Statemer	nt" the term(s) and cond	ition(s) of v	our probation
PERSONAL INFORMATION				
NAME: First	Middle		Las	at
Lisa	Marie		Grosso	
Other name(s) licensed under, if any:				
HOME ADDRESS: Number & Street	at ·	City	State	Zip
HOME TELEPHONE NUMBER	The second secon	HONE NUMBER		NUMBER
E-mail address:		CA License or Registra TEC9644		
Are you licensed by any other state(s) or coul No	ntry(ies) (please includ	e license number(s), issu	e date(s), a	and status of license(s)):
ATTORNEY INFORMATION (If Applie	cable)			
Will you be represented by an attorney?	No X	Yes (If "Yes," please pro	ovide the fo	llowing information)
NAME: Miranda McCroskey				
ADDRESS: 1432 Edinger Ave., Ste	e. 240, Tustin, CA	92780		
PHONE: (833)-865-6253				
DISCIPLINARY INFORMATION	2.0			
Provide a brief explanation in your "Narrativincompetence, self use of drugs or alcohol,	re Statement" as to the extreme departures f	e cause for the disciplinations from sanitary conditions	ary action (, conviction	e.g., negligence or n of a crime, etc.)
Have you ever had your license revoked, susp probation in any other state or country?	pended, voluntarily surr	endered, denied, or place	d on	No Yes
(If Yes, give a brief cause for administrative and discipline ordered (e.g., 5 years probat	action or license den ion.)	ial in your "Narrative Sta	atement" se	ection, including dates

/ETERINARIAN/REGISTERED TECHNICIAN BACKGROUND
Total number of years in veterinary practice: 25
CONTINUING EDUCATION (List continuing education completed since the date of the disciplinary action)
See attachment titled "Continuing Education."
URRENT OCCUPATION OTHER THAN VETERINARIAN OR REGISTERED VET TECHNICIA
(Answer only if currently not practicing as a Veterinarian or Registered Vet Technician) List employer, address, e-mail address, phone number, job title, and duties:
See attachment titled "Current Occupation."
MPLOYMENT HISTORY (list for the past 5 years only)
rovide the employer's name, address, phone number, job title and dates of employment:
See attachment titled "Employment History."
EHABILITATION
escribe any rehabiliative or corrective measures you have taken since your license/registration was disciplined. List dates, after of programs or courses, and current status. You may include any community service or volunteer work.
ee attachment titled "Rehabilitation."

CURRENT COMPLIANCE
Since the effective date of your last Veterinary Medical Board disciplinary action have you:
1. Been placed on criminal probation or parole?
2. Been charged in any pending criminal action by any state, local or federal agency or court? Yes X No
3. Been convicted of any criminal offense? (A conviction includes a no contest plea; disregard traffic offenses with a \$100 fine or less.)
4. Been charged or disciplined by any other veterinary board?
5. Surrendered your license to any other veterinary board? Yes X No
6. Had your licensee manager's premise permit disciplined? Yes X No
7. Had any civil malpractice claims filed against you of \$10,000 or more?
8. Become addicted to the use of narcotics or controlled substances?
9. Become addicted to or received treatment for the use of alcohol? Yes X No
10. Been hospitalized for alcohol or drug problems or for mental illness? Yes X No
NOTE: If your answer is "Yes" to any of the above questions, please explain in the "Narrative Statement."
COST RECOVERY
Was cost recovery ordered? Yes No If yes, what is the remaining balance? \$1,137.50
When is payment anticipated? Payment will be made once license is reinstated.
DECLARATION
Executed on MAY 29 2018 at OCEANSIDE CA
(City) (State)
I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that all statements and documents attached in support of this petition are true and correct.
LISA GROSSO
Petitioner (print name) / Signature
The information in this document is being requested by the Veterinary Medical Board (Board) pursuant to Business and Professions Code section 4887. In carrying out its licensing or disciplinary responsibilities, the Board requires this information to make a determination on your petition for reinstatement or modification of penalty. You have a right to access the Board's records containing your personal information as defined in Civil Code section 1798.3. The Custodian of Records is the Executive Officer at the address shown on the first page.

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Rev, 10/2017

Continuing Education

Continuing Education credits received through the Humane Society Veterinary Medical Association:

- June 17, 2015: RACE #237-17347 (1.5 credits earned)
 - Rethinking Common Small Animal Chronic Pain Issues and Therapies
- November 2015: RACE #237-18708 (4.5credits earned)
 - Reporting Suspected Abuse: A Roadmap for the Veterinary Community

Continuing Education credits received through live webinars from the Veterinary Specialty Hospital of San Diego

- December 1, 2015 (2 credits earned)
 - Methicillin-Resistant Staphylococcus in Companion Animals
 - A Discussion About Euthanasia, Grief, and Compassion Fatigue
- January 7, 2016 (2 credits earned)
 - It's Not a Tumor: Radiotherapy for Non-Cancerous Disease
 - Preanesthetic Guidelines and Anesthetic Maintenance and Monitoring
 - The Role of Veterinary Technicians in Effective Pain Management
- February 2, 2016 (2 credits earned)
 - The Neurological Exam: An Overview with Case Examples
 - If You Like it then You Should Have Put a Cone on it: Corneal Ulceration in Small Animals
- August 4, 2016 (2 credits earned)
 - Feline Oral Pathology
 - Approach to the Trauma Patient
- October 6, 2016 (2 credits earned)
 - Esophagostomy Tube Placement and Feeding of the Anorectic Cat
 - Management of Thermal Wounds in Veterinary Medicine
 - Neurological Emergencies
- December 1, 2016 (2 credits earned)
 - Common ECC Procedural Errors and Correction (Without Tears)
 - Decontaminating the Poisoned Patient
 - Canine Osteosarcoma: Bad to the Bone

- February 2, 2017 (2 credits earned)
 - Intraoperative Blood Pressure Revisited
 - Common Household Toxins
- March 7, 2017 (2 credits earned)
 - Care of the Neurologic Patient
 - · Communicating with Owners of Critically Ill Animals
 - CPR Drugs
- May 4, 2017 (2 credits earned)
 - Coagulation Assessment: Diagnostic Approach to the Bleeding Patient
 - Ocular Emergencies
 - The Good, the Bad, and the Outdated: Understanding the Complexities of FLUTD
- June 6, 2017 (2 credits earned)
 - In the First 15 Minutes: Triage, Stabilization, and Therapeutic Considerations in the Emergency Patient
 - Feline Friendly Handling
 - The Critical Care Panel Explained
- July 6, 2017 (2 credits earned)
 - Feline Hyperthyroidism
 - · Hormones in the ER-More Than Scary Mood Swings!
- February 6, 2018 (2 credits earned)
 - TLA (Three Letter Acronyms) for the Veterinary Technicians
 - Brachycephalic Airway Syndrome
 - Dermatology in the 21st Century
- March 1, 2018 (2 credits earned)
 - Tick-Borne Pathogens
 - Risky Business: Raw and Freeze Dried Diets
- April 3, 2018 (2 credits earned)
 - Tonometry and Glaucoma in Dogs
 - Canine Cerebrovascular Accidents

Continuing Education credits received through the IDEXX Learning Center: Live, Interactive Webinars:

- September 29, 2016: RACE #106-26459 (1 credit earned)
 - Common Diagnostic Issues in Pathology: Submitting Samples and Getting to Know Your Pathologist
- November 15, 2016: RACE #106-27742 (1 credit earned)
 - Cats and Kidney Disease Part 2: A Case Based Approach to Using SDMA in Everyday Practice
- December 5, 2016: RACE #106-28054 (1 credit earned)
 - · Fluid Therapy For Veterinary Technicians
- March 30, 2017: RACE #106-28748 (1 credit earned)
 - Testing for Tick Borne Diseases: Conversations Made Easy
- April 19, 2017: RACE #106-28842 (1 credit earned)
 - · Sometimes Skinny, Sometimes Not: Chronic Pancreatitis in Cats

See Attachment "A" for all credit certifications.

Current Occupation

- Feral and Friends (Feral Cat Coalition)
 - Address: 7125 El Cajon Blvd. Ste. 1, San Diego, CA, 92115
 - E-mail Address: FeralCat.Supervisor@gmail.com (for Audrey Stratton Supervisor)
 - Phone Number: No public telephone number
 - 619.920.5399 (for Audrey Stratton Supervisor)
 - Job Title: Support Staff (Part-time)
 - Duties:
 - Conduct behavior assessments
 - Conduct physical examinations and note any possible illnesses or abnormalities for the veterinarian to examine
 - Properly and safely handle and transport the cats
 - Complete surgical preparation
 - Draw blood
 - Conduct FELV/FIV testing
 - Administer vaccines and injections, as directed by the veterinarian and FCC protocol
 - Observe cats throughout the recovery period
- ZenCat: Feline Exclusive Housecall Veterinary Services
 - Address: 1032 Tabby Lane, Escondido, CA 92026
 - · E-mail Address: dr.phoenix@zencatvet.com
 - Phone Number: 760.443.7241
 - Job Title: Veterinary Assistant (Part-time)
 - Duties:
 - Humanely restrain cats for examination and blood draws
 - Discuss cat's treatment with veterinarian and client
 - Assist veterinarian as needed

Employment and Volunteer History

- Feral and Friends (Feral Cat Coalition)
 - Address: 7125 El Cajon Blvd. Ste. 1, San Diego, CA, 92115
 - Phone Number: N/A
 - · Job Title: Support Staff
 - Date of Employment: March 2018 to Present
- ZenCat: Feline Exclusive Housecall Veterinary Services
 - Address: 1032 Tabby Lane, Escondido, CA 92026
 - Phone Number: 760.443.7241
 - Job Title: Veterinary Assistant
 - Date of Employment: April 2018 to Present
- Feral Cat Coalition
 - Address: 9528 Miramar Rd. PMB 160, San Diego, CA 92126
 - Phone Number: 619.758.9194
 - Job Title: Volunteer
 - Date of Employment: 2002 to Present (intermittently)
- The Rescue House
 - Address: The Rescue House P.O. Box 231336, Encinitas, CA 92023
 - Phone Number: 760.591.1211
 - Job Title: Volunteer
 - Date of Employment: 2002 to Present (intermittently)
- Surfside Animal Hospital
 - Address: 3876 Mission Ave., Oceanside, CA 92058
 - Phone Number: 760.439.5500
 - · Job Title: Volunteer
 - · Date of Employment: November 2016 to May 2017
- College Pet Clinic
 - · Address: 475 College Blvd. Ste. 8, Oceanside, CA 92057
 - Phone Number: 760.631.2080
 - · Job Title: Veterinary Technician
 - Date of Employment: 2007 to 2013

See Attachment "B" for documented proof of volunteer work.

Rehabilitation

The following is a list of rehabilitative and corrective measures I have taken since surrendering my license. Included is the duration, nature, and status of each measure. Please see attached Narrative Statement Sheet for additional information.

- SCRAM
 - Duration: June 24, 2014 to November 21, 2014
 - · Nature: Trans-dermal ankle bracelet
 - Status: Completed
- Stepping Stone of San Diego, Inc.
 - Program One
 - Duration: July 23, 2014 to January 23, 2015
 - Nature: Six-month residential alcohol and drug treatment
 - Courses:
 - Rehabilitation classes focused on life skills, relapse prevention, mental health education, recovery, addictions and anger management
 - Therapy sessions
 - 12-Step meetings
 - Status: Completed
 - Program Two
 - Duration: January 7, 2015 to March 25, 2015
 - · Nature: Aftercare for alcohol and drug treatment
 - Courses:
 - Group meetings focused on relapse prevention, warning signs, and coping strategies
 - 12-step meetings
 - Status: Completed
- Alano Club
 - Duration: March 2015 to Present
 - · Nature: Alcoholics Anonymous Meeting Center
 - · Status: Ongoing
- Friendship Center
 - · Duration: March 2015 to Present
 - Nature: Alcoholics Anonymous Meeting Center
 - Status: Ongoing

- The Halliday Center for Psychotherapy and Wellness
 - Program One
 - Duration: March 2016 to Present
 - Nature: Individual psychotherapy
 - Status: Ongoing
 - Program Two
 - Duration: October 25, 2016 to April 11, 2017
 - Nature: Skills course
 - Course: Dialectical Behavior Therapy for women
 - Status: Completed
 - Program Three
 - **Duration:** April 8, 2017 to July 15, 2017
 - Nature: Skills course
 - Course: Acceptance and Commitment Therapy
 - Status: Completed
 - Program Four
 - Duration: October 30, 2017 to Present
 - Nature: Psychodynamic group therapy
 - Status: Ongoing
- Mothers Against Drunk Driving
 - Duration: October 14,2014 and December 9, 2014
 - Nature: Probation requirement
 - Status: Completed
- Public Service Work
 - Duration: February 10, 2015 to May 27, 2015
 - Nature: Probation requirement
 - Status: Completed
- Occupational Health Services
 - Duration: April 2015 to October 2016
 - Nature: Probation requirement, 18 month DUI Program
 - Status: Completed
- Community Resource Center
 - Duration: November 10, 2017 to Present
 - Nature: Bi-weekly case management meetings

• Status: Ongoing

Leap to Success

• Duration: January 22, 2018 to March 5, 2018

• Nature: Eight-week course helping women in transition

• Course: Leap to Confidence

• Status: Completed

See Attachment "C" for documented proof of rehabilitative efforts and/or certificates of completion.

Letters of Recommendation

Licensed Veterinarians

- 1. Dr. Gary Seibert
 - Address: 31203 Via Margarita, Bonsall, CA 92003
 - Phone Number: 760.402.3512
- 2. Dr. Phoenix Watt
 - Address: 1032 Tabby Lane, Escondido, CA 92026
 - Phone Number: 760.443.7241

Colleagues

- 1. Dr. Sulani Grindle
 - Address: 15994 Riparian Road, Poway, CA 92064
 - Phone Number: 858.699.1391

See Attachment "D" for (1) two original letters of recommendation from licensed veterinarians and (2) one letter from a colleague.

Narrative Statement Sheet

I am petitioning the Veterinary Medical Board to reinstate my Veterinary Technician license. I believe my petition should be granted due to the facts that (1) four years have elapsed since the incident, (2) I have continued to earn continuing education credits, and (3) I have been dedicated to my personal, legal, and professional rehabilitation.

On April 24, 2014, in Case No. CN330090, I plead guilty to a misdemeanor violation of Vehicle Code section 23152(a): Driving under the Influence. I was sentenced to informal probation for five years, ordered to pay a fine, attend a first offender alcohol program, a MADD panel, and SCRAM.

On September 8, 2014, in Case No. CN333507, I plead guilty to a misdemeanor violation of Vehicle Code section 23153(b): Driving under the Influence Causing Bodily Injury. As a result of that conviction, on November 20, 2014, my probation from my first case CN330090 was revoked and reinstated. I admitted the allegations as to this being my second DUI with my blood alcohol level over .15% or more. I was sentenced to 365 days jail, with five days served, credit for two days, and the balance stayed pending successful completion of probation and an alcohol rehabilitation program. I was given five years of probation and ordered to perform work for 25 days under a public service program. I was also ordered to pay fines, fees, complete various counseling programs, a DUI impact panel and a multiple conviction alcohol program.

As you will see below, I was granted an early termination of probation, the felony was reduced to a misdemeanor and both cases were dismissed in 2018.

In August 2015, I received Formal Accusation Case Number AA 2015 39 against my RVT license. I voluntarily surrendered my license, regretfully. The surrender took effect November 26, 2015. Looking back, I realize that I made the decision to surrender my license out of fear of the Administrative Law process. At the time, I felt that I could not go through another court proceeding, because I had been through so much, already, as a result of the DUI's. I fully regret the decision that I made.

Surrendering my license did not prevent me from staying current on my education. In fact, between June 2015 and April 2018 I carned a total of 39 continuing education credits through the Humane Society Veterinary Medical Association, the Veterinary Specialty Hospital of San Diego, and the IDEXX Learning Center: Live, Interactive Webinars. See Attachment "A" for certificates of completion.

Rehabilitation

In addition to focusing on my education, I have dedicated myself to rehabilitation. The three types of rehabilitation I have addressed through my efforts are (1) personal, (2) legal, (3) professional.

Personal

First, understanding the gravity of my conduct, I have been proactive in my personal rehabilitation. I understand that to protect against the recurrence of my prior conduct I must

remain dedicated to sobriety. This rehabilitative effort commenced over a year before my license was disciplined. On June 24, 2014, I voluntarily began wearing an alcohol ankle monitor provided by SCRAM. This was the first of many steps I have taken to prevent recurrence.

On July 23, 2014, I also voluntarily entered into a six-month residential alcohol and drug treatment program at Stepping Stone of San Diego, Inc. In the program, I participated in rehabilitation classes focused on life skills, relapse prevention, mental health education, recovery, addiction, and anger management. In addition, I gained coping skills for anxiety and depression through weekly meetings with a trained therapist. Furthermore, I attended five 12-Step meetings a week. As my body and my mind cleared, I began to see value in my life. The decision to enter a rehabilitation program showed me that I could live without the use of alcohol. In fact, my commitment to sobriety lead me to co-facilitate groups during my time in the program and give back to others. I successfully completed the six-month program on January 23, 2015.

I began transitioning into a twelve-week aftercare program with Stepping Stone of San Diego, Inc. on January 7, 2015. The program focused on relapse prevention, warning signs, and coping strategies. As part of the program, I attended weekly group meetings and a minimum of three 12-Step meetings per week. I successfully completed the twelve-week program on March 25, 2015. The skills I gained through the program allowed me to effectively transition into a sober lifestyle at home. The program provided me with strategies on how to overcome life obstacles.

In addition, upon my return home in January 2015, I began attending Alcoholics Anonymous meetings at the Alano Club and at the Friendship Center. To date, I continue to attend Alcoholics Anonymous meetings regularly. Through these meeting I have developed a strong support network. My current sponsor has been sober for 40 years.

In March of 2016, I independently initiated psychotherapy at the Halliday Center for Psychotherapy and Wellness. The individual therapy sessions allowed me to identify my core values by assessing my past, my choices, and my mistakes. This allowed me to grow in my sobriety, and to create goals. In addition, I have learned how to respond more effectively to life stressors. To date, I continue to attend individual therapy sessions twice a month.

The success of individual therapy prompted me to enroll in courses at the Halliday Center for Psychotherapy and Wellness in October 2016 and in April 2017. The first was a 23-session course in dialectical behavior therapy for women. In the course, I learned about and gained skills in emotional regulation, distress tolerance, interpersonal effectiveness, the states of mind, communication, and mindfulness. The knowledge I obtained in this course have helped me move forward and make better decisions. The second course was on acceptance and commitment therapy and expanded over 16-weeks. In the course, I learned about the six core ACT skills of mindfulness, acceptance, cognitive diffusion, value clarification, self-as-context, and taking committed action. This course has helped me to explore my unresolved feelings, to accept them, and to effectively work through them.

On October 30, 2017, I also began psychodynamic group therapy sessions at the Halliday Center for Psychotherapy and Wellness. The group sessions are designed to explore self-awareness and bring insight to the unconscious processes that influence our behavior. As a result, my interpersonal communication and relationship with others has improved. To date, I continue to attend the group therapy sessions.

Legal

Second, taking responsibility for my actions, I have complied with all the legal consequences of my conduct. On January 30, 2015, I turned myself in to serve a three-day court ordered sentence in county jail. Upon my release, I immediately reported to my probation officer. Meeting my probation requirements was one of my top priorities. In fact, on February 10, 2015, I initiated the mandated 25-days of public service work. On April 17, 2015, I enrolled into an 18-month Driving Under the Influence program at Occupational Health Services in San Marcos. The program consisted of weekly group meetings, monthly case management meetings, and a weekly Alcoholics Anonymous meeting requirement. I successfully completed the program in October 2016.

In addition, I finished paying restitution and the other associated fines by December 3, 2015. On April 21, 2016 I also settled in full the subrogation claim placed against me. Due to my efforts, I was granted early termination of probation on February 3, 2017.

Furthermore, in January and February 2018 the court granted my petitions for dismissal. Thus, my convictions were effectively set aside, not guilty pleas were entered, and the charges were dismissed. Since the incident in question I have not had any interaction with law enforcement, nor any new or additional criminal incident. See Attached "E" for orders granting petition for dismissal.

Professional

Third, I have focused on professional rehabilitation by volunteering and serving animals in need. I have over 25 years of experience in the animal care field and my passion for this line of work persists. After surrendering my license, I maintained active in the field through work and volunteer opportunities. Between November 2016 and May 2017, I volunteered at Surfside Animal Hospital. My time there allowed me to update my veterinary assistant skills, under the direct supervision of a register veterinary technician. Currently, I volunteer at Feral Cat Coalition in San Diego and The Rescue House in Encinitas. I have volunteered intermittently at both institutes since 2002.

In March 2018, I began working part-time as a support staff member at Feral and Friends, Feral Cat Coalition's permanent spay/neuter clinic. As support staff, I assess the behavior to see if we have any "adoptable" cats and note any physical abnormalities. I also draw blood for FELV/FIV testing, prepare cats for surgery, administer vaccinations and injections, and observe cats during their recovery from anesthesia. In addition, in April 2018, I began part-time work as an assistant with Dr. Phoenix Watt, owner of ZenCat, a feline exclusive house-call veterinarian. I meet with

Dr. Watt at her client's home to assist her with examinations, blood draws and other duties as needed.

I have also focused on my overall professional development. In November 2017, I began seeing a caseworker at the Community Resource Center in Encinitas, CA. Through these meetings I have to gain confidence in my skills and my abilities. To date, I continue to meet with her every two weeks. In addition, on January 22, 2018, I enrolled into an eight-week course called Leap to Confidence. In the course I learned about developing new habits, connecting with myself and others, empowerment language and interpersonal communication, communicating assertively, learning what employers want and need, and identifying and sharing my strengths. See Attachment "C" for certificates of completion for all rehabilitative efforts.

Since I am petitioning for Reinstatement, the following are my answers to the four questions outline in the instruction document.

(1) During the period of time that your license has been revoked or surrendered, how have you earned a living?

Since the incidents in 2014, my recovery has taken precedence. With the support of my partner of eighteen years I was able to solely focus on my rehabilitation and on mending my criminal record. However, in September 2017 my partner was laid off. As a result, I was forced to enroll in CalFresh and Medi-Cal. In March 2018, I was able to find part-time employment at Feral and Friends. In April 2018, I also found part-time employment at ZenCat. To date, I work part-time with both employers.

(2) What aspects of your rehabilitation do you feel will protect against the recurrence of your prior conduct?

I understand the gravity of my actions and take full responsibility for them. In fact, I am committed to sobriety. I have taken numerous steps since the incident to maintain sobriety. To date, I continue to participate in rehabilitative efforts. In addition, engaging in my community and volunteering in the animal care field has provided me with a healthy environment and support system.

(3) What are your plans if your license is reinstated?

I would like to take on a Registered Veterinary Technician role at my current job, Feral and Friends. In addition, I also plan on applying for a position in a veterinary hospital as a Registered Veterinary Technician. My goal is to restart my career by helping companion animals as a Registered Veterinary Technician.

(4) Where will you practice?

I plan to practice at my current job, Feral and Friends, or in a veterinary hospital in San Diego County.

See Attachment "F" for (1) a performance evaluation letter from Audrey Stratton, my supervisor at Feral and Friends, and (2) my current resume.



STATE OF CALIFORNIA BCN 8016 (orly: 4/01; rev. 6/08)

REQUEST FOR LIVE SCAN SERVICE

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Veterinarian/Veterinary Tech		
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Contributing Agency Information: Veterinary Medical Board	06386	
Agency Authorized to Receive Criminal Record Information	Mail Code (five-digit code assigned by DOJ)	
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Attachment A



HUMANE SOCIETY VETERINARY MEDICAL ASSOCIATION

Certificate of Attendance

AWARDED TO:

Lisa Grosso, RVT

LICENSE NO : 9644 STATE: CALIFORNIA

FOR ATTENDING THE:

Rethinking Common Small Animal Chronic Pain Issues and Therapies

Subject Category: Scientific Subcategory: Pain Management Method of Delivery: Interactive Web Conference RACE Provider No. 237 - Program No. 17347

June 17, 2015

Brenda Forsythe, PhD, DVM Chair, HSVMA Leadership Council

Estenda for my the

Paula Kislak, DVM: President, HSVMA Board of Directors

Course meets the requirements for 1.5 hours of continuing education credit in the non-scientific, professional development category with a maximum of 1.5 hours per participant in jurisdictions which recognize AAVSB RACE approval; however, participants should be aware that some boards have limitations on the number of hours accepted in cartain categories and/or

Presented by The Humane Society Veterinary Medical Association 2100 L Street, NW • Washington, DC • 20037 • info@hsyne.org

restrictions on certain methods of delivery of continuing education.



HUMANE SOCIETY VETERINARY MEDICAL **ASSOCIATION**

Certificate of Attendance

AWARDED TO:

Lisa Grosso LICENSE NO.: 9644 STATE: CALIFORNIA

Reporting Suspected Abuse: A Roadmap for the **Veterinary Community**

Subject Category: Non-Scientific Subcategory: Professional Development/Practice Management Method of Delivery: Interactive Web Conference RACE Provider No. 237 - Program No. 18708 November 2015

Brenda Forsythe, PhD, DVM Chair, HSVMA Leadership Council

Brodo Forythe

Paula Kislak

Paula Kislak, DVM President, HSVMA Board of Directors

Course meets the requirements for 4.5 hours of continuing education credit in the non-scientific, professional development category with a maximum of 4.5 hours per participant in jurisdictions which recognize AAVSB RACE approval; however, participants should be aware that some boards have limitations on the number of hours accepted in certain categories and/or restrictions on certain methods of delivery of continuing education.

Presented by The Humane Society Veterinary Medical Association 2100 L Street, NW • Washington, DC • 20037 • info@hsvma.org



December 2015 Continuing Education Seminar for Technicians

This program 23-19074 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

LISA GROSSO		All
Participant Name		Participant Signature

State(s) and License Numbers

December 1, 2015

Methicillin-Resistant Staphylococcus in Companion Animals

Laura Stokking, PhD, DVM, DACVI)

A Discussion About Euthanasia, Grief, and Compassion Fatigue

Audrey Stevens, DVM

Keith Richter, DVM, DACVIM

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ovider Number 23 • Program Number 19074

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FAX 858 - 875 - 7525

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SAN DIEGO, CA



January 2016 Continuing Education Seminar for Technicians

This program 23-19223 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

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Participant Signature

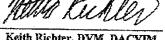
State(s) and License Numbers

January 7, 2016

It's Not a Tumor! Radiotherapy for Noncancerous Disease Blaise Burke, DVM, DACVR (Radiation Oncology)

Preanesthetic Guidelines and Anesthetic Maintenance and Monitoring Scharlet Kelly, DVM

The Role of Veterinary Technicians in Effective Pain Management Kim Fritz, DVM



Keith Richter, DVM, DACVIM

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SAN DIEGO, CA



February 2016 Continuing Education Seminar for Technicians

This program 23-19403 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

LISA GROSSO	· .	
Participant Name		Participant Signature

State(s) and License Numbers

February 2, 2016

The Neurological Exam: An Overview with Case Examples

David Lipsitz, DVM, DACVIM (Neurology) Erica Burkland, DVM

If You Like it then You Should Have Put a Cone on it:

Corneal Ulceration in Small Animals

Katie Tiglio, DVM



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858 - 875 - 7500 FAX 858 - 875 - 7525 * ANN.ONG@VSHSD.COM 10435 SORRENTO VALLEY ROAD, SUITE 100 SAN DIEGO, CA



August 2016 Continuing Education Seminar for Technicians

This program 23-25912 approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements,

Participant Name

Participant Signature

State(s) and License Numbers

August 4, 2016 Feline Oral Pathology Brook Niemiec, DVM, DAVDC, DEVDC Approach to the Trauma Patient

Daniel Avenick, VMD

Keith Richter, DVM, DACVIM

Continuing Education Provider

Veterinary Specialty Hospital • Provider Number 23

Program Number 25912

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October 2016 Continuing Education Seminar for Technicians

This program 23-27525 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

LISA GROSSO Participant Name	Alle
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State(s) and License Numbers

October 6, 2016

Esophagostomy Tube Placement and Feeding of the Anorectic Cat Steve Hill, DVM, MS, DACVIM (SAIM)

Management of Thermal Wounds in Veterinary Medicine

Crystal sunlight, DVM

Neurologic Emergencies

John Gagnepain, DVM

Keith Richter, DVM, DACVIM

Continuing Education Provider Veterinary Specialty Hospital • Provider Number 23 Program Number 27525

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December 2016 Continuing Education Seminar for Technicians

This program 23-27961 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

LISA GROSSO	÷	All
Participant Name		Participant Signature

State(s) and License Numbers

December 1, 2016

Common ECC Procedural Errors and Correction (Without Tears)

Stephanie Istvan, VMD, DACVECC

Decontaminating the Poisoned Patient

Tyler Hodgson, DVM

Canine Osteosarcoma: Bad to the Bone

Sarah A. Vidal, DVM

Keith Richter, DVM, DACVIM

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February 2017 Continuing Education Seminar for Technicians

This program 23-28402 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

Participant Name

Participant Signature

State(s) and License Numbers

February 2, 2017

Intraoperative Blood Pressure Revisited

Amber Hopkins, DVM, cVMA, DACVAA

Common Household Toxins

Hilary M. Householder, DVM Danica Kim, DVM

Keith Richter, DVM, DACVIM

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Program Number 28402

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March 2017 Continuing Education Seminar for Technicians

This program 23-28783 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific and Category Three:Non-Scientific-Practice Management/Professional Development using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

LISA GROSSO		Al-
Participant Name		Participant Signature

State(s) and License Numbers

March 7, 2017

Care of the Neurologic Patient

Robin Levitski-Osgood, DVM, DACVIM (Neurology)

Communicating with Owners of Crtitically III Animals

Amelia Gould, DVM

CPR Drugs

Katherine Leonard, DVM

Keith Richter, DVM, DACVIM

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May 2017 Continuing Education Seminar for Technicians

This program 23-29328 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements.

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Participant Name		-	Participant Signature

State(s) and License Numbers

May 4, 2017

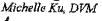
Coagulation Assessment: Diagnostic Approach to the Bleeding Patient (60 min)

Meghan Collins, DVM

Ocular Emergencies (30 min)

Will Basinger, DVM

The Good, the Bad, and the Outdated: Understanding the Complexities of the FLUTD Complex (30 min)



Keith Richter, DVM, DACVIM

Continuing Education Provider • Veterinary Specialty Hospital • Provider Number 23 • Program Number 29328

Partnering with our Referring Practices



June 2017 Continuing Education Seminar for Tooks

June 2017 Commu	ing Education Se	eminar jor 1 echnicians
and Category Three: Non-Scientific-Practice Man Distance. This approval is valid in jurisdictions whic	this RACE approval is for the subject agement Professional Development w th recognize AAVSR RACE: however	its (0.00 max) being available to any one veterinarian: and/or matter categorie(s) of: Category Two: Non-Scientific-Clinical sing the delivery method(s) of: Seminar/LectureInteractive- participants are responsible for ascertaining each board's CE n, nor does RACE approval validate the content of the program
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Participant Name	_	Participant Signature
	State(s) and License Numbers	
	June 6, 2017	
In the First 15 Minutes: Triage,	Stabilization, and Therapeutic	Considerations in the Emergent Patient
_	Jack S. Gedymin, DVM	
	Feline-Friendly Handlin	g '
	Cheyenne Burnett, DVM	

The Critical Care Panel Explained

Erica O'Donnell, DVM, MRCVS

Keith Richter, DVM, DACVIM

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FAX 858 - 875 - 7525 •

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July 2017 Continuing Education Seminar for Technicians

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This program 23-29942 is approved by the AAVSB RACE 2.00 Veterinary Technician CE Credits (2.00 Max). Thi. delivery method(s) of: Seminar/LectureInteractive-Distanc are responsib	S CALLE APPEADALLS FOR the SUBJect waither on	regorie(s) of: Category One: Scientific using the
LISA GNOSSO Participant Name		Participant Signatura

State(s) and License Numbers

July 6, 2017

Feline Hyperthyroidism

Katharine Arnell, DVM, DACVIM

Hormones in the ER - More Than Scary Mood Swings!

Heike Botha, Mvet, MRCVS

Fred Pike, DVM, DACVS

Continuing Education Provider • Veterinary Specialty Hospital • Provider Number 23 • Program Number 29942

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SAN DIEGO, CA



February 2018 Continuing Education Seminar for Technicians

This program 23-31675 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categorie(s) of: Category One: Scientific and Category Two: Non-Scientific-Clinical using the delivery method(s) of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's Companies.

VISA CASSO

Participant Name

Participant Signature

State(s) and License Numbers February 6, 2018

TLA (Three Letter Acronyms) for the Veterinary Technician

Joshua Jackson, DVM, DACVS

Brachycephalic Airway Syndrome

Nicholas Goody, BVM&S, MRCVS

Dermatology in the 21st Century

Jennifer Zimon-Jaworski, DVM

Fred Pike, DVM, DACVS

Continuing Education Provider • Veterinary Specialty Hospital • Provider Number 23 • Program Number 31675

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March 2018 Continuing Education Seminar for Technicians

This program 23-31887 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

USA 620550

Participant Name

Participant Signature

State(s) and License Numbers
March 1, 2018

Tick-Borne Pathogens

Kyle Abbot, DVM Luigi Topacio, VMD

Risky Business: Raw and Freeze-Dried Diets

Janelle Corugedo, DVM

Fred Pike, DVM, DACVS

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Veterinary Specialty Hospital •

Provider Number 23

Program Number 31887

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FAX 858 - 875 - 7525

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SAN DIEGO, CA



April 2018 Continuing Education Seminar for Technicians

This program 23-32264 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar:LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

LISA G(20550

Participant Name

Participant Signature

State(s) and License Numbers April 3, 2018

Tonometry and Glaucoma in Dogs Emily Moeller, DVM, DACVO

Canine Cerebrovascular Accidents

Jaya Mehra, DVM William Ryan, DVM

Fred Pike, DVM, DACVS

Continuing Education Provider

Veterinary Specialty Hospital

Provider Number 23

Program Number 32264

Partnering with our Referring Practices

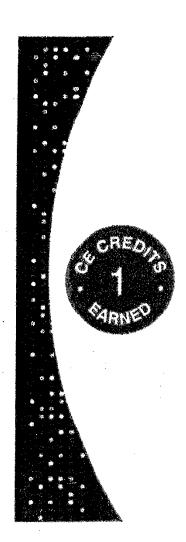
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FAX 858 - 875 - 7525 *

ann.ong@vshsd.com

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SAN DIEGO, CA



IDEXX Learning Center

Certificate of Continuing Education Credit

Awarded to: Lisa Grosso

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For attending

Common Diagnostic Issues in Pathology: Submitting Samples and Getting to Know Your Pethologist

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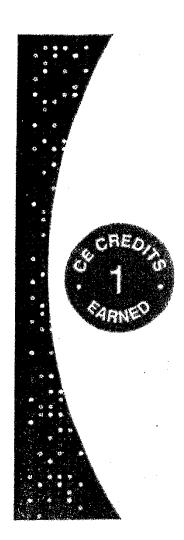
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Awarded to: Lisa Grosso

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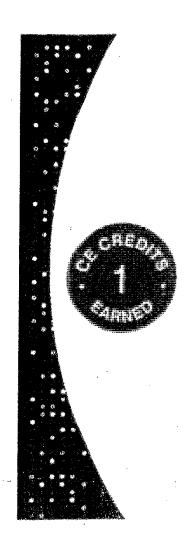
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IDEXX Learning Center

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For attending

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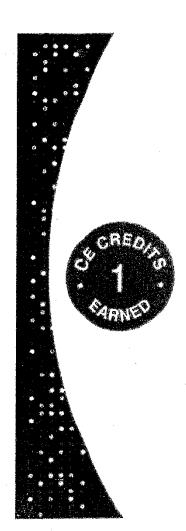
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IDEXX Learning Center

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Awarded to: Lise Grosso

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For attending:

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in Cats

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Attachment B

August 13, 2017

Superior Court of California, County of San Diego 325 South Meirose Drive Vista, CA 92081

Your Honor:

My name is Michael Fitzgerald. I am the President of the Board of Directors of the Feral Cat Coalition (FCC), a 501(c)(3) organization that performs free and low-cost spaying and neutering of feral cats in order to control the feral cat population and eliminate the suffering caused by the elements, diseases, and shortage of food and water sources for these animals. We accomplish this through clinics at which veterinarians, aided by our paid and volunteer staff, spay and neuter cats that are brought in by individuals who care for feral cat colonies throughout the region. These clinics are held weekly in our FCC facility on El Cajon Boulevard in San Diego; and, once each month we host a super-clinic in one of several veterinary facilities throughout the region that are donated for a day for our use. Our staff consists primarily of volunteers who are overseen by a Registered Veterinary Technician (RVT) who is one of FCC's two paid employees.

FCC has recently moved to a new location that affords us the opportunity to hold additional spay/neuter clinics each week. This increase in the volume of services that we provide requires additional staff, including a paid RVT with substantial experience in conducting spay/neuter clinics who can fill in as needed to support these weekly clinics. To that end, FCC is interested in employing Lisa Grosso: Lisa is a formerly certified RVT who voluntarily surrendered her certification on August 20, 2015, as a result of a Formal Accusation filed against her by the Veterinary Medical Board for unprofessional conduct for dangerous use of alcohol and multiple alcohol-related convictions. The suspension of Lisa's certification took effect on November 26, 2015.

Lisa has served FCC as a volunteer at the monthly super-clinics that we have conducted over the past 15 years. In order to qualify for employment with FCC as an RVT assisting with weekly clinics, Lisa needs to regain her RVT certification. Lisa has indicated to us that in order to petition the State of California Veterinary Medical Board to recertify as an RVT, she needs to be off of her probationary status.

Lisa Grosso is an outstanding candidate for a position supporting weekly clinics for the Feral Cat Coalition. In serving our organization as a volunteer, Lisa has proven herself to be reliable, knowledgeable and skilled in lending her expertise to the cause of humanely managing the feral cat population of our region. Accordingly, we ask that you consider her request to end her probation so she can begin the process to regain her RVT certification and her livelihood.

Sincerely,

Michael Fitzgerald

President, Board of Directors

Feral Cat Coalition



The Rescue House



www.rescuehouse.org (760) 591-1211

December 21, 2016

PO Box 231336 Encinitas, CA 92036

Superior Court of California. County of San Diego 325 South Melrose Drive. Department 23 Vista, CA 92081

To Whom It May Concern:

Lisa Grosso has been a volunteer with The Rescue House since 2002; we are a local cat rescue organization and a 501(c)3 that has been in existence since 1999 and taken in and adopted out over 12,500 abandoned, homeless, abused and neglected cats without regard for age, handicap or medical needs. Lisa's knowledge and experience with cats and with those who adopt them have been a great asset to our organization. She participates in many ways: fostering cats, educating others, feeding feral and sterilizing cat colonies and helping at our adoption events.

I have known Lisa for many years. Her commitment, reliability, and dedication shine through in everything she does with us. She recently had some difficulties in life, but has demonstrated that she was able to change and to overcome them. It would be lovely to see her continue to grow. If you are comfortable lessening her current barriers somewhat, it will allow her to be able to move forward in her life and career.

Thank you for taking the time to read this.

Most smeetery

Debbi Flim

Rescue House Board Member and Volunteer

P. O. Box 231336 Encinitae, CA 92023 (760) 591-1211



3876 Mission Ave
Oceanside, Ca 92058
760-439-5500

Superior Court of California County of San Diego

North County Division

325 South Melrose Dr

Vista, CA 92081

Department 23

To Whom It May Concern,

My name is Kelly Christiansen. I am the Veterinary Technician Supervisor at Surfside Animal Hospital. Lisa Grosso has been doing volunteer work for Surfside Animal Hospital since November 2016. Lisa works 10 hours a week in the treatment area of the hospital under supervision. She is working on regaining her Registered Veterinary Technician License. Lisa comes in on timed ready to work. She always asks for help and asks questions before doing a task. She is a team player. She is a great help and asset to the hospital. Her dedication and passion shines through in her work. She will be a great addition to a veterinary hospital once she regains her license.

Thank you for your time,

Kelly Christiansen, RVT

Attachment C



SCRAM Program Completion Report Lisa Grosso

6/24/2014 - 11/21/2014

Client:

Lisa Grosso

Case Number:

CN333507/CN330090

Offense:

DU

Date of Birth:

Address:



Supervising Authority:

San Diego Superior Court -North County Division

Contact:

Report Prepared on: Assigned Equipment Christopher Espinosa

11/21/2014

Date on Program

8/24/2014

Days Monitored 151

Activity

Lisa Grosso was placed on the SCRAM program on 6/24/2014 and was removed from the SCRAM program on 11/21/2014. This report has been prepared for the above stated period.

The SCRAM system detected no alcohol consumption events and no tamper events for the reporting period.

Additional Comments:

This report confirms Lisa Grosso, Case Number CN333507/CN330090, has successfully completed the SCRAM program. Ms. Grosso complied with all program requirements such as not consuming alcohol, not tampering with the device, communicating readings regularly, and financial obligations. If you require additional documentation, or have any questions, please contact SCRAM of California at 619.237.0300, or email correspondence to afleisher@scramca.com.

Prepared 11/21/2014

Page 1 of 1

3767 CENTRAL AVE . SAN DIEGO . CA 9210S PHONE: 619.278.0777 . FAX: 619.278.0770

STEPPING STONE OF SAN DIEGO, INC.

WWW.STEPPINGSTONESD.ORG

January 23, 2015

RE: Miss Lisa Grosso

DOB:

To Whom It May Concern:

This is to verify that Miss Lisa Grosso entered treatment at Stepping Stone of San Diego, Inc., located at 3767 Central Ave., San Diego, CA 92105 on 7/23/14. Miss Grosso successfully completed the primary and all four phases of our program on 1/23/15 and has transitioned to the aftercare component of our program. She will be attending aftercare once a week on Wednesdays for three months. Upon completion from aftercare, she will then graduate from the program.

Stepping Stone San Diego is a long-term six month residential alcohol and drug treatment facility, where clients with a history of alcohol and drug use participate and attend classes focusing on: Life Skills, Relapse Prevention, Mental Health Ed., Recovery 101, Addictions 101 and Anger Management. Client's participation in the treatment program has been excellent and she has become a positive role model in the recovery community. Miss Grosso has gained the tools and information necessary to address her alcohol and drug dependence.

While at Stepping Stone, Miss Grosso attended all educational process groups, five 12 Step meetings weekly, worked closely with her sponsor and was randomly drug tested with no positive UA's. Miss Grosso has made tremendous progress and volunteers by co-facilitating groups here at Stepping Stone. She has also become a productive and positive role model in the community here at Stepping Stone. Miss Grosso does not hesitate to reach out to newcomers and shares her growth and experience in order to help them get through the process of recovery.

If you have any further questions please feel free to contact me.

Respectfully Nikki Johnson, CATC-II

AOD Counselor

3767 Central Ave San Diego, CA 92105 619.584.4010 x103 619.278-0770 Fax Enalle nikki@atapplagatoneail.org

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And Continue to the 15 James

stepping saving lives stone

3767 CENTHAL AVE • SAN DIEGO • CA 92105 PHONE: 619,278,0777 • FAX: 619,278,0770

STEPPING STONE OF SAN DIEGO, INC.

. WWW. STEPPINGSTONESD. ORG

February 11, 2015

RE: Miss Lisa Grosso DOB:

To Whom It May Concern:

This is to verify that Miss Lisa Grosso entered treatment at Stepping Stone of San Diego. Inc., located at 3767 Central Ave., San Diego. CA 92105 on 7/23/14. Miss Grosso successfully completed the primary and all four phases of our program on 1/23/15 and has transitioned to the aftercare component of our program. Miss Grosso consistently attends aftercare every Wednesday and is scheduled to complete on March 25, 2015. Upon completion from aftercare, she will then graduate from the program.

If you have any further questions please feel free to contact me.

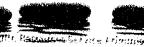
Respectfully,

Nikki Johnson, CATC-II

AOD Counselor

stepping stone

3767 Central Ave . San Diego, CA 92105 619.584.4010 x103 619.278-0770 Fax Email: nlkki@steppingstonesd.org



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AGO-051

stepping saving lives stone

3767 CENTRAL AVE * SAN DIEGO * CA 92105 PHONE: 619.278.0777 * FAX: 619.278.0770

STEPPING STONE OF SAN DIEGO, INC.

" www.SteppingStoneSD.org

March 25, 2015

RE: Lisa Grosso

To whom it may concern:

This is to verify that Lisa as of January 23, 2015. Grosso has completed Stepping Stone's six month residential treatment Program. She will transition to her home.

Since her discharge Lisa Grosso has also completed 12 weeks of aftercare from January 7 – March 25, 2015 along with no less the 3-12 step recovery meetings per week.

In aftercare group she has worked on relapse prevention, Time Management, Tigers and warning signs, Communication skills, allowing feelings to be feelings not something to fix and several other coping skills. Lisa is welcome to return to aftercare at anytime if she feels she needs the support.

If you have any questions or need additional information, Please feel free to contacted me at 619-584-4010 ext 112

Andrew Y. Covert, CADDAC-

Alcohol and Drug Counselor HOPWA: Case Manager

3767 Central Ave 5.10 Dlogo, CA 9, 1/18 619.584,4030 x112 619,77% 6776 / 3x thruft: andrew@steppingstonesd.org







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Stepping Stone Stone Stepping Stone of San Diego, Inc.

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stepping saving lives Stone stepping stone of san diego, inc.

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DATE MEETING TIME SIGNANDED

02/05/18 JEM MONDAY JEM CHURCH

3/13/18 MID DAY NOAC JEM MELHARADY

3/14/18 DAILY REFLECTIONS JEM CHURCH

3/14/18 JEM MONDAY JEM CHURCH

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The Halliday Center for Psychotherapy and Wellness, Inc. Debra Halliday, Psy.D., CGP CEO, Chief Psychologist

355 Santa Fe Drive, Suite 200 Encinitas, California 92024 Office: (760) 635-3310 Fax: (760) 452-7525 NPI: 1336385327 CA License PSY23206 www.psychotherapyandwellness.com drhalliday@psychotherapyandwellness.com

Veterinary Medical Board 1747 N. Market Blvd. Ste 230 Sacramento, CA 95834-2978 May 22, 2018

Dear Veterinary Medical Board,

I am writing this letter with consent to provide insight into the mental health status and progress of Ms. Lisa Grosso. Ms. Grosso began psychotherapy on 06/20/2016 and was originally diagnosed with Generalized Anxiety Disorder, Major Depressive Disorder, Alcohol abuse, and low self-esteem. While Ms. Grosso still struggles with social anxiety, she no longer meets the DSM-V criteria for Alcohol abuse or Major Depressive Disorder and she is continuing to work hard on improving her self-esteem.

Ms. Grosso noted that she had chosen to enter psychotherapy as the sole treatment for her symptoms (versus to use prescription medication), as she preferred to be completely "drug free" and instead, "wanted to gain insight into her behaviors".

As of 5/21/2018 Ms. Grosso has attended over 37 individual sessions of Cognitive Behavioral Therapy (CBT) with me (Debra M. Halliday, Psy.D.) and Karen Savary, Psy.D., 23 group sessions of Dialectical Behavior Therapy (DBT) with Pamela Giles, L.M.F.T. (DBT is a evidenced based, cognitive behavioral psychotherapeutic treatment that teaches emotional regulation tools, distress tolerance tools, communication tools, and mindfulness techniques) to help her better cope and respond to life stressors. She has attended 16 sessions of group Acceptance and Commitment Therapy (ACT), (ACT is an evidenced based psychotherapy treatment that uses acceptance and mindfulness tools to increase psychological flexibility [additional tools to better adapt to stress in ones life], and 35 sessions of psychodynamic group therapy. She has been a regularly attending, active participant in her treatment; she takes feedback genuinely, and it is evident that she is seriously working to integrate the tools she is learning into her daily life.

While working on her recovery in therapy and by attending regular AA meetings, Ms. Grosso has continued to volunteer in her community both at a local veterinary clinic (whose staff and veterinarians were aware of the convictions against her) and she continues to volunteer at a local cat rescue group (her rescue coordinator is also aware of her current legal status).

It is my opinion that Ms Grosso has worked hard to right her wrongs. She has done a significant amount of "growing up". She is currently living sober and she is committed to living a life making healthier choices. It is my observation and opinion that Ms. Grosso has taken her DUI convictions against her very seriously; that she recognizes the gravity of her

actions and the impact of her choices both on her own life as well as the impact of her choices on others. She has shared experiencing deep remorse, and regret for the harm others have experienced as a result of her actions. She has stated that she chosen sobriety not simply because the court has mandated her to, but because she sincerely wants to turn her life around. This has been evidenced by her current sobriety, by her continuing to regularly attend AA meetings, by her self-initiating (non-court mandated) individual psychotherapy, by working hard in her therapy treatment, doing homework, gaining insight, and following up with her treatment recommendations.

Moving forward, Ms. Grosso would like to have her Registered Veterinary Technician license reinstated. She worked hard to receive her credential and having her license reinstated is a significant door for her to reclaim her position in society. Please consider allowing Ms. Grosso to contribute to her community in this way and to regain her previous livelihood/career.

Thank you for your consideration in this matter.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,

Andrew M. Hallistoy, Psy. O. C.O.P. Debra M. Halliday, Psy.D., CGP

The Halliday Center for Psychotherapy and Wellness, Inc Pamela L. Giles, MA, LMFT

355 Santa Fe Drive, Suite 200 Encinitas, California 92024 Office: (760) 635-3310 x107 Fax: (760) 452-7525 NPI: 1972813491 CA License 86514 www.psychotherapyandwellness.com pgiles@psychotherapyandwellness.com

May 31, 2017

Superior Court of California, County of San Diego North County Division 325 South Melrose Drive Vista, CA 92081

Your Honor,

My name is Pamela L. Giles a Licensed Marriage and Family Therapist (LMFT) and lead facilitator for the Dialectical Behavior Therapy group sessions at the The Halliday Center for Psychotherapy and Wellness. Lisa Grosso has attended and successfully completed DBT group sessions for women at the Halliday Center for Psychotherapy and Wellness from 10/25/16 to 04/11/17. In this course, she has learned tools and skills dealing with emotion regulation, distress tolerance, interpersonal effectiveness, the states of mind, communication, and mindfulness in order to better her response to life stressors. The course met once weekly, consisted of class lectures, class participation, and homework assignments.

Lisa always arrived early to class, and took the extra time, with me, to discuss her current life events, to ask questions, to share opinions regarding the coursework, and shared how the skills she learned have helped her in her daily life situations. Her participation during group sessions was always forthright, willing, honest, and respectful of others input and opinions. Through Lisa's consistent weekly DBT group attendance and completion of all homework assignments, she has learned to envision, articulate, pursue, and sustain goals that are independent of her history of out-of-control behaviors, substance abuse, and is now better able to handle life's problems.

Lisa has learned how to reduce reckless and dangerous behaviors while building skills that include increasing attention, improving relationships, understanding emotions, and managing distress. She can transition from emotional unavailability to emotional engagement and experience feelings without relying on avoidance or escape. Therefore, the DBT skills training has helped her to transition from feeling incomplete to feeling complete and connected.

I am aware of Lisa's past life struggles, including her troubles with alcohol. She has taken full advantage of the opportunities available to her to make changes in her life. I have witnessed her desire to constructively change her past behaviors and reactions to life situations. In my opinion, she has taken the positive steps needed in changing her past actions and behaviors and is now able and ready to be a responsible citizen of our community.

Sincerely.

Painela L. Gilos, M.A., LMFT

Panele S. Hils, H.A., LHFT

The Halliday Center for Psychotherapy and Wellness, Inc JEFF KLEINBERG, PH.D. LMFT

355 Santa Fe Drive, Suite 200 Encinitas, California 92024 Office: (760) 635-3310 x103 Fax: (760) 452-7525 NPI: 1366751869 CA License: 97003 www.psychotherapyandwellness.com drkleinberg@psychotherapyandwellness.com

July 15, 2017

To Whom It May Concern,

My name is Dr. Jeff Kleinberg, an independently Licensed Marriage and Family Therapist (LMFT) at The Halliday Center in Encinitas. I run an evidence-based psychoeducational group using ACT (Acceptance and Commitment Therapy) in which Lisa Grosso attended and successfully completed July 15, 2017. Attendance dates: 04/08/17 to 07/15/17 (16 weeks). Members met once weekly, which incorporated an introduction of ACT skills, class participation and homework. Lisa was present for all but one meeting, which was a prearranged absence.

Acceptance and Commitment Therapy (ACT) seeks to accept what is out of one's personal control and commit to action that improves and enriches one's life. ACT aims to maximize human potential for a rich, full and meaningful life. ACT does this by (a) teaching psychological skills to deal with painful thoughts and feelings effectively & in such a way that they have much less impact and influence over them & (b) helping clarify what is truly important and meaningful to people & using that knowledge to guide, inspire and motivate one to change their life for the better.

Lisa was introduced to the 6 core ACT skills: Mindfulness, Acceptance, Cognitive Defusion, Value Clarification, Self-as-Context and taking Committed Action in the face of one's inner pain.

She arrived early to class and sought extra time with me to discuss influencing life events and asked clarifying questions for applying the skills. Both individually and in the meetings, she shared her experiences openly and expressed how what she's learned are helping her move toward a new future. Lisa's group feedback appeared honest and respectful of others' input and opinions. She continued seeking clarification about the skills throughout the duration of meetings.

Lisa is learning to accept responsibility for regretful life situations, explore traumas and how unresolved feelings influenced nonproductive behavior. Lisa is also learning to tolerate difficult moods and memories as opposed to acting them out in the present. She states she is looking forward to her future. Lisa candidly and openly informed both myself and class members of her life struggles, including those which influenced her drug and alcohol abuse and DUI's.

The Halliday Center for Psychotherapy and Wellness, Inc JEFF KLEINBERG, PH.D. LMFT

Not only has she taken advantage of therapeutic opportunities to improve the quality of her life, she has also stated interest in attending an ongoing ACT Level II group for those who completed the Level I class.

I have observed her desire to face past obstacles head on and accept responsibility for actions that led to sustained consequences. In my opinion, Lisa continues taking proactive steps needed to sustain positive change and embrace the responsibility that comes along with being a citizen of this community.

Do not hesitate to contact me if you require further clarification about anything discussed in this letter.

Sincerely,

leff A Kleinberg, Ph.D., LMFT

The Halliday Center for Psychotherapy and Wellness, Inc.

355 Santa Fe Drive, Suite 200, Encinitas, California 92024
Office: (760) 635-3310 Fax: (760) 230-9291 www.psychotherapyandwelluess.com

Veterinary Medical Board 1747 N Market Blvd, Ste #230 Sacramento, CA 95834

April 9, 2018

To Whom This May Concern,

Re: Lisa Grosso (DOB:



Ms. Grosso joined my weekly therapy group on 10/30/17. She has attended 20 sessions in total and continues to have regular attendance. This is an ongoing group and Ms. Grosso is an active participant with consistent attendance.

The therapy group is an ongoing process group, comprised of eight motivated individuals working on improving their mental health. Ms. Grosso is putting forth a good effort in the group to work toward her goals. She has demonstrated a willingness to be forthright and honest with the group. She continues to actively address subjects such as sobriety, work relations, and stress management. Of note, she has steadily grown in her ability to effectively communicate her emotions and share with others about how she is managing difficult situations.

Respectfully.

Reid Kessler, Psy.D

Licensed Psychologist, #PSY29855 (1/31/18 - Present)

Registered Psychological Assistant, #PSB94023122 (Services prior to 1/31/18)

Office: (760) 635-3310, ext. 105

Arra M. Hallisly, Pry. P.

Previous Supervisor: Debra M. Halliday, Psy.D., #PSY23206

Office: (760) 635-3310, ext. 101



MOTHERS AGAINST DRUNK DRIVING, SAN DIEGO COUNTY VICTIM IMPACT PANEL RECEIPT

Virsia, Cit

Court/Corte Nucles Schief Case Number/Numero De Caso Schief 333507
THIS VERIFIES THE ABOVE NAMED PARTY ATTENDED THE MADD VICTIM IMPACT PANEL PRESENTATION
Pryco
V!P Coordinator
NOTE; YOUR INFORMATION HAS BEEN FORWARDED TO THE SAN DIEGO SUPERIOR COURT AS PROOF OF YOUR ATTENDANCE. KEEP THIS RECEIPT FOR YOUR PERSONAL RECORDS. THERE IS A 250 FEE TO REPLACE THIS RECEIPT.
AVISO: SU INFORMACION HA SIDO ENVIADA À LA CORTE SUPERIOR DE SAN DIEGO COMO COMPROBANTE DE SU ASISTENCIA. MANTENGA ESTE DOCUMENTO COMO COMPROBANTE, SE LE COBRÀRA LA CANTIDAD DE \$50 POR EL REEMPLAZO DE ESTE DOCUMENTO.
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MOTHERS AGAINST DRUNK DRIVING, SAN DIEGO COUNTY VICTIM IMPACT PANEL RECEIPT
Name/Numbre LISA GROSSO
Court/Corte VISTA CONTAINEDE Case Number/Numero De Caso CN 33COQC CN 335507
THIS VERIFIES THE ABOVE NAMED PARTY ATTENDED THE MADD VICTIM IMPACT PANEL PRESENTATION
PMC
Date Oct. 14, 2014
NOTE: YOUR INFORMATION HAS BEEN FORWARDED TO THE SAN DIEGO SUPERIOR COURT AS PROOF OF YOUR ATTENDANCE. KEEP THIS RECEIPT FOR YOUR PERSONAL RECORDS. THERE IS A \$50 FEE TO REPLACE THIS RECEIPT.
AVISO: SU INFORMACION HA SIDO ENVIADA A LA CORTE SUPERIOR DE SAN DIEGO COMO COMPROBANTE DE SU ASISTENCIA. MANTENGA ESTE DOCUMENTO COMO COMPROBANTE. SE LE COBRARA LA CANTIDAD DE \$50 POR EL REEMPLAZO DE ESTE DOCUMENTO.
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County of San Diego

PROBATION DEPARTMENT Work Project Program 5600 Overland Drive, Suite 190 San Diego, CA 92123 Mack Jenistes CHIEF PROBATION OFFICES

CERTIFICATE OF COMPLETION

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CASE NUMBER:

SCN333507

Has successfully completed

25

day(s) of Public Service Work

as directed by the Court

Document generated by PCMS

05/27/2015

DATE

Sen Mercos, CA 92069 (780) 752-5300

<u>lisa M Grosso</u>

11/05/2016

Congratulations on the completion of your Driving Under the Influence Program (DUIP).

Case Number: SCN333507 Enrollment Date: 4/17/2015

Program Length: 18 Month Program

Completion Date: 11/01/2016

OHS has submitted your completion to the Department of Motor Vehicles (DMV) via an on-line reporting system; this letter serves as your receipt of the submission and documentation of your completion.

The DMV has advised DUIP participants to call the Mandatory Action Unit at (916) 657-6525 one day after the receipt of this letter to verify the completion has been processed or if you have any questions regarding the disposition of your driving privileges.

If the court instructed you to provide the court with proof of your completion, you may provide this letter to the court and keep a copy for your records.

If you have any questions, please call our administrative office at (760) 752-5300

We hope your experience at OHS was beneficial, if we can be of further assistance, please contact us.

Thank You.

OHS Staff

Land B. Company of the Control of th

www.abcsd.org 858-513-4700



650 Second Street, Encinitas, CA 92024 • (760) 753-1156 • CRCNCC.org

Monday April 30, 2018

Community Resource Center 650 Second Street Encinitas, CA 92024

To whom it may concern:

This letter serves to verify that Lisa Grosso is currently participating in the Self-Sufficiency and Employment Case Management program at Community Resource Center since November 10, 2017. Ms. Grosso has been working with myself Shakera Robinson as her Case Manager since November 10, 2017. Together we have created a case plan to help and follow for her success that she's working towards. She attends her weekly case management meetings and she is following her case plan to achieve her goals of self-sufficiency and full time employment.

All things considered, Ms. Grosso has been very responsive with her Case Manager. She occasionally checkins with me on her own. Since working with CRC Ms. Grosso has started a part time job and completed a 7 week program on becoming more confident and successful in her current journey going back in to independence and full time employment. Outside of working with CRC to find full time employment, Ms. Grosso has also worked closely with other organizations and groups to help her achieve her goals of self-sufficiency and full time employment as well.

Please contact me if you have any further questions. I can be reached at (760) 753-8300 ext.1376. For more information on our programs visit www.crcncc.org.

Sincerely,

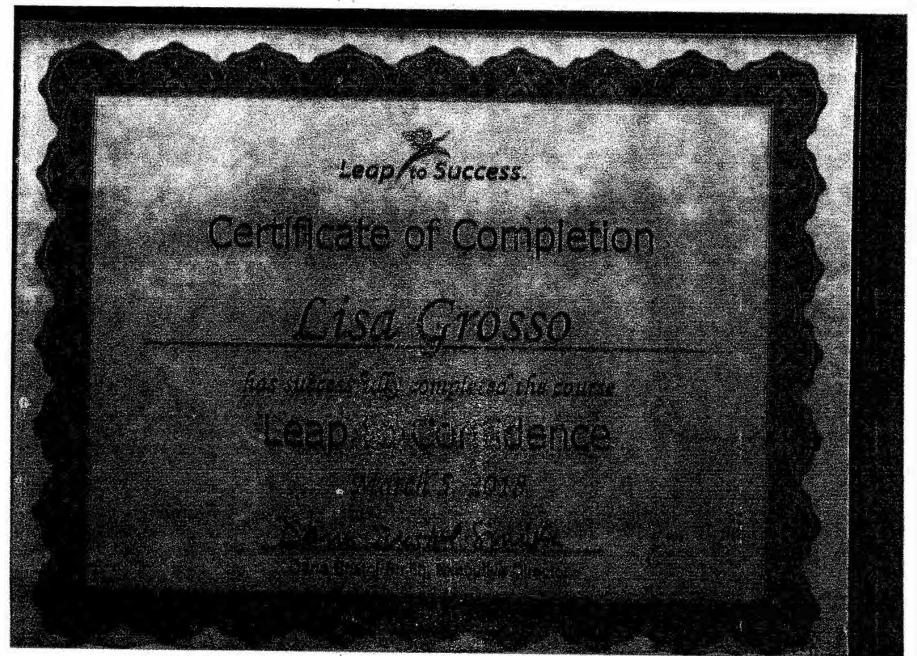
Shakera Robinson

Case Manager

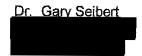
Community Resource Center Office: (760) 753-8300 x1376

650 Second St.

Encinitas, CA 92024



Attachment D



Veterinary Medical Board 1747 N. Market Blvd Ste 230 Sacramento, CA 95834

May 3, 2018

To Whom It May Concern:

I am Dr. Gary Siebert, a graduate of UC Davis Veterinary School class of 1986. All these years I have been working full time in a large and very busy small animal Veterinary Hospital. I think that this job has given me a unique ability into judging the character of people. The purpose of this letter is to provide you with insight into the character and dedication of a Lisa Grosso. My first exposure to her was as her Veterinarian on March 3rd of 2016. Since this date she has been a regular customer of Surfside Animal Hospital. She showed great devotion and care of her cats despite having a very limited budget. She always found a way to provide the best care for her geriatric cats. I quickly realized that she had an extensive knowledge of felines, their care and the handling of them. She told me about the volunteer work she was doing for cat rescue groups including foster care, education of the public about cat welfare, facilitating the adoption of cats and other great charity work. She told me about the work she was doing for the Feral Cat Coalition, one of my favorite rescue groups.

She told me with great sadness about her loss of her Veterinary Technician license as a result of 2 DUI's and about how she was actively making amends for her past misdeeds and her great hope of someday regaining her license and her livelihood. I felt admiration for her for her honesty and dedication to turn her life back on track. Henry Ford once said "you can't build a reputation on what you are going to do". Lisa is getting results and is regaining her reputation one day after another. She asked me if it would be possible for her to volunteer at our hospital so she could firm up her technician skills and work towards her dream of becoming certified again. I agreed to let her start volunteer work at our hospital under close observation. For months she has been here at our hospital helping and in this capacity she has been excellent. The employees at our hospital quickly saw that she had special abilities in the handling and care of cats. She has an innate ability in handling the most fractious cats, maybe even better then myself (and cats are my special interest). It would be terrible tragedy if she would not be able to regain her livelihood and passion to be a certified technician. I am very passionate about helping Lisa in this struggle to earn respect and trust again.

It is my opinion that she is a valued member of the community. She shows dedication and love for animals and their care. She has showed me that it is possible for people to

truly change for the better, to commit to self improvement and to regain integrity. Please give her a second chance. It would be a shame for her not to rebuild her life and to regain her dignity. I whole-heartedly recommend her reinstatement.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that all statements and documents attached in support of this petition are true and correct.

Gary Slebert D.V.M.

Surfside Animal Hospital

office # 760-439-5500



Feline-Exclusive House Call Veterinary Services Phoenix Watt, DVM

1032 Tabby Lane, Escondido, CA 92026-3187

Toll-free/fax: (844) ZenCat7 (844-936-2287) Cellular:

E-mail: Website: www.zencatvet.com

May 10, 2018

Veterinary Medical Board ATTN: Formal Discipline Unit 1747 N. Market Blvd., Suite 230 Sacramento, CA 95834-2978

RE: Petitioner Lisa Grosso

Dear Colleagues:

I first met Ms. Grosso in July 2009 while volunteering with the San Diego Feral Cat Coalition's (FCC) monthly TNR clinic in Pacific Beach. I was immediately impressed by Ms. Grosso's love for and dedication to the cats, and her professionalism during the clinic. I saw her there every month I volunteered, until my admission to Western University of Health Sciences College of Veterinary Medicine.

Unfortunately, the veterinary school work load and other volunteer opportunities while in school kept me away from FCC until I graduated last May. I began performing surgery for FCC as a volunteer in June 2017 and reconnected with Ms. Grosso. We met for lunch shortly thereafter to discuss possible opportunities to work with me in my start-up feline-exclusive house call practice when I learned of her personal problems and the surrender of her RVT license.

Since then I have had several professional interactions with Ms. Grosso, in addition to working with her at the FCC clinics, and I continue to be impressed with her positive attitude, professionalism, and her incredible dedication to cat health. My clients love her, and always comment on the wonderful way she has with cats. It is a testament to her character that she has not only tackled her personal issues with such ferocity and determination, taking personal responsibility for mistakes she made and rectifying them, all-the-while remaining connected to the cat community and working diligently to do all she can to help cats in need.

We are all aware of the shortage of qualified Registered Veterinary Technicians, and it is my opinion that Ms. Grosso has repaid her debt to society in full and should be reinstated to the profession. The current situation has been so painful for her that I cannot fathom she would ever risk putting herself in a similar

situation again, but rather she will serve the veterinary community not only as an excellent representative of what an RVT can be, but will also be prepared to recognize the darkness that she conquered in others, and convince them to seek help as necessary.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,

Phoenix N. Watt, DVM

CA Lic. #22110



To whom it may concern,

My name is Sulani Grindle and I am a veterinarian who graduated from the Ohio State University in 2013. Since graduation, I have been working full time in a small animal practice and I have been volunteering with Feral Cat Coalition once a month, every month for the last 5 years. It is during these volunteer clinics that I first met Lisa Grosso. She is one of the few volunteers that I can count on seeing at every clinic and even before I got to know her on a personal level, I found myself impressed by her dedication and calm demeanor. When she let me know about the previous troubles she had and the loss of her Veterinary Technician license I was very surprised to hear it. The Lisa I've gotten to know is someone who is reliable, hard working, always has a great attitude and is trustworthy. She is a skilled technician who I believe has a great deal to offer and when she asked me for a recommendation letter in order to try to regain her license I readily agreed to provide one.

In the years I've been volunteering at Feral Cat Coalition I have never seen any behavior that would make me second guess her dedication to the field or to her sobriety. When we discussed the problems she had in the past she took full responsibility for the choices she made and I was very impressed by all the steps she's taken since then to get her life and career back in a positive direction. She regularly volunteers to help senior citizens with pet care they are unable to do themselves and devotes much of her time to two of the most well respected cat charities in our area (Rescue House and Feral Cat Coalition). Lisa has a special talent for handling cats and genuine empathy and care for her patients. I have no qualms in recommending that her license be reinstated. I believe she is an asset to the field and that the person she was when she lost her license is not representative of the person she has become. I believe in second chances when people are willing to put in the work necessary and from everything that I've seen, Lisa has done just that. I sincerely hope that she is given a second chance to prove that she deserves to have license and career back.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,	bruelle	4-21-18
Sulani Grindle D.V.M.		
My private #		
My Private Email:		

Attachment E

SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO	(COURT USE ONLY)
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CENTRAL DIVISION, COUNTY COURTHOUSE, 220 W. BROADWAY, SAN DIEGO, CA 92101 EAST COUNTY DIVISION, 250 E. MAIN ST., EL CAJON, CA 92020 NORTH COUNTY DIVISION, 325 S. MELROSE DR., VISTA, CA 92081	150 1 8 2 mg
SOUTH COUNTY DIVISION, 500 3RD AVE., CHULA VISTA, CA 91910	
PLANTIFF	
PEOPLE OF THE STATE OF CALIFORNIA	
DEFENDANT	SUPERIOR COURT CASE NUMBER
LISA M. GROSSO	CN194028
PETITION FOR DISMISSAL - ORDER GRANTING (FELONY/MISDEMEANOR - PC 1203.4 OR 1203.4a)	CITY/DISTRICT ATTORNEY NUMBER
After reviewing the petition and records in this case, the court finds that the defendant is statut	orily eligible for the relief requested.
THE PETITION IS GRANTED. IT IS HEREBY ORDERED THAT:	,
Defendant's previously entered plea of guilty or note contendere is hereby withdrawn as defendant was convicted after a plea of not guilty, the verdict of guilty is hereby set asid the defendant is dismissed and the defendant is released from all penalties and disabilit or she had been convicted, except:	e. The accusation or information against
 This order does not permit a person prohibited from holding public office as a result 	
 This order does not permit the defendant to own, possess, or have custody or co- conviction of the defendant under Chapter 2 (commencing with § 29800) of Division 	19 of Title 4 of Part 6 of the Penal Code.
 This order does not affect any revocation or suspension of the defendant's privilege in this case shall be considered a conviction for the purpose of revoking or suspe on the ground of two or more convictions (Veh, Code § 13555). 	e to drive a motor vehicle. The conviction nding or otherwise limiting such privilege
 In any subsequent prosecution for any other offense, the conviction in this case conviction and shall have the same effect as if this petition has not been granted. 	may be pleaded and proved as a prior
 The conviction in this case remains a part of the court file which can be viewed by the 	r
 This order does not release certain persons from the duty to provide specimens, sa the DNA and Forensic Identification Database and Data Bank Act. (See Pen. Code 	mplos, or print impressions required by § 299(f).)
 Relief granted pursuant to Pen. Code § 1203.4 does not relieve a defendant of the code § 290 et. seq. (Pen. Code § 290.007) or exclude a defendant from the internet publication. 	ition provisions of Megan's Law.
 Relief granted pursuant to Pen. Code § 1203.4 does not relieve defendant of the response to any direct question contained in any questionnaire or application for p local agency, or for contracting with the California State Lottery Commission. 	e obligation to disclose the conviction in ublic office, for licensure by any state or
Misdemeanor: The defendent pay a court cost of \$60.00 to the court, payable ☐ forthw by the date due, the account will be referred to the court's contracted collection agency to balance.	ith due If not paid o pursue collection of the unpaid
Felony: The defendant pay a court cost of \$120.00. Defendant to report to the Departm weeks of the date of this order to pay the court cost. Contact Revenue and Recovery for	offica locations.
Central: (619) 515-6200 East County: (619) 441-4607 North County: (760) 806-8396 S	outh County: (819) 691-4605
Court finds the defendant does not have the ability to pay. The court cost is waived.	
PateFEB 1 6 2018 S HARRY M	I. ELIAS
	e/Commissioner of the Superior Court
You may have the right to petition for a Certificate of Rehabilitation and Fardon pursuinstruction packet (SDSC Form #PKT-016) may be obtained from the court or fo	ant to Pen. Code § 4852 et seq. Ån und at www.sdcourt.ca.gov.
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Clerk of the Superior C	f urt
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Date: by	Deputy
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PETITION FOR DISMISSAL - ORDER GRANTING	Pen, Code §§ 1203.4 & 1203.4a

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SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO CENTRAL DIVISION, CENTRAL COURTHOUSE, 1100 UNION ST., SAN DIEGO, CA 92101	(COURT USE ONLY)
I CENTRAL DIVISION COLINTY COLIRTHOLISE 220 W BROADWAY SAN DIFGO CA 92101	Clark of this Salaman and the
MINORTH COUNTY DIVISION, 325 S. MELROSE DR., VISTA, CA 92081	IAM A E 2010
SOUTH COUNTY DIVISION, 500 3RD AVE., CHULÁ VISTA, CA 91910	JAN 9 5 2018
PEOPLE OF THE STATE OF CALIFORNIA	By: S. M. smit.
DEFENDANT	SUPERIOR COURT CASE NUMBER
LISA M. GROSSO	SCN333507
PETITION FOR DISMISSAL - ORDER GRANTING (FELONY/MISDEMEANOR - PC 1203.4 OR 1203.4a)	CITY/DISTRICT ATTORNEY NUMBER
After reviewing the petition and records in this case, the court finds that the defendant is statul THE PETITION IS GRANTED. IT IS HEREBY ORDERED THAT:	torily eligible for the relief requested.
Defendant's previously entered plea of guilty or note contenders is hereby withdrawn at defendant was convicted after a plea of not guilty, the verdict of guilty is hereby set asic the defendant is dismissed and the defendant is released from all penalties and disability or she had been convicted, except:	le. The accusation or information against
 This order does not permit a person prohibited from holding public office as a result 	t of the conviction to hold public office.
 This order does not permit the defendant to own, possess, or have custody or co conviction of the defendant under Chapter 2 (commencing with § 29800) of Division 	ntrol over any firearm nor does it prevent
This order does not affect any revocation or suspension of the defendant's privileg in this case shall be considered a conviction for the purpose of revoking or suspension on the ground of two or more convictions (Veh. Cade § 13555).	e to drive a motor vehicle. The conviction
 In any subsequent prosecution for any other offense, the conviction in this case conviction and shall have the same effect as if this petition has not been granted. 	may be pleaded and proved as a prior
The conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the conviction in this case remains a part of the court file which can be viewed by the case remains a part of the court file which can be viewed by the case remains a part of the court file which can be viewed by the case remains a part of the court file which can be viewed by the case remains a part of the court file which can be viewed by the court file which can be viewed by the case remains a part of the court file which can be viewed by the case remains a part of the court file which can be viewed by the case of the court file which can be viewed by the case of the court file which can be viewed by the case of the court file which can be viewed by the case of the court file which can be viewed by the case of the court file which can be viewed by the case of the court file which can be viewed by the case of the court file which can be viewed by the case of the case of the court file which can be viewed by the case of t	he public,
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 Relief granted pursuant to Pen. Code § 1203.4 does not relieve defendant of the response to any direct question contained in any questionnaire or application for j local agency, or for contracting with the California State Lottery Commission. 	e obligation to disclose the conviction in
☐ Misdemeanor: The defendant pay a court cost of \$60.00 to the court, payable ☐ forthw by the date due, the account will be referred to the court's contracted collection agency balance.	vith due If not paid to pursue collection of the impaid
Desartes. Felony: The defendant pay a court cost of \$120.00. Defendant to report to the Departm weeks of the date of this order to pay the court cost. Contact Revenue and Recovery for Central: (618) 515-6200 East County: (619) 441-4607 North County: (780) 806-6396 \$	r office locations.
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JAN 0 5 2017	S/ HARRYM BLIAS
	ge/Commissioner of the Superior Court
You may have the right to petition for a Certificate of Rehabilitation and Pardon pursuinstruction packet (SDSC Form #PKT-015) may be obtained from the court or form	ant to Pen. Code § 4852 et soq. An ound at www.sdcourt.ca.gov.
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Workson!	
PETITION FOR DISMISSAL - ORDER GRANTING (FELONY/MISDEMEANOR - PC 1203.4 OR 1203.4	

ATTORNEY OR PARTY WITHOUT ATTORNEY (NAME AND ADDRESS)	COURT USE ONLY
ROBERT W. KNOX III Deputy District Attorney, SBN 103011 DISTRICT ATTORNEY'S OFFICE TELEPHONE: (760) 806-4035 325 S. MELROSE DRIVE, STE. 5000, VISTA, CA 92081	
ATTORNEY FOR: PLAINTIFF	4
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO North County Division 325 S. Melrose Drive, Vista, CA 92081	
PEOPLE OF THE STATE OF CALIFORNIA PLAINTIFF v.	CT. NO.: SCN333507 DA NO.: OBX734
LISA GROSSO DEFENDANT	
PEOPLE'S OPPOSITION TO PETITION FOR RELIEF PURSUANT TO PENAL CODE §§ 1203.4 AND 17(b)	DATE: January 6; 2017 TIME: 1:30 pm DEPT: 23

TO: Lisa Grosso, Defendant in Pro Per; and the Court:

Based upon a review of available information in the above entitled matter, the People:

OPPOSE Petitioner's request for relief pursuant to Penal Code § 17(b).

The facts of this case do not warrant reduction to a misdemeanor. Defendant drove drunk and collided with the victim's car stopped at a red light. Her BAC was a .32%, four times the legal limit. The victim suffered a third degree concussion, and lower back and neck strain as a result of the collision. Treatment for these injuries as well as cost of repair for victim's car cost him several thousands of dollars. At the time of the offense, Defendant was on DUI probation for another DUI she committed within a year of this offense. Defendant also had a prior "wet reckless" from 2005. Moreover, Defendant committed this offense only two years ago, and has thus served less than half of her five year formal probation term. Given the nature of the offense, and her criminal history for DUI offenses, the People respectfully request the Court deny the motion.

OPPOSE Petitioner's request for relief pursuant to Penal Code § 1203.4.

Defendant is ineligible for relief. On September 8, 2014, Defendant was convicted of Vehicle Code section 23153(b), and admitted the allegations that she had a prior DUI within 10 years, and drove with a BAC above .15%. She was sentenced to (5) years of formal probation. Her probation is scheduled to expire on November 19, 2019. Defendant is ineligible for relief because she is still on probation for this case. Given Defendant has only fulfilled less than half of her formal probation, and the nature of the offense, the People oppose defendant's request for relief.

DATED: December 27, 2015

BONNE M. DUMANIS District Attorney

ROBERT W. KNOX

Deputy District Attorney

JESSICA STEHR Greduate Law Clerk

Attorneys for Plaintiff

Attachment F



Feral Cat Coalition

9528 Miramar Road, PMB 160 San Diego, CA 92126 (619) 758-9194 www.feralcat.com

To Whom It May Concern:

My name is Audrey Stratton. I am the clinic supervisor for Feral and Friends, a permanent spay and neuter facility for the Feral Cat Coalition (FCC) and a Board Member of the Feral Cat Coalition. FCC is a 501(c)(3) organization that performs free and low-cost spaying and neutering of feral cats in order to control the feral cat population and eliminate the suffering caused by the elements, diseases, and shortage of food and water sources for these animals. We accomplish this through clinics at which veterinarians, aided by our paid and volunteer staff, spay and neuter cats that are brought in by individuals who care for feral cat colonies throughout the San Diego region. FCC holds one to two clinics per week at the site, Feral and Friends, striving to fix an average of 40 cats each time. FCC also hosts a monthly super-clinic in one of several veterinary facilities throughout the region that are donated for a day for our use.

Lisa Grosso has been a volunteer with FCC since 2002. She volunteers at our monthly mobile spay and neuter clinic providing her skills and expertise in a variety of ways. She has also been active in Trap-Neuter-Release (TNR) for just as many years. Lisa was an outstanding candidate for a position supporting our weekly clinics at Feral and Friends. She began working with Feral and Friends in March 2018, as part of the support staff.

Lisa has proven herself to be able to work in a fast paced environment, under pressure, and with a variety of different personalities, all there for the same reason, to help reduce the overpopulation of feral cats, through spay/neuter. Her skills and expertise allow her to be versatile for the variety of tasks that are involved as the support staff of the spay/neuter clinic. Her tasks include behavior assessment, physical examination (noting any possible illnesses or abnormalities for the veterinarian to examine), proper and safe handling and transport of the cats, surgical preparation, blood drawing, FELV/FIV testing, administration of vaccines and injections, as directed by the veterinarian and FCC protocol, and observation throughout the cat's recovery period. Her calm demeanor is evident as she deals with each feral cat as an individual, constantly aware of their condition and temperament. Her positive and present mindset shines through as she directs and assists the volunteer staff. She consistently arrives early for her shift and offers to stay after her scheduled time if needed. Lisa has so much passion for the cats, and is skilled in lending her expertise to the cause of humanely managing the feral cat population of our region.

It is a pleasure to work with Lisa. We are happy to have her as a part of our support staff at Feral and Friends, and a volunteer for the Feral Cat Coalition.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Audrey Stratton

Clinic Supervisor - Feral and Friends

Board Member - Feral Cat Coalition

A free trap, spay/neuter and return program to humanely reduce the suffering of homeless cats.

~ALL DONATIONS ARE TAX DEDUCTIBLE~



Skills:

Administrative Procedures

- o Medical equipment and supply ordering and inventory control
- o Vendor interactions including the scheduling for equipment calibration
- Pet treatment and client record maintenance and communication
- Remote and personal customer interaction for scheduling and check-ups
- o Neutraceutical pharmacy ordering and maintenance
- Routinely provided knowledge and education to pet owners for ongoing treatment and pet wellness

Technical Procedures

- o Performed diagnostic procedures urinalysis, blood testing-in house, and stool sampling; weight, and other relevant data collection
- Radiograph operation and print development
- Exam room assistant to doctors, including pharmacy duties
- o Prepped and administered prescribed medications, vaccines, scrums, and treatments under direct doctor's supervision
- Prepped and sent labeled samples for laboratory testing, culture, and microscopic examination
- Performed routine equipment and treatment room sanitation and inspection procedures
- Procedures performed for routine examinations including the collection for history, temperature, pulse rate, and other required data
- Prepped treatment rooms for surgery with emphasis on providing the doctor with all relevant equipment/tool layouts, optimized according to the types of procedures being performed.
- o Performed primary surgical technician role
- Assisted in euthanasia and proper disposal procedures under direct doctor's supervision
- o Performed full range of pet dental procedures for canines and felines
- o Assisted with CPR and other lifesaving procedures during emergencies
- Cared for and monitored the condition of animals recovering from surgery and hospitalized patients

Equipment Knowledge and Operation

- o Radiographs and diagnostics
- o Idexx and VET Test
- o Auto-Reader
- Heart monitoring appliances
- Surgical tools and instruments

		•
Experience:	Zen Cat Vet Feline Exclusive House Call Veterinarian Assistant to Dr. Phoenix Watt	Escondido, CA 2018
	Feral and Friends Spay/Neuter Clinic Support Staff	La Mesn, CA 2018
· .	College Pet Clinic Veterinary Technician to Registered Veterinary Technician	Oceanside, CA 2007 to 2013
	Southern California Institute of Clinical Nutrition Holistic Health Practitioner/Pet Wellness Counselor	Carisbad, CA 2005 to 2007
	North County Humane Society Animal Control Officer	Oceanside, CA 2001 to 2003
	Paws and Claws Grooming Cat Groomer and Customer Service	Albuq. ,NM 2000 to 2001
	ABC Veterinary Hospital Veterinary Assistant	San Marcos, CA 1997-1999
	Vetsmart Veterinary Nurse	Vista, CA 1995 to 1997
	San Diego County Animal Control Animal Control Officer	San Diego, CA 1994 to 1995
•	Rancho Coastal Humane Society Remel Assistant to Kennel Manager	Eccinitus, CA 1993 to 1995
Education:		
Monthly CE lectu	ares at the Veterinary Specialty Hospital, San Diego and IDEXX Webinars	ongoing
LEAP to Confid 8 week course to for future job sea	assist women in transition with confidence and self esteem	2018
	d Staff Education o sit for the CA State.RVT exam 306 hours	2011
Certified Holistic	Institute of Naturopathy, Inc., Encinitas, CA Health Practitioner, Certified Clinical Nutrtionist, Master Herbologist herapist 1150 hours	2004- 2006
	f Holistic Studies, San Diego, CA e Therapist 100 hours and transferred to Natural Healing Institute	2004
	anc Society, Escondido, CA ant I and II (Certificate) Regional Occupational Training	1996
San Diego Anima 272 hrs Animal C	al Control Academy, San Diego, CA ontrol Academy	1995

Community:

Volunteer for The Rescue House non-profit cat rescue

2002 - present

Volunteer Feral Cat Coalition monthly spay/neuter clinics

2002 - present

Licensed:

Registered Veterinary Technician 2012-2015.

BEFORE THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

Case No. AA 2015 39

LISA M. GROSSO 2831 Todd Street Oceanside, CA 92054
Registered Veterinarian Technician
Registration No. TEC 9644

Respondent.

DECISION AND ORDER

The attached Stipulated Surrender of License and Order is hereby adopted by the

Veterinary Medical Board, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective on

It is so ORDERED

FOR THE VETERINARY MEDICAL BOARD.

DEPARTMENT OF CONSUMER AFFAIRS

1 KAMALA D. HARRIS Attorney General of California 2 LINDA SCHNEIDER Senior Assistant Attorney General 3 GREGORY J. SALUTE Supervising Deputy Attorney General State Bar No. 164015 600 West Broadway, Suite 1800 San Diego, CA 92101 P.O. Box 85266 San Diego, CA 92186-5266 6 Telephone: (619) 645-2617 Facsimile: (619) 645-2061 7 8 Attorneys for Complainant 9 BEFORE THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS 10 STATE OF CALIFORNIA 11 12 In the Matter of the Accusation Against: Case No. AA 2015 39 13 LISA M. GROSSO 2831 Todd Street STIPULATED SURRENDER OF 14 Oceanside, CA 92054 Registered Veterinarian Technician LICENSE AND ORDER 15 Registration No. TEC 9644 16 Respondent. 17 18 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-19 entitled proceedings that the following matters are true: 20 **PARTIES** 21 Annemarie Del Mugnaio (Complainant) is the Executive Officer of the Veterinary 22 Medical Board. She brought this action solely in her official capacity and is represented in this matter by Kamala D. Harris, Attorney General of the State of California, by Gregory J. Salute, 23 24 Supervising Deputy Attorney General. 25 Lisa M. Grosso (Respondent) is representing herself in this proceeding and has 26 chosen not to exercise her right to be represented by counsel. 27 28

Stipulated Surrender of License (Case No. AA 2015 39)

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3. On or about June 18, 2012, the Veterinary Medical Board issued Registered Veterinarian Technician Registration No. TEC 9644 to Lisa M. Grosso (Respondent). The Registered Veterinarian Technician Registration was in full force and effect at all times relevant to the charges brought in Accusation No. AA 2015 39 and will expire on August 31, 2015, unless renewed.

JURISDICTION

4. Accusation No. AA 2015 39 was filed before the Veterinary Medical Board (Board), Department of Consumer Affairs, and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on August 13, 2015. Respondent timely filed her Notice of Defense contesting the Accusation. A copy of Accusation No. AA 2015 39 is attached as Exhibit A and incorporated by reference.

ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read, and understands the charges and allegations in Accusation No. AA 2015 39. Respondent also has carefully read, and understands the effects of this Stipulated Surrender of License and Order.
- 6. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel, at her own expense; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

8. Respondent admits the truth of each and every charge and allegation in Accusation No. AA 2015 39, agrees that cause exists for discipline and hereby surrenders her Registered Veterinarian Technician Registration No. TEC 9644 for the Board's formal acceptance.

Stipulated Surrender of Liconse (Case No. AA 2015 39)

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9. Respondent understands that by signing this stipulation she enables the Board to issue an order accepting the surrender of her Registered Veterinarian Technician Registration without further process.

CONTINGENCY

- This stipulation shall be subject to approval by the Veterinary Medical Board. Respondent understands and agrees that counsel for Complainant and the staff of the Veterinary Medical Board may communicate directly with the Board regarding this stipulation and surrender, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Surrender of License and Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 11. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Surrender of License and Order, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and offect as the originals.
- 12. This Stipulated Surrender of License and Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Surrender of License and Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
- 13. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Order:

ORDER

IT IS HEREBY ORDERED that Registered Veterinarian Technician Registration No. TEC 9644, issued to Respondent Lisa M. Grosso, is surrendered and accepted by the Veterinary Medical Board.

Stipulated Surrender of License (Casc No. AA 2015 39)

- 1. The surrender of Respondent's Registered Veterinarian Technician Registration and the acceptance of the surrendered registration by the Board shall constitute the imposition of discipline against Respondent. This stipulation constitutes a record of the discipline and shall become a part of Respondent's license history with the Veterinary Medical Board.
- 2. Respondent shall lose all rights and privileges as a registered veterinary technician in California as of the effective date of the Board's Decision and Order.
- 3. Respondent shall cause to be delivered to the Board her pocket registration and, if one was issued, her wall certificate on or before the effective date of the Decision and Order.
- 4. If Respondent ever files an application for licensure or a petition for reinstatement in the State of California, the Board shall treat it as a petition for reinstatement. Respondent must comply with all the laws, regulations and procedures for reinstatement of a revoked license in effect at the time the petition is filed, and all of the charges and allegations contained in Accusation No. AA 2015 39 shall be deemed to be true, correct and admitted by Respondent when the Board determines whether to grant or deny the petition.
- 5. Respondent shall pay the agency its costs of investigation and enforcement pursuant to Business and Professions Code section 125.3 in the amount of \$1137.50 prior to issuance of a new or reinstated license.
- 6. If Respondent should ever apply or reapply for a new license or certification, or petition for reinstatement of a license, by any other health care licensing agency in the State of California, all of the charges and allegations contained in Accusation, No. AA 2015 39 shall be deemed to be true, correct, and admitted by Respondent for the purpose of any Statement of Issues or any other proceeding seeking to deny or restrict licensure.

ACCEPTANCE I have carefully read the Stipulated Surrender of License and Order. I understand the 2 stipulation and the effect it will have on my Registered Veterinarian Technician Registration. I 3 enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and 4 intelligently, and agree to be bound by the Decision and Order of the Veterinary Medical Board. 5 б DATED: 8.20.15 7 8 Respondent 9 10 ENDORSEMENT 11 The foregoing Stipulated Surrender of License and Order is hereby respectfully submitted 12 for consideration by the Veterinary Medical Board of the Department of Consumer Affairs. 13 Respectfully submitted, 14 Dated: Kamala D. Harris 15 Attorney General of California LINDA SCHNEIDER 16 nior Assistant Attorney General 17 18 19 Supervising Deput Attorney-General Attorneys for Complainant 20 21 22 SD2015801213 81129072,docx 23 24 25 26 27 28 5

Stipulated Surrender of License (Case No. AA 2015 39) 1

KAMALA D. HARRIS Attorney General of California LINDA K. SCHNEIDER 2 Senior Assistant Attorney General 3 GREGORY J. SALUTE Supervising Deputy Attorney General State Bar No. 164015 600 West Broadway, Suite 1800 5 San Diego, CA 92101 P.O. Box 85266 San Diego, CA 92186-5266 · Telephone: (619) 645-2617 6 7 Facsimile: (619) 645-2061 Attorneys for Complainant 8 9 BEFORE THE VETERINARY MEDICAL BOARD 10 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 11 12 In the Matter of the Accusation Against: Case No. AA 2015 39 13 ACCUSATION LISA M. GROSSO 2831 Todd Street 14 Oceanside, CA 92054 15 Registered Veterinary Technician Registration No. TEC 9644 16 Respondent. 17 18 19 Complainant alleges: 20 **PARTIES** 21 Annemarie Del Mugnaio (Complainant) brings this Accusation solely in her 22 official capacity as the Executive Officer of the Veterinary Medical Board, Department of Consumer Affairs. 23 On June 18, 2012, the Veterinary Medical Board issued Registered Veterinary 24 Technician Registration Number TEC 9644 to Lisa M. Grosso (Respondent). Respondent has 25 26 also been known as Lisa Marie Grosso. The Registered Veterinary Technician Registration was 27 in full force and effect at all times relevant to the charges brought herein and will expire on 28 August 31, 2015, unless renewed.

(LISA M. GROSSO) ACCUSATION

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JURISDICTION

- 3. This Accusation is brought before the Veterinary Medical Board (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.
- 4. Section 118(b) of the Code provides, in pertinent part, that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board of its authority to institute or continue with a disciplinary proceeding during the period within which the license may be renewed, restored, reissued or reinstated. Pursuant to section 4902 of the Code, the Board may renew a license within five years of its expiration.
- 5. I Section 4875 of the Code provides, in pertinent part, that the board may revoke or suspend for a certain time the license or registration of any person to practice veterinary medicine or any branch thereof in this state after notice and hearing for any of the causes provided in this article. In addition to its authority to suspend or revoke a license or registration, the board shall have the authority to assess a fine not in excess of five thousand dollars (\$5,000) against a licensee or registrant for any of the causes specified in Section 4883. A fine may be assessed in lieu of or in addition to a suspension or revocation.

STATUTORY PROVISIONS

6. Section 482 of the Code states:

Each board under the provisions of this code shall develop criteria to evaluate the rehabilitation of a person when:

- (a) Considering the denial of a license by the board under Section 480; or
- (b) Considering suspension or revocation of a license under Section 490.

Each board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee.

7. Section 490(a) of the Code provides, in pertinent part, that a board may suspend or revoke a license on the ground that the licensee has been convicted of a crime substantially related to the qualifications, functions, or duties of the business or profession for which the license was issued.

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8. Section 493 of the Code states:

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Notwithstanding any other provision of law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact, and the board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

Section 4883 of the Code states:

The board may deny, revoke, or suspend a license or registration or assess a fine as provided in Section 4875 for any of the following:

- (a) Conviction of a crime substantially related to the qualifications, functions, or duties of veterinary medicine, surgery, or dentistry, in which case the record of the conviction shall be conclusive evidence.
- (g) Unprofessional conduct, that includes, but is not limited to, the following:
- (B) The use of any of the dangerous drugs specified in Section 4022, or of alcoholic beverages to the extent, or in any manner as to be dangerous or injurious to-a-person-licensed-or-registered-under-this-chapter, or to-any other person or to the public, or to the extent that the use impairs the ability of the person so licensed or registered to conduct with safety the practice authorized by the license or registration.
- (C) The conviction of more than one misdemeanor or any felony involving the use, consumption, or self-administration of any of the substances referred to in this section or any combination thereof, and the record of the conviction is conclusive evidence.

A plea or verdict of guilty or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this section. The board may order the license or registration to be suspended or revoked or assess a fine, or may decline to issue a license or registration, when the time for appeal has elapsed or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending imposition of sentence, irrespective of a subsequent order under Section 1203.4, 1210.1, or 3063.1 of the Penal Code allowing the person to withdraw his or her plea of guilty and to enter a plea of not

guilty, or setting aside the verdict of guilty, or dismissing the accusation, information, or indictment.

10. Section 4885 of the Code states:

A plea or verdict of guilty or a conviction following a plea of nolo contendere made to a charge of a felony or of any offense related to the practice of veterinary medicine or the practice of a veterinary technician is deemed to be a conviction within the meaning of this article. The board may order the license or registration to be suspended or revoked, or assess a fine as provided in Section 4883 or may decline to issue a license or registration, when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4, 1210.1, or 3063.1 of the Penal Code allowing that person to withdraw his or her plea of guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, or

REGULATORY PROVISIONS

11. California Code of Regulations, title 16, section 2040 states:

dismissing the accusation, information, or indictment.

For the purposes of denial, suspension, or revocation of a license pursuant to Division 1.5 (commencing with Section 475) of the code, a crime or act shall be considered to be substantially related to the qualifications, functions or duties of a person holding a license under Chapter 11 of Division 2 of the code if to a substantial degree it evidences present or potential unfitness of a person holding a license to perform the functions authorized by his or her license in a manner consistent with the public health, safety or welfare. Such crimes or acts shall include but not be limited to those involving the following:

- (a) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of, or conspiring to violate any provision or term of Chapter 11, Division 2 of the code.
 - (b) Conviction of a crime involving fiscal dishonesty.
- 12. California Code of Regulations, title 16, section 2041 states:

(b) When considering the suspension or revocation of a license on the ground that a person holding a license under Chapter 11 of Division 2 of the code has been convicted of a crime, the board, shall in evaluating the rehabilitation of such person and his or her eligibility for a license will consider the following criteria:

(1) Nature and severity of the act(s) or offense(s).

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(MADD) Victim Impact Panel. Respondent was further ordered to continue with secure continuous remote alcohol monitoring (SCRAM) through May 24, 2014. On September 8, 2014, Respondent was convicted of violating VC section 23152, subdivision (b), driving while having a blood alcohol concentration (BAC) of .08 percent or more, in Case Number CN333507, detailed in paragraph 15, below. As a result of the conviction, on November 20, 2014, Respondent's probation in Case Number CN333090 was revoked, reinstated, and terminated and Respondent was sentenced to be committed to the custody of the San Diego County Sheriff for two days, with credit for two days served.

c. The facts that led to the conviction are that on March 12, 2014,
Respondent was traveling at approximately 70 miles per hour on the wrong side of state route
SR76 in Oceanside, California. Respondent collided into a house on Todd Street before officers
from the Oceanside Police Department (OPD) arrived. A responding officer contacted
Respondent and smelled alcohol on her breath and person. The officer also noticed Respondent's
red and watery eyes, slurred speech, red face, and staggered walk. Respondent admitted that she
had been drinking and agreed to take a series of field sobriety tests, which she failed to perform
as explained and demonstrated. Subsequently, Respondent was transported to the OPD, where
she initially elected a breath test but eventually refused to take any tests. Thereafter, Respondent
was transferred to the San Diego County Jail in Vista, California.

SECOND CAUSE FOR DISCIPLINE

(September 8, 2014 Criminal Conviction for Driving with a Measurable BAC Causing Injury, Prior DUI within 10 Years of VC23152 Conviction on June 16, 2014)

- 15. Respondent has subjected her Registered Veterinary Technician Registration to discipline under Code sections 490 and 4883, subdivision (a) in that she was convicted of a crime that is substantially related to the qualifications, duties, and functions of a licensed registered veterinary technician. The circumstances are as follows:
- a. On September 8, 2014, in a criminal proceeding entitled *The People of the State of California v. Lisa Marie Grosso*, in San Diego County Superior Court, North County Regional Center, Criminal Division Case Number CN333507, Respondent was convicted on her

plea of guilty of violating VC section 23153, subdivision (b), driving while having a BAC of 0.08 percent or more, and in so driving concurrently committed an act forbidden by law, a felony. Respondent admitted and the court found true the allegation that pursuant to VC section 23560, within ten years of violating VC section 23153, subdivision (b), mentioned above, on March 12, 2014, she committed a separate violation of VC section 23152, subdivision (a), DUI, a misdemeanor resulting in conviction on April 24, 2014, in case number CN330090, detailed in paragraph 14, above. Respondent also admitted and the court found true the allegation that at the time of the commission of the offense, her BAC was .15 percent or more, a sentencing enhancement pursuant to VC section 23578. A felony charge for violation of VC section 23153, subdivision (a), and a misdemeanor charge for violation of VC section 14601.5, subdivision (a), driving when her privilege was suspended, were dismissed under a plea bargain.

- b. As a result of the conviction, on November 20, 2014, Respondent was sentenced to be committed to the custody of the San Diego County Sheriff for 365 days, with five days to be served in the San Diego County Jail, with credit for two days actually served in custody, and the balance suspended pending successful completion of probation and an alcohol rehabilitation program. Respondent was granted five years formal probation subject to certain terms and conditions and ordered to perform work for 25 days under a public service program. Respondent was also ordered to pay fines, fees, assessments, and restitution, and attend and complete psychiatric, substance abuse, dual diagnosis, and cognitive behavioral counseling programs, a DUI Victim Impact Panel, and a multiple-conviction alcohol program.
- c. The facts that led to the conviction are that on June 16, 2014, Respondent drove a vehicle, while her privilege to drive was suspended, and collided with another vehicle causing bodily injury to the other driver at the intersection of Mission Avenue and Mesa Drive in Oceanside, California. Responding officers from the Oceanside Police Department (OPD) found Respondent and the other driver seated on the curb next to the vehicles. The other driver was transported to the Tri-City Medical Center for treatment of his injuries. During the initial contact with Respondent, an officer smelled alcohol from Respondent's breath, and observed her bloodshot and watery eyes, dazed and confused look, and slurred speech. During the interview,

Respondent admitted to drinking two shots of Tequila prior to operating her vehicle. Respondent refused to take a series of field sobriety tests. Subsequently, Respondent was transported to the OPD, where she provided two vials of blood sample, without further testing.

THIRD CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Dangerous Use of Alcohol)

Respondent has subjected her Registered Veterinary Technician Registration to 16. discipline under Code section 4883, subdivision (g)(2)(B) for unprofessional conduct in that she used alcoholic beverages in a dangerous manner when she operated a motor vehicle while under its influence on March 12, 2014, and June 16, 2014, as described in paragraphs 14 and 15, above.

FOURTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Multiple Alcohol-Related Convictions)

Respondent has subjected her Registered Veterinary Technician Registration to 17. discipline under Code section 4883, subdivision (g)(2)(C) for unprofessional conduct in that she was convicted of more than one misdemeanor or a felony involving the use, consumption, or self-administration of alcohol. Respondent was convicted of violating VC section 23152, subdivision (a) on April 24, 2014, a misdemeanor, as described in paragraph 14 above, and VC section 23153, subdivision (b) on September 28, 2014, a felony, as described in paragraph 15, above.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Veterinary Medical Board issue a decision:

Revoking or suspending Registered Veterinary Technician Registration Number 1. TEC 9644, issued to Lisa M. Grosso;

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	ll .	
1	2. Ordering Lisa M. Grosso to pay the Veterinary Medical Board the reasonable	
2	costs of the investigation and enforcement of this case, pursuant to Business and Professions	
3	Code section 125.3; and	
4	3. Taking such other and further action as deemed necessary and proper.	
5		
6.		
7		
8	DATED: Jugust 11, 2015 Jugurie Del Mignais	
9	ANNEMARIE DEL MUGNAIO Executive Officer	
101	Veterinary Medical Board Department of Consumer Affairs	
11	State of California Complainant	
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VETERINARY MEDICAL BOARD

Disciplinary Guidelines



July 2012

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BUSINESS AND PROFESSIONS **CODE SECTIONS**

INTRODUCTION

The Veterinary Medical Board (Board) developed the Disciplinary Guidelines outlined in this manual for its Executive Officer, staff, legal counsel, administrative law judges, and other persons involved in the Board's enforcement process to be used for the purpose of creating judgment orders in formal disciplinary actions. These guidelines are published in regulations for the public and the profession so that the processes used by the Board to impose discipline are readily available and transparent.

The Board recognizes that each case is unique and that mitigating or aggravating circumstances in a particular case may necessitate variations. Therefore, the Board has developed minimum and maximum penalties to assist in determining the appropriate penalty. If an accusation is sustained and less than the minimum penalty is assessed, the Board requires information from the administrative law judge on the circumstances that resulted in less than the minimum penalty being assessed. In addition, probationary conditions are divided into two categories: 1) standard terms and conditions that are used for all cases; and 2) optional terms and conditions that are used for specific violations and circumstances unique to a specific case.

The Board licenses veterinarians and registers veterinary premises and veterinary technicians. If there is action taken against both the individual license and the premises permit, then the disciplinary order should reflect actions against both. However, in some cases, minimum standard violations are so severe that it is necessary to take immediate action and close a facility. In these instances, the veterinary license and the premises permit may be disciplined separately, and the disciplinary order should reflect separate action.

Because of the severity of cases resulting in action by the Office of the Attorney General, the Board has established that the minimum penalty shall always include revocation or suspension with the revocation or suspension stayed and terms and conditions of probation imposed. The imminent threat of the revocation or suspension being reinstated helps to ensure compliance with the probationary terms and conditions. It is the recommendation of the Board that in any case involving a violation related to alcohol or drug abuse violations that the minimum term of probation should be five years. In addition, in any case involving a violation related to alcohol or drug abuse violations the mandatory terms and conditions listed specifically for this type of cases shall be imposed.

In cases where the penalties deviate from the minimum to maximum range without explanation of the deviation, the Board may non-adopt the Proposed Decision and review the case itself.

PENALTIES BY BUSINESS AND PROFESSIONS CODE SECTION NUMBER

SECTION	4883(a); 4837(b)
Violation	Conviction of a crime substantially related to the qualifications, functions, or duties of veterinary medicine, surgery, or dentistry, in which case the record of the conviction shall be conclusive evidence.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty (as appropriate)	Revocation and/or suspension stayed Two-year probation \$2,000 fine Standard terms and conditions Optional terms and conditions including but not limited to: Suspension Limitations on practice Supervised practice No ownership of a veterinary hospital or clinic No management of a veterinary hospital/no supervision of interns or residents Continuing education Psychological evaluation and/or treatment Medical evaluation and/or treatment Rehabilitation program Submit to drug testing Abstain from controlled substances/alcohol Community service Restitution Ethics training

Maximum penalties should be considered if the criminal act caused or threatened harm to an animal or the public, if there have been limited or no efforts at rehabilitation, or if there were no mitigating circumstances at the time of the commission of the offense(s).

Minimum penalties may be considered if there is evidence of an attempt(s) at self-initiated rehabilitation. Evidence of self-initiated rehabilitation includes, but is not limited to, pro bono services to nonprofit organizations or public agencies that improve the care and treatment of animals or improve general society's interactions with animals. Self-initiated rehabilitation measures also include, but are not limited to, when appropriate, specific training in areas of weakness, full restitution to persons harmed by the licensee or registrant, completions of treatment or other conditions of probation ordered by the court, or full compliance with all laws since the date of the occurrence of the criminal act.

SECTION	4883(b); 4837(d)
Violation	Having professional connection with, or lending the licensee's or registrant's name to, any illegal practitioner of veterinary medicine and the various branches thereof.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$2,000 fine Optional terms and conditions including but not limited to: 30-day suspension for each offense No ownership, of a veterinary hospital or clinic No management of a veterinary hospital/no supervision of interns or residents Ethics training

Maximum penalties should be considered if the acts or omissions caused or threatened harm to an animal or client or if there are prior violations of the same type of offense.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to an animal or cause detriment to a client.

Little Violation	Violation or attempt to violate, directly or indirectly, any of the
	provisions of the chapter.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Panalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$1,000 fine
	Optional terms and conditions including but not limited to: Restitution Ethics training

Maximum penalties should be considered if the actions were intended to subvert investigations by the Board or in any way hide or alter evidence that would or could be used in any criminal, civil, or administrative actions.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to an animal or cause detriment to a client.

SECTION	4883(d)(e)
Violation	Fraud or dishonesty in applying, treating, or reporting on tuberculin or other biological tests. Employment of anyone but a veterinarian licensed in the State to demonstrate the use of biologics in the treatment of animals.
Maximum Penalty	Revocation or suspension and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$5,000 fine Optional terms and conditions including but not limited to: 30-day suspension of license and/or premises permit Continuing education Community service
Maximum penalties should be considered if the acts or omissions caused public exposure of reportable diseases (rabies, brucellosis or tuberculosis) or other hazardous diseases of zoonotic potential	

hazardous diseases of zoonotic potential.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to an animal or cause detriment to a client.

SECTION	4883(f)
Violation	False or misleading advertising.
Maximum Penalty	Revocation and/or suspension and a \$5,000 fine
	Revocation and/or suspension stayed
	Two-year probation
	60 day suspension
Minimum Penalty	Standard terms and conditions
·	\$2,000 fine
	Optional terms and conditions including but not limited to: Restitution Ethics training

Maximum penalties should be considered if the advertising was deceptive, caused or threatened harm to an animal, or caused a client to be misled and suffer monetary damages. One of the probationary terms in that case should be restitution to any client damaged as a result of the violation. The more severe penalty should be considered when there are prior violations of the same type of offense.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to an animal or cause detriment to a client.

SECTION	4883(g); 4837(c)
	Unprofessional conduct, that includes, but is not limited to the following:
	(1) Conviction of a charge of violating any federal statutes or rules or any statute or rule of this state regulating dangerous drugs or controlled substances.
	(2)(A) The use of, or prescribing for, or administering to himself or herself, any controlled substance.
Violation	(B) The use of any of the dangerous drugs specified in Section 4022, or of alcoholic beverages to the extent, or in any manner as to be dangerous or injurious to a person licensed or registered under this chapter, or to any other person or to the public, or to the extent that the use impairs the ability of the person so licensed or registered to conduct with safety the practice authorized by the license or registration.
	(C) The conviction of more than one misdemeanor or any felony involving the use, consumption, or self-administration of any of the substances referred to in this section. A plea or verdict of guilty or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this section.
	(3) A violation of any federal statute, rule, or regulation or any of the statutes, rules, or regulations of this state regulating dangerous drugs or controlled substances.
Maximum Penalty	Revocation and a \$5,000 fine
	continued on next page

SECTION	4883(g); 4837(c) continued
	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$5,000 fine
Minimum Penalty	Optional terms and conditions including but not limited to: 30-day suspension Supervised practice Psychological evaluation and/or treatment Medical evaluation and/or treatment Surrender DEA license/send proof of surrender to Board within 10 days of the effective date of the decision. No ownership, of a veterinary hospital or clinic No management of a veterinary hospital/no supervision of interns or residents Rehabilitation program Submit to drug testing Abstain from use of alcohol and drugs

Maximum penalties should be considered if acts or omissions caused or threatened harm to an animal or a client

Minimum penalties may be considered if acts or omissions did not cause harm to an animal, there are no prior violations of the same type of offense, and there is evidence of self-initiated rehabilitation.

When considering minimum penalties, the terms of probation should include a requirement that the licensee submit the appropriate medical reports (including psychological treatment and therapy), submit to random drug testing, submit to a limitation of practice, or practice under the supervision of a California licensed veterinarian as applicable on the facts of the case, and submit quarterly reports to the Board (in writing or in person as the Board directs). Note: in any violation related to alcohol or drug violations the Board requires a minimum of five years probation.

SECTION	4883(g)
Violation	General unprofessional conduct.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty (as appropriate)	Written Public Reproval Revocation and/or suspension stayed Two-year probation Standard terms and conditions Optional terms and conditions including but not limited to: Suspension Limitations on practice Supervised practice No ownership of a veterinary hospital or clinic No management of a veterinary hospital/no supervision of interns or residents Continuing education Psychological evaluation and/or treatment Medical evaluation and/or treatment Rehabilitation program Submit to drug testing Abstain from controlled substances/alcohol Community service/ Restitution Ethics training

Maximum penalties should be considered if the acts or omissions caused substantial harm to an animal or a client, or there are prior actions against the licensee or registrant.

Minimum penalties may be considered if there are no prior actions, if there are mitigating circumstances such as the length of time since the offense(s) occurred, if the acts or omissions did not cause substantial harm to an animal or a client, and if there is evidence of a self-initiated rehabilitation

SECTION	4883(h)
Violation	Failure to keep the licensee's or registrant's premises and all equipment therein in clean and sanitary condition. (Requirements for sanitary conditions are also outlined in Sections 4853.5 and 4854 (practice sanitation standards).
Maximum Penalty	Revocation or suspension of premises permit and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions Fine - not less than \$50 nor more than \$500 per day, not to exceed \$5,000
	Optional terms and conditions including but not limited to: A ten- to thirty-day suspension or suspension until compliance with minimum standards of practice is achieved Random hospital inspections

Maximum penalties should be considered if the acts or omissions caused or threatened harm to animals or the public, if there are prior actions and/or no attempt to remedy the violations, for example, unsanitary or hazardous workplace, improper sterilization of instruments, or improper husbandry practices.

Minimum penalties may be considered people if the acts or omissions did not cause or threaten harm to animals or people, remedial action has been taken to correct the deficiencies, and there is remorse for the existing unsanitary conditions.

Note - A veterinary license and a premises permit can be disciplined separately.

SECTION	4883(i)
Violation	Negligence in the practice of veterinary medicine.
Maximum Penalty	Revocation and a \$5,000 fine
	Revocation and/or suspension stayed
	Three-year probation
	Standard terms and conditions
Minimum Penalty	Fine - not less than \$50 nor more than \$500 per day, not to exceed \$5,000
	Optional terms and conditions including but not limited to: A ten- to thirty-day suspension or suspension until in compliance with minimum standards of practice is achieved Random hospital inspections

Maximum penalties should be considered if the acts or omissions caused or threatened harm to animals or the public, if there are prior actions and/or no attempt to remedy the violations.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to animals or people, remedial action has been taken to correct the deficiencies and there is remorse for the negligent acts.

SECTION	4883(i)
Violation	Incompetence in the practice of veterinary medicine
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/ or suspension stayed Three-year probation Standard terms and conditions \$2,000 fine Optional terms and conditions including but not limited to: 90-day suspension Supervised practice/ Hospital inspections Continuing education Clinical written examination Community service Restitution Ethics training

Maximum penalties should be considered based on the following factors: if the acts or omissions caused harm to an animal or an animal has died, there are limited or no efforts at rehabilitation, or there are no mitigating circumstances at the time of the commission of the offense(s).

Minimum penalties may be considered if the acts or omissions did not cause substantial harm to an animal, there is evidence of rehabilitation, and there are mitigating circumstances such as no prior discipline, remorse for the harm that occurred, cooperation with the Board's investigation, etc.

SECTION	4883(i)
Violation	Fraud and/or deception in the practice of veterinary medicine.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Three-year probation Standard terms and conditions \$2,000 fine Optional terms and conditions including but not limited to: 90-day suspension Hospital inspections Supervised practice Clinical written examination Community service Restitution Ethics training

Maximum penalties should be considered based on the following factors: if the acts or omissions caused harm to an animal or an animal has died, there is limited or no evidence of rehabilitation or no mitigating circumstances at the time of the commission of the offense(s).

Minimum penalties may be considered if the acts or omissions did not cause substantial harm to an animal, there is evidence of rehabilitation and there are mitigation circumstances such as no prior discipline, remorse for the harm that occurred, cooperation with the Board's investigation, etc.

SECTION	4883(j); 4839.5
Violation	Aiding or abetting in acts which are in violation of any of the provisions of this chapter.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$1,000 fine Optional terms and conditions including but not limited to: 30-day suspension Ethics training

Maximum penalties should be considered if the acts or omissions caused or threatened harm to an animal or client and the acts were repeated after a prior violation of the same type of offense.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to an animal or cause detriment to a client, there were no prior actions, and there is evidence of remorse and an acknowledgement of the violation.

SECTION	4883(k); 4837(a)
Violation	Fraud, misrepresentation, or deception in obtaining a license or registration.
Maximum and Minimum Penalty	Revocation and a \$5,000 fine

Note - In this instance, the gravity of the offense warrants revocation in all cases since there was no legal basis for licensure in the first place.

SECTION	4883(I)
Violation	The revocation, suspension, or other discipline by another state or territory of a license, certificate, or registration to practice veterinary medicine or as a veterinary technician in that state or territory.
Maximum Penalty	Revocation
Minimum Penalty	The penalty that would have been applicable to the violation if it had occurred in the State of California

SECTION	4883(m)
Violation	Cruelty to animals or conviction on a charge of cruelty to animals, or both.
Maximum Penalty	Revocation and a \$5,000 fine.
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$5,000 fine Optional terms and conditions including but not limited to: 30-day suspension Psychological evaluation and/or treatment Medical evaluation and/or treatment Continuing education Ethics training

Note - While the Board believes this violation is so severe that revocation is the only appropriate penalty, it recognizes that a lesser penalty may be appropriate where there are mitigating circumstances.

SECTION	4883(n)
Violation	Disciplinary actions taken by any public agency in any state or territory of any act substantially related to the practice of veterinary medicine or the practice of a veterinary technician.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$2,000 fine Optional terms and conditions including but not limited to: 30-day suspension Continuing education

Maximum penalties should be considered if the acts or omissions caused or threatened harm to an animal or the public, there is limited or no evidence of rehabilitation, and there were no mitigating circumstances at the time of the commission of the offense(s).

Minimum penalties may be considered if there is evidence of attempts at selfinitiated rehabilitation taken prior to the filing of the accusation. Self-initiated rehabilitation measures include pro bono services to nonprofit organizations or public agencies that improve the care and treatment of animals or improve generally society's interactions with animals. Self-initiated rehabilitation measures also include, when appropriate, specific training in areas of weakness, full restitution to persons harmed by the licensee or registrant, completions of treatment or other conditions of probation ordered by the court, and full compliance with all laws since the date of the occurrence of the violation.

Violation Violation, or the assisting or abetting violation of any regulations adopted by the Board pursuant to this chapter. Maximum Penalty Revocation and a \$5,000 fine Revocation and/ or suspension stayed Two-year probation	SECTION	4883(o)
Revocation and/ or suspension stayed	Violation	,
	Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty Standard terms and conditions 30-day suspension \$1,000 fine Optional terms and conditions including but not limited to: Continuing education Restitution Ethics training	Minimum Penalty	Two-year probation Standard terms and conditions 30-day suspension \$1,000 fine Optional terms and conditions including but not limited to: Continuing education Restitution

Maximum penalties should be considered if the acts or omissions caused or threatened harm to the animal or the public, there was more than one offense, there is limited or no evidence of rehabilitation, and there were no mitigating circumstances at the time of the offense(s).

Minimum penalties may be considered if there is evidence of attempts at self-initiated rehabilitation. Self-initiated rehabilitation measures include pro bono services to nonprofit organizations or public agencies that improve the care and treatment of animals or improve generally society's interactions with animals. Self-initiated rehabilitation measures also include, when appropriate, specific training in areas of weakness, full restitution to persons harmed by the licensee or registrant, completion of treatment or other conditions of probation ordered by the court, and full compliance with all laws since the date of the occurrence of the violation.

SECTION	4855
Title Violation	Written records.
Maximum Penalty	Revocation and a \$5,000 fine
	Revocation and/ or suspension stayed
	Two-year probation
	Standard terms and conditions
Minimum Penalty	30-day suspension
	\$1,000 fine
	Optional terms and conditions including but not limited to: Continuing education

Maximum penalties should be considered when there are a lack of records or omissions and/or alterations that constitute negligence.

Minimum penalties may be considered when there is evidence of carelessness and corrective measures have been implemented to correct the process whereby the records were created.

SECTION	4856
Violation	Failure to permit the inspection of records or premises by the Board.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$1,000 fine Optional terms and conditions including but not limited to: 30-day suspension Ethics training

Maximum penalties should be considered if there is a deliberate attempt to prevent access to the Board, prior discipline of the managing licensee or the premises, or no mitigating circumstances at the time of the refusal.

Minimum penalties may be considered when there are mitigating circumstances at the time of the request for records, where there is no deliberate attempt to prevent the Board from having access to the records or when there are no prior actions.

SECTION	4857
Violation	Impermissible disclosure of information about animals and/or about clients.
Maximum Penalty	Revocation and a \$5,000 fine
	Revocation and/or suspension stayed
Minimum Penalty	Two-year probation
	Standard terms and conditions
	\$1,000 fine
	Optional terms and conditions including but not limited to: 30-day suspension

Maximum penalties should be considered when breaching confidentiality puts the animals or clients in jeopardy.

Minimum penalties may be considered when the breach is inadvertent or when there is no prior action against the licensee.

Note - The severity of violations may determine whether action taken is citation and fine or formal discipline.

SECTION	4830.5
Violation	Duty to report staged animal fighting.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$1,000 fine Optional terms and conditions including but not limited to: 30-day suspension Continuing Eeducation Ethics training

Maximum penalties should be considered when an animal or animals have been killed or severely harmed.

Minimum penalties may be considered on a case-by-case basis.

SECTION	4830.7
Violation	Duty to report animal abuse or cruelty.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Considered on a case-by-case basis

SECTION	4836.5; 4837
Violation	Disciplinary proceedings against veterinarians and registered veterinary technicians.
Maximum Penalty	Revocation and a \$5,000 fine
Minimum Penalty	Revocation and/or suspension stayed Two-year probation Standard terms and conditions \$1,000 fine Optional terms and conditions including but not limited to: 30-day suspension Continuing Education Ethics training

Maximum penalties should be considered if the acts or omissions caused or threatened harm to an animal or client, or the acts were repeated after a prior violation of the same type of offense.

Minimum penalties may be considered if the acts or omissions did not cause or threaten harm to an animal or client, or if there are no prior violations.

Note - The Practice Act is very specific on the authorized duties for RVTs that cannot be performed by unregistered assistants; therefore, these violations are more serious due to their blatant nature.

PROBATION TERMS AND CONDITIONS

STANDARD TERMS AND CONDITIONS OF PROBATION (1-11)

The Board recommends one- to five-year probation, as appropriate, in cases where probation is part of a disciplinary order.

All standard terms and conditions are included in every order of probation applied to the licensee or registrant subject to discipline (Respondent).

1. Obey all Laws

Respondent shall obey all federal and state laws and regulations substantially related to the practice of veterinary medicine. Further, within thirty (30) days of any arrest or conviction, respondent shall report to the Board and provide proof of compliance with the terms and conditions of the court order including, but not limited to, probation and restitution requirements.

2. Quarterly Reports and Interviews

Respondent shall report quarterly to the Board or its designee, under penalty of perjury, on forms provided by the Board, stating whether there has been compliance with all terms and conditions of probation. In addition, the Board, at its discretion, may request additional in-person reports of the probationary terms and conditions. If the final written quarterly report is not made as directed, the period of probation shall be extended until such time as the final report is received by the Board. Respondent shall make available all patient records, hospital records, books, logs, and other documents to the Board, upon request.

3. Cooperation with Probation Surveillance

Respondent shall comply with the Board's probation surveillance program. All costs for probation monitoring and/or mandatory premises inspections shall be borne by Respondent. Probation monitoring costs are set at a rate of \$100 per month for the duration of the probation. Respondent shall notify the Board of any change of name or address or address of record within thirty (30) days of the change. Respondent shall notify the Board immediately in writing if Respondent leaves California to reside or practice in another state. Respondent shall notify the Board immediately upon return to California.

4. No Preceptorships or Supervision of Interns

Respondent shall not supervise a registered intern and shall not perform any of the duties of a preceptor.

5. Notice to Employers

Respondent shall notify all present and prospective employers of the decision in this case and the terms, conditions, and restrictions imposed on Respondent by the decision in this case. Within thirty (30) days of the effective date of this decision and within fifteen (15) days of Respondent undertaking new employment, Respondent shall cause his or her employer to report to the Board in writing, acknowledging the employer has read the Accusation and decision in this case and understands Respondent's terms and conditions of probation. Relief veterinarians shall notify employers immediately.

6. Notice to Employees

Respondent shall, upon or before the effective date of this decision, post or circulate a notice which actually recites the offenses for which Respondent has been disciplined and the terms and conditions of probation, to all registered veterinary employees, and to any preceptor, intern or extern involved in his or her veterinary practice. Within fifteen (15) days of the effective date of this decision, Respondent shall cause his/her employees to report to the Board in writing, acknowledging the employees have read the Accusation and decision in the case and understand Respondent's terms and conditions of probation.

7. Owners and Officers (Corporations or Partnerships): Knowledge of the Law

Respondent shall provide, within thirty (30) days after the effective date of the decision, signed and dated statements from the owners, officers, or any owner or holder of ten percent (10%) or more of the interest in Respondent or Respondent's stock, stating said individuals have read and are familiar with federal and state laws and regulations governing the practice of veterinary medicine.

8. Tolling of Probation

If Respondent resides out of state upon or after effective date of the decision, he or she must comply with the following conditions only: quarterly reports and interviews, tolling of probation, continuing education and cost recovery. If Respondent returns to California he or she must comply or be subject to all probationary conditions for the period of probation.

Respondent, during probation, shall engage in the practice of veterinary medicine in California for a minimum of 24 hours per week for six (6) consecutive months or as determined by the Board. Should Respondent fail to engage in the practice of veterinary medicine in California as set forth above, the time outside of the practice shall not apply to reduction of the probationary terms.

9. Violation of Probation

If Respondent violates probation in any respect, the Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If an accusation or petition to revoke probation is filed against Respondent during probation, or if the Attorney General's Office has been requested to prepare any disciplinary action against Respondent's license, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final.

10. Completion of Probation

All costs for probation monitoring and/or mandatory premises inspections shall be borne by Respondent. Failure to pay all costs due shall result in an extension of probation until the matter is resolved and costs paid. Upon successful completion of probation and all payment of all fees due, Respondent's license will be fully restored

11. Cost Recovery and Payment of Fines

Pursuant to Section 125.3 of the California Business and Professions Code, within thirty (30) days of the effective date of this decision, Respondent shall pay to the Board its enforcement costs including investigation, hearing, and probationary monitoring in the amount of _____ or the Respondent shall make these payments as follows: _______. FAILURE TO PAY THIS AMOUNT TO THE BOARD BY THE STATED DEADLINE SHALL RESULT IN AUTOMATIC. REVOCATION OF THE LICENSE FORTHWITH, WITHOUT FURTHER NOTICE OR AN OPPORTUNITY TO BE HEARD.

OPTIONAL TERMS AND CONDITIONS OF PROBATION (1-21)

Note - In addition to the standard terms and conditions of probation, optional terms and conditions of probation are assigned based on violations and fact patterns specific to individual cases

As part of probation, Respondent is suspended from the practice of veterinary _____, beginning the effective date of this decision. During said suspension, Respondent shall not enter any veterinary hospital which is registered by the Board. Additionally, Respondent shall not manage, administer, or be a consultant to any veterinary hospital or veterinarian during the period of actual suspension and shall not engage in any veterinary-related service or activity.

2. Suspension - Premises

As part of probation, Premise	es License Number	, issued
o Respondent	, is suspende	d for,
peginning the effective date	of this decision. During	said period of suspension,
said premises may not be us	ed by any party for any a	act constituting the practice of
eterinary medicine, surgery,	, dentistry, and/or the va	rious branches thereof.

3. Posted Notice of Suspension

If suspension is ordered, Respondent shall post a notice of the Board's Order of Suspension in a place clearly visible to the public. The notice, provided by the Board, shall remain posted during the entire period of actual suspension.

4. Limitation on Practice/Inspections

Α.	During probation, Respondent is prohibited from practicing
(Тур	pe of practice)

- B. During probation, Respondent is prohibited from the following:
 - 1. Practicing veterinary medicine from a location or mobile veterinary practice which does not have a current premises permit issued by the Board; and
 - 2. If Respondent is the owner or managing licensee of a veterinary practice, the following probationary conditions apply:
 - a. The location or mobile veterinary practice must not only have a current premises permit issued by the Board, but must also be subject to inspections by a Board representative to determine whether the location or veterinary practice meets minimum standards for a veterinary practice. The inspections will be conducted on an

announced or unannounced basis and shall be held during normal business hours. The Board reserves the right to conduct these inspections on at least a quarterly basis during probation. Respondent shall pay the Board for the cost of each inspection, which is \$500. If the veterinary practice has two consecutive non-compliant inspections, Respondent shall surrender the Premises Permit within ninety (90) days from the date of the second consecutive non-compliant inspection.

b. As a condition precedent to any Premises Permit issued to Respondent as owner or managing licensee, the location or mobile veterinary practice for which the application is made shall be inspected by a Board representative to determine whether the location or mobile veterinary practice meets minimum standards for a veterinary practice. Respondent shall submit to the Board, along with any premises permit application, a \$500 inspection fee.

5. Supervised Practice

Respondent shall practice only under the supervision of a veterinarian approved by the Board. The supervision directed may be continuous supervision, substantial supervision, partial supervision, or supervision by daily review, as deemed necessary by the Board. All costs involved with practice supervision shall be borne by Respondent.

Each supervisor shall have been licensed in California for at lease five (5) years and not have ever been subject to any disciplinary action by the Board. The supervisor shall be independent, with no prior business or personal relationship with Respondent and the supervisor shall not be in a familial relationship with or be an employee, partner, or associate of Respondent.

Within thirty (30) days of the effective date of the decision, Respondent shall have his or her supervisor submit a report to the Board in writing stating the supervisor has read the decision in case number _______. Should Respondent change employment, Respondent shall have his/her new supervisor, within fifteen (15) days after employment commences, submit a report to the Board in writing stating the supervisor has read the decision in case number ______.

Respondent's supervisor shall, on a basis to be determined by the Board, review and evaluate all or a designated portion of patient records of those patients for whom Respondent provides treatment or consultation during the period of supervised practice. The supervisor shall review these records to assess

- 1) the medical necessity and appropriateness of Respondent's treatment;
- respondent's compliance with community standards of practice in the diagnosis and treatment of animal patients;
- 3) respondent's maintenance of necessary and appropriate treatment;
- respondent's maintenance of necessary and appropriate records and chart entries; and

5) respondent's compliance with existing statutes and regulations governing the practice of veterinary medicine.

Respondent's supervisor shall file monthly reports with the Board. These reports shall be in a form designated by the Board and shall include a narrative section where the supervisor provides his or her conclusions and opinions concerning the issues described above and the basis for his or her conclusions and opinions. Additionally, the supervisor shall maintain and submit with his or her monthly reports a log designating the patient charts reviewed, the date(s) of service reviewed, and the date upon which the review occurred. If the supervisor terminates or is otherwise no longer available, Respondent shall not practice until a new supervisor has been approved by the Board.

If respondent is an employee rather a veterinary hospital owner, the supervisor shall additionally notify the Board of the dates and locations of all employment of respondent, during each month covered by his/her report.

6. No Ownership

Respondent shall not have any legal or beneficial interest in any business, firm, partnership, or corporation currently or hereinafter licensed or registered by the Board and shall not own any veterinary hospital.

7. No Management or Administration

Respondent shall not manage or be the administrator of any veterinary hospital.

8. Continuing Education

Within sixty (60) days of the effective date of this decision, and on an annual basis thereafter, Respondent shall submit to the Board for its prior approval, an educational program or course related to Respondent's specific area(s) of weakness which shall not be less than _____ hours per year, for each year of probation. Upon successful completion of the course, Respondent shall provide proof to the Board. This program shall be in addition to the Continuing Education required of all licensees. All costs shall be borne by Respondent.

9. Clinical Training

Within sixty (60) days of the effective date of this decision, Respondent shall submit an outline of an intensive clinical training program to the Board for its prior approval. The exact number of hours and the specific content of the program shall be determined by the Board or its designee. Respondent shall successfully complete the training program and may be required to pass an examination related to the program's contents administered by the Board or its designee. All costs shall be borne by Respondent.

10. Clinical or Written Examination

Within sixty (60) days of the effective date of this decision, or upon completion of the education course required above, or upon completion of the clinical training programs, Respondent shall take and pass a species specific practice (clinical/written) examination to be administered by the Board or its designee. If Respondent fails this examination, Respondent must wait three (3) months between reexaminations, except that after three (3) failures, Respondent must wait one (1) year to take each necessary reexamination thereafter. All costs shall be borne by Respondent. If Respondent fails to take and pass this examination by the end of the first year of probation, Respondent shall cease the practice of veterinary medicine until this examination has been successfully passed and Respondent has been so notified by the Board in writing.

11. Psychological Evaluation

Within thirty (30) days of the effective date of this decision, and on a periodic basis as may be required by the Board or its designee, Respondent shall undergo a psychiatric evaluation by a Board-appointed psychotherapist (psychiatrist or psychologist), to determine Respondent's ability to practice veterinary medicine safely, who shall furnish a psychological report to the Board or its designee. All costs shall be borne by Respondent.

If the psychotherapist (psychiatrist or psychologist) recommends and the Board or its designee directs psychotherapeutic treatment, Respondent shall, within thirty (30) days of written notice of the need for psychotherapy, submit the name and qualification of one of more psychotherapists of Respondent's choice to the Board for its prior approval. Upon approval of the treating psychotherapist by the Board, Respondent shall undergo and continue psychotherapy until further notice from the Board. Respondent shall have the treating psychotherapist submit quarterly written reports to the Board. All costs shall be borne by Respondent.

ALTERNATIVE: PSYCHIATRIC EVALUATION AS A CONDITION PRECEDENT TO PRACTICE

As of the effective date of the decision, Respondent shall not engage in the practice of veterinary medicine until notified in writing by the Board of this determination that Respondent is mentally fit to practice safely. If recommended by the psychotherapist (psychiatrist or psychologist) and approved by the Board or its designee, Respondent shall be barred from practicing veterinary medicine until the treating psychotherapist recommends, in writing and stating the basis therefore, that Respondent can safely practice veterinary medicine, and the Board approves said recommendation. All costs shall be borne by Respondent.

12. Psychotherapy

Within thirty (30) days of the effective date of this decision, Respondent shall submit to the Board, for its prior approval, the name and qualifications of one

or more psychotherapists of Respondent's choice. Upon approval, Respondent shall undergo and continue treatment until the Board deems that no further psychotherapy is necessary. Respondent shall have the treating psychotherapist submit quarterly status reports to the Board. The Board may require Respondent to undergo psychiatric evaluations by a Board-appointed psychiatrist. All costs shall be borne by Respondent.

13. Medical Evaluation

Within thirty (30) days of the effective date of this decision, and on a periodic basis thereafter as may be required by the Board or its designee, Respondent shall undergo a medical evaluation by a Board appointed physician, to determine Respondent's ability to practice veterinary medicine safely, who shall furnish a medical report to the Board or its designee. If Respondent is required by the Board or its designee to undergo medical treatment, Respondent shall, within thirty (30) days of written notice from the Board, submit the name and qualifications of a physician of Respondent's choice to the Board for its prior approval. Upon approval of the treating physician by the Board, Respondent shall undergo and continue medical treatment until further notice from the Board. Respondent shall have the treating physician submit quarterly written reports to the Board. All costs shall be borne by Respondent.

ALTERNATIVE: MEDICAL EVALUATION AS A CONDITION PRECEDENT TO PRACTICE

As of the effective date of this decision, Respondent shall not engage in the practice of veterinary medicine until notified in writing by the Board of its determination that Respondent is medically fit to practice safely. If recommended by the physician and approved by the Board or its designee, Respondent shall be barred from practicing veterinary medicine until the treating physician recommends, in writing and stating the basis therefore, that Respondent can safely practice veterinary medicine, and the Board approves said recommendation.

14. Rehabilitation Program – Alcohol or Drug

Within thirty (30) days of the effective date of this decision, Respondent shall submit in writing a(n) alcohol/drug rehabilitation program in which Respondent shall participate (for the duration of probation/for one/for two years) to the Board for its prior approval. In the quarterly written reports to the Board, Respondent shall provide documentary evidence of continuing satisfactory participation in this program. All costs shall be borne by Respondent.

15. Submit to Drug Testing

Respondent shall immediately submit to drug testing, at Respondent's cost, upon request by the Board or its designee. There will be no confidentiality in test results; positive test results will be immediately reported to the Board and to Respondent's current employer.

16. Abstain from Controlled Substances

Respondent shall completely abstain from the personal use or possession of controlled substances, as defined in the California Uniform Controlled Substances Act, and dangerous drugs as defined in Section 4211 of the Business and Professions Code, except when lawfully prescribed by a licensed practitioner for a bona fide illness. Respondent shall submit to random drug testing during the period of probation.

17. Abstention from Alcohol Use

Respondent shall abstain completely from the use of alcoholic beverages.

18.	Within sixty (60) days of the effective date of this decision, Respondent shall submit a community service program to the Board for its prior approval. In this program Respondent shall provide free services on a regular basis to a community or charitable facility or agency for at least (
19.	Fine			
	Respondent shall pay to the Board a fine in the amount of (not to exceed five thousand dollars) pursuant to Business and Professions Code sections 4875 and 4883. Respondent shall make said payments as follows:			
	Pursuant to Business and Professions Code Section 125.3, enforcement costs (investigative, legal, and expert review), up to the time of the hearing, can be recovered.			
20.	Restitution			
	Respondent shall make restitution to any injured party in the amount of Proof of compliance with this term shall be submitted to the Board within sixty (60) days of the effective date of this decision.			
	Note - Name and address of injured party may be inserted in the body of this term.			
21.	Ethics Training			
	Respondent shall submit to the Board for its prior approval, an ethics training course for a minimum of hours during the			

probationary period. Upon successful completion of the course, Respondent shall

provide proof to the Board. All costs shall be borne by Respondent.

OVERVIEW GUIDE FOR DISCIPLINARY DECISIONS

Most of the background information provided below is contained in the Department of Consumer Affairs' Reference Manual for Board Members and gives an overview of part of a board's disciplinary process. Certain aspects of this overview were changed by the passage of SB 523 (Kopp, Chapter 938, Statutes of 1995). The changes were in regard to exparte communications.

Accusation/Statement of Issues

The principal responsibility of a licensing board is to protect the public. This is accomplished by determining whether a license should be issued and whether a disciplinary action should be taken against a license. The Administrative Procedure Act prescribes the process necessary to deny, suspend, or revoke a license. An action to suspend or revoke a license is initiated by the filing of an Accusation. An action to deny a license is initiated by a Statement of Issues.

In disciplinary matters, a Deputy Attorney General (DAG) acts as the Board's prosecutor and coordinates all necessary legal proceedings. If a case is referred to the Office of the Attorney General (OAG) and accepted for prosecution, the DAG assigned the matter will prepare a Statement of Issues or an Accusation. The person against whom the action is filed is called the Respondent.

Once drafted, the Statement of Issues or Accusation is forwarded to the Executive Officer (EO) for approval. Except where the preparation of administrative pleadings is voluminous and routine, the EO will normally review an Accusation or Statement of Issues for accuracy. Board staff will then assign a case number and the EO will sign it before returning it to the OAG for service on the Respondent.

The document is then served on the Respondent. The Respondent may contest the charges by filing a Notice of Defense. The DAG will then schedule a hearing before an Administrative Law Judge (ALJ) from the Office of Administrative Hearings (OAH).

Administrative Hearing Process

An administrative hearing is similar to a trial in a civil or criminal court. Both parties have the opportunity to introduce evidence (oral and documentary) and the Respondent has a right to confront his or her accusers. Although a board may sit with the ALJ and hear the case, most cases are heard by the ALJ alone because it is a complex procedure and may require anywhere from several days to several weeks of time.

In order to take discipline against a license issued by the Board, either a veterinarian or registered veterinary technician, it must be demonstrated by "clear and convincing evidence" that a violation of law or regulation has occurred. The clear and convincing standard is more than the "preponderance of the evidence" standard required for civil trials but less than the "beyond a reasonable doubt" standard for criminal trials.

To sustain a citation against a licensee, the allegations need only be proven to the "preponderance of the evidence" standard.

Proposed Decision

After hearing all the witnesses and arguments and considering all of the evidence presented, the ALJ renders a Proposed Decision that contains: 1) findings of fact, 2) a determination of issues, and 3) a proposed penalty (assuming a violation is found). The Proposed Decision is then submitted to the Board for consideration and a final decision. The Proposed Decision must be acted upon by the Board within 100 days of receipt, or it becomes final by operation of law as proposed by the ALJ.

In making a decision whether to adopt the Proposed Decision as its own decision. the Board may only consider the Proposed Decision itself; the Board may not consider evidence about the case not contained in the Decision. The Board may consider advice of legal counsel regarding their options, the legal sufficiency of the Proposed Decision, and the law applicable to the case at hand. If a Board member is personally acquainted with the licensee to a degree that it affects their decision-making ability, or the Board member has received evidence about the case not contained in the Proposed Decision, the Board member should recuse him or herself from any discussion about the case and the vote on the matter.

The Board may vote on the Proposed Decision by mail ballot or at a meeting in a closed session. Although a Proposed Decision carries great weight based on the fact that the ALJ was a witness to the evidence presented at the hearing, the actual testimony of the witnesses and the demeanor of those witnesses, the Board is the final decisionmaker. The Board should consider the ALJ's narrative explanation in the Decision and how the Disciplinary Guidelines were applied. If the Decision is outside the Disciplinary Guidelines, the ALJ must explain to the satisfaction of the Board, the factors that were proved that caused the ALJ to deviate from the standards.

Adopting any decision is a serious responsibility of a Board member. When considering a Proposed Decision, the Board's legal counsel is present to respond to guestions about the legal parameters of the case and the Board's authority. Board members must take time to fully discuss each case and to seek clarification from legal counsel for any question they may have prior to making a final decision on the case.

When considering a Proposed Decision, the Board has three basic options:

- 1. adopt the Decision as written including the proposed penalty;
- 2. adopt the Decision and reduce the penalty; or
- 3. not adopt the Proposed Decision.

Non-Adopt - Rejecting a Decision

A Board may choose not to adopt a Proposed Decision of an ALJ for many reasons that might be grouped generally under the following categories:

- 1. The Board finds the penalty or terms of probation inappropriate to the violation(s).
- 2. The Board disagrees with the ALJ's determination of the issue(s) in the case.

When a Proposed Decision is not adopted, the Board is required to obtain a copy of the transcript of the hearing and documentary evidence unless this requirement is waived

by all parties. Each Board member must read the entire transcript and consider only that evidence presented at the hearing. The DAG and the Respondent are entitled to submit written arguments, or oral argument if the Board so orders, on the case to the Board. The Board must render its own decision after reading the transcript and arguments within 100 days from the receipt of the transcript. After the decision has been rendered, all parties will be served with the Decision After Non-Adoption.

The Board can elect to return the non-adopted decision to the OAH if it feels that additional evidence is required before the Board can render its decision. In this instance, the case is returned to the OAH and a new hearing date is scheduled. After the new hearing is complete the ALJ, the same one as before or a new ALJ if the prior one is unavailable, will issue a new Proposed Decision and the Board will consider the Proposed Decision anew.

Petition for Reconsideration

A Respondent has a right to and may petition the Board before the effective date of the decision for reconsideration of the Board's decision.

If a Board does vote to reconsider its decision, it is equivalent to not adopting a Proposed Decision and the steps listed above apply. If the 30-day time period lapses or the Board does not act on the petition, the request for reconsideration is deemed to be denied by operation of law and the Board no longer has jurisdiction over the matter.

Appeal Process – Writ of Administrative Mandamus

A Respondent has the right to request reconsideration and if denied, file a Writ to appeal a disciplinary action imposed by a Board.

A decision rendered by a Superior Court can be further appealed to the Court of Appeals and then to the Supreme Court by either the Board or the Respondent.

Stipulated Agreement

Once an Accusation has been filed, rather than proceeding to a formal hearing and prior to requesting that the Board consider settlement terms and conditions, the Respondent shall provide mitigating factors and evidence of rehabilitation. Mitigating factors include factors beyond the control of the licensee that existed for a brief period of time but no longer exists that may mitigate the need for certain types of discipline. Evidence of rehabilitation would show that Respondent has taken serious steps to improve behavior and correct actions that led to the need for disciplinary action. The parties may then stipulate (agree) to a determination of the violations charged against the Respondent and to a proposed penalty. Stipulations are negotiated and drafted by the DAG representing the Board and the Respondent and his/her legal counsel. In negotiating a stipulation, the DAG works closely with the Board's EO (or designated Enforcement Program Manager) and utilizes the Board's Disciplinary Guidelines to arrive at a stipulation that is intended to be acceptable to the Board.

The stipulation is presented to the Board for its consideration in much the same way that a Proposed Decision is presented. Once a stipulation has been signed by the licensee and his or her counsel, if any, the Board must vote to approve or disapprove the stipulation as a whole. If the Board votes to disapprove a proposed stipulation, it may send back recommendations for inclusion into any future stipulations. The Board may look beyond the mere contents of an Accusation, though it must confine its consideration to information that is relevant to the charges at hand. While there is no time limit within which a stipulation must be considered, any undue delays should be avoided

Default Decisions

Default Decisions are rare; however, in some cases, the Respondent does not respond to an Accusation by returning the Notice of Defense, fails to return the Notice of Defense in a timely manner, or fails to appear at a scheduled hearing. There is a legal obligation to respond to an Accusation and to be present at a scheduled hearing. Failure to meet the legal obligations is grounds for a Default Decision whereby the discipline is imposed based on the Respondent's failure to respond. In these cases the Board need only demonstrate that it has served the Accusation on the licensee at the licensee's address of record. This is one reason it is imperative that licensees maintain a current address of record with the Board; failure to do so can have very serious consequences if the licensee becomes subject to an Accusation but has an old address of record on file with the Board because the Board has no legal obligation to make any attempt to locate the licensee. Service of an Accusation by first class mail is all that is required to prove proper service.

The result of a Default Decision is nearly always a straight revocation of the license. If the Respondent is also a managing licensee for a premises permit, the premises permit will automatically be canceled by operation of law. If the Accusation was pled against the premises as well as the licensee, the premises permit is revoked along with the license.

Definitions

Negligence - A departure from the standard of care or practice. It can be an act of omission or commission. Harm or injury is not a necessary component of administrative negligence because we do not seek monetary damages (redress).

Incompetence - A lack of knowledge or ability in discharging professional obligations.

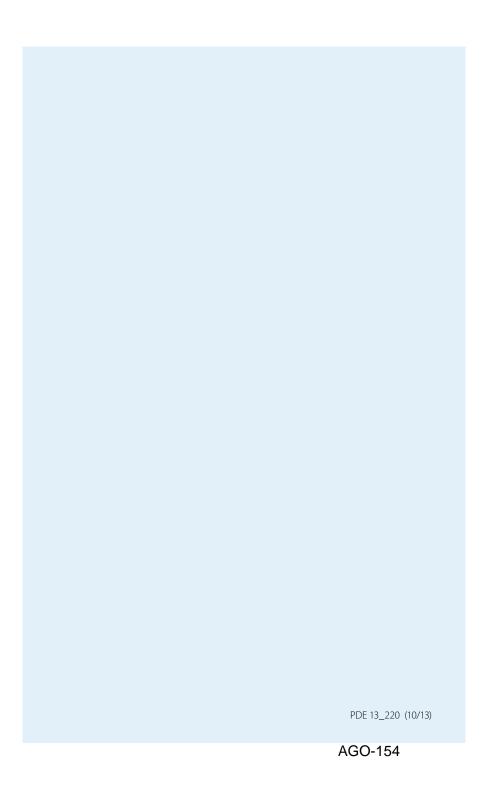
Fraud and Deception -

Deception - Any act or omission that deceives or misleads another person.

Fraud - An intentional act or omission to deceive or mislead another person by misrepresentation, deceit, or concealment of a material fact.

Both fraud and deception can exist despite truthful statements if the statements made, whether written or oral, have a tendency to mislead or, do in fact, mislead. DISCIPLINARY GUIDELINES | 33

34 | VETERINARY MEDICAL BOARD





2005 Evergreen Street, Suite 2250 Sacramento, CA 95815-3831

vmb.ca.gov

LISA G

830AM NOFE. DALY RZE.
2PM MONDAY

- LISA G MEETING TIME NCAC AA 2PM 8 30 Am Note Daily Reflections 8:30Am 8.16.18 NCAC GAM ZIVING SOBER NOFC ABST AN 10 NCAS ABOI NCAC Daily Reflections 2pm 8/27/18 NOAC AA MOH 2PM 9/6/18 NOAL AS ZPMOAU Role CHINS 9-17-18 Note AA. No Fe Daily Reflections 8:30Am 9.25.18 NCAC AA gam Daily Reflections 9 NCAC GAM LIVING SOBER 10/08/18 NGAC AA 2PM 10/14/18 NCAC AA 5:30 pm 10/24/18 505 AA 5 PM NEAC AN SUNDAY NITE AA MCAL 5:30pm 95/18 NCAC AA & 11/14/18 AA Wed Sos 5 pm

LISA 6

MEETING Note Daily Reflections 8:30AM NCAC GAM 21 VING SOBER NCAC ABOI AM ID NCAC Daily Reflections 2pm 8/27/18 NORC AA MON 2PM 9/6/10 NOAC AA ZAMOAN RAIG CHOM 9-17-18 NoFe AA. NoFe Daily Reflections 8:30Am 9-25-18 NOAC AA 9am Daily Reflections 8 0/1/18 NOAC AA 9CM SPM 10/1/18 NCAC GAM LIVING SOBER 10/08/18 NOAC AA 2PM 10/14/18 NOAC AA 5:30 pm 10/24/18 505 AA 5 PM gal MM 10/18/12 NEAC AN SUNDAY NITE AA

DATE METING TIME SIGNAMIZE AM DISCUSSION NOAC AA Nooner 11/27,-18 aa discussion 12pm NCAC 2pm Living Sobelf San Dieguito NCAC- AA 2PM 100m SPM AA SOS 5pm Drity Reflections AA ALONO SOS 2pm NCAC 2Pm Step Study AA SOS 5 05 SOS Wed 5pm AA SOS Wed 5pm AA SOS Wed. AA 2/13/19 2/20/19



August 2018 Continuing Education Seminar for Technicians

This program 23-33825 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Participant Signature

State(s) and License Numbers August 2, 2018

Improving Client Communication to Improve Dental Compliance

Brook A. Niemiec, DVM, DAVDC, DEVDC Southern California Veterinary Dental Specialties & Oral Surgery

Leptospirosis Review Natasha Loy Son, DVM

Fred Pike, DVM, DACVS

Continuing Education Provider

Veterinary Specialty Hospital • Provider Number 23

Program Number 33825

Partnering with our Referring Practices



September 2018 Continuing Education Seminar for Technicians

This program 23-34097 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/LectureInteractive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Participant Name

Participant Signature

State(s) and License Numbers September 5, 2018

New Drug Update Margo Karriker, PharmD, FSVHP, DICVP

IMHA: Diagnosis, Treatment and Monitoring

Tamara Compton, DVM

Interpreting Abdominal Effusions

Emily Hipp, DVM

Fred Pike, DVM, DACVS

Continuing Education Provider

Veterinary Specialty Hospital • Provider Number 23

Program Number 34097

Partnering with our Referring Practices

858 - 875 - 7500

FAX 858 - 875 - 7525 .

ANN.ONG@VSHSD.COM

10435 SORRENTO VALLEY ROAD, SUITE 100

SAN DIEGO, CA

92121

Certificate of Completion

		Lisa Grosso		
State of Licensure:		License Number:		
For the following RACE-approved continuing education course: 907-34250 - Flea Allergy Dermatitis				
Date of Completion:	9/13/2018	CE Hours Earned: Method of D	Delivery: Non-interactive Distance	
Ceva		Course Instructor Signature	Authorized CE Provider: Element 529 Walnut Street, Suite 250 Kansas City, MO 64106 AAVSB RACE Provider # 907 ce@thedataagency.com	

This program 907-34250 is approved by the AAVSB RACE to offer a total of 1.00 CE Credits (1.00 max) being available to any one veterinarian: and/or 1.00 Veterinary Technician CE Credits (1.00 max).

This RACE approval is for the subject matter categories of: Category Two: Non-Scientific-Clinical using the delivery method of Non-Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Certificate of Attendance

Awarded to:

Lisa Grosso

State(s) of Licensure: License #(s):

For completing:

AAVSB RACE Program Number: 309-33498

Fear Free: Overview and Implementation

Presented by: Dr. Marty Becker

Date of Completion: 2018-10-18 00:11:38

BRIEF MEDIA"

Provided by Educational Concepts 2021 South Lewis, Suite 760 Tulsa OK 74104 AAVSB RACE Provider # 309

Authorized by: Brief Media



"This program is approved by the AAVSB RACE to offer a total of 1.00 CE Credits (1.00 max) being available to any one veterinarian: and/or 1:00 Veterinary Technician CE Credits (1.00 max). This RACE approval is for the subject matter categorie(s) of: Category Three: Non-Scientific-Practice Management/Professional Development using the delivery method of Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements."



February 2019 Continuing Education Seminar for Technicians

This program 23-35390 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/Lecture Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Participant Signature

State(s) and License Numbers February 7, 2019

Pre-Transfusion Blood Testing: Who, How and When (1hr)

Saya Press, BVSc (Hons), MS, DACVECC

Under Pressure – All About Blood Pressure (1hr)

Shawn Chandrakumar, BVSc

Fred Pike, DVM, DACVS

Continuing Education Provider • Veterinary Specialty Hospital • Provider Number 23 • Program Number 35390

Partnering with our Referring Practices



January 2019 Continuing Education Seminar for Technicians

This program 23-35142 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/Lecture Interactive-Distance, This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Participant Name

Participant Signature

State(s) and License Numbers January 9, 2019

When to Spay Your Dog and Alternative Options to Traditional Spay/Neuter (1 hr)

Katy Fryer, DVM, DACVS-SA

Canine Melanoma and the Use of Immunotherapy in Veterinary Oncology (1hr)

Samantha Yeh, DVM

Fred Pike, DVM, DACVS

Continuing Education Provider Veterinary Specialty Hospital
 Provider Number 23
 Program Number 35142

Partnering with our Referring Practices



November 2018 Continuing Education Seminar for Technicians

This program 23-34611 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/Lecture Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Participant Name

Participant Signature

State(s) and License Numbers November 7, 2018

A Holiday Special: Common Emergencies to Expect Over the Holidays (1 hr)

Jacqueline Bowal, DVM and Lily Won, DVM

Chem: 101 (1 hr)

Amy Buck, DVM and Cameron Wood, DVM

Fred Pike, DVM, DACVS

Continuing Education Provider

Veterinary Specialty Hospital • Provider Number 23

Program Number 34611

Partnering with our Referring Practices

858 - 875 - 7500

FAX 858 - 875 - 7525 .

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10435 SORRENTO VALLEY ROAD, SUITE 100

SAN DIEGO, CA

92121



March 2019 Continuing Education Seminar for Technicians

This program 23-35645 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian: and/or 2.00 Veterinary Technician CE Credits (2.00 Max). This RACE approval is for the subject matter categories of: Category One: Scientific using the delivery method of: Seminar/Lecture Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.

Participant Name

articipant Signature

State(s) and License Numbers March 6, 2019

Chemotherapy Aftershocks (1 hr)

Mairin Miller, DVM Practice Limited to Medical Oncology

Urinalysis and Sediment Examination (0.5hr)

Adam Bronstein, DVM

Crossing the Rainbow Bridge: Tips & Tricks for a Peaceful Passing (0.5hr)

Jaclyn Gosliga, MS, DVM

Continuing Education Provider •

Veterinary Specialty Hospital • Provider Number 23

Program Number 35645

Partnering with our Referring Practices



To whom it may concern,

My name is Sulani Grindle and I am a veterinarian who graduated from the Ohio State University in 2013. Since graduation I have been working full time in a small animal practice and I have been volunteering with Feral Cat Coalition once a month, every month for the last 5 years. It is during these volunteer clinics that I first met Lisa Grosso. She is one of the few volunteers that I can count on seeing at every clinic and even before I got to know her on a personal level, I found myself impressed by her dedication and calm demeanor. When she let me know about the previous troubles she had and the loss of her Veterinary Technician license I was very surprised to hear it. The Lisa I've gotten to know is someone who is reliable, hard working, always has a great attitude and is trustworthy. She is a skilled technician who I believe has a great deal to offer and when she asked me for a recommendation letter in order to try to regain her license I readily agreed to provide one.

In the years I've been volunteering at Feral Cat Coalition I have never seen any behavior that would make me second guess her dedication to the field or to her sobriety. When we discussed the problems she had in the past she took full responsibility for the choices she made and I was very impressed by all the steps she's taken since then to get her life and career back in a positive direction. She regularly volunteers to help senior citizens with pet care they are unable to do themselves and devotes much of her time to two of the most well respected cat charities in our area (Rescue House and Feral Cat Coalition). Lisa has a special talent for handling cats and genuine empathy and care for her patients. I have no qualms in recommending that her license be reinstated. I believe she is an asset to the field and that the person she was when she lost her license is not representative of the person she has become. I believe in second chances when people are willing to put in the work necessary and from everything that I've seen, Lisa has done just that. I sincerely hope that she is given a second chance to prove that she deserves to have license and career back.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely, Sulant Grull Wm CA# 20009

Sulani Grindle D.V.M.

My private # f

Dear members of the California Veterinary Medical Board,

This letter's purpose is to indicate my support of Lisa Grosso as she works to earn her Veterinary Technician license back. It is my goal to provide you with a image of the person I have came to know and explain my reasoning for providing my support in her efforts to return to her passion.

Lisa took the time to explain to me her past mistakes that resulted in the lost of her license and the regret and sadness she feels. From this conversation, there is no doubt in my mind that she has learned from these mistakes and taken life changing efforts to make sure they will not occur again.

I have had the pleasure of both working and volunteering alongside Lisa for over a year. During this time her passion for animals and the human-animal bond has been reflected in the effort and care she applies in the workplace. For example, when we saw a community cat with suspected chronic disease needing further work up and supportive care, she not only arrange for foster care until she could take the cat but also arranged for a home visit for follow up care. In my opinion, this is a prime example of what makes our profession and those in it so wonderful.

Additionally, Lisa has strong technical skills that reflect her dedication to this field. She volunteers her time and is regularly attending continuing education opportunities to support these skills and continue to improve herself. These efforts pay off as she is often one of my "go-to" people in times of emergencies. We have unfortunately had several life-threatening events occur while we are working or volunteering, during this emergencies Lisa is a calm and qualified resource to assist with CPR efforts. I am lucky to have her on my team and think the profession will benefit with her as a member again.

As I have gotten to know Lisa as a person and a technician, she has proven to me that people can learn from their mistakes and can truly change themselves for the better. It is my hope that her license will be reinstated so she can return to what she is meant to do.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,

C. Elaine Jordan, DVM, MPH

C. Elaine (Jordan

The Halliday Center for Psychotherapy and Wellness, Inc. Debra Halliday, Psy.D., CGP

CEO, Chief Psychologist

355 Santa Fe Drive, Suite 200 Encinitas, California 92024 Office: (760) 635-3310 Fax: (760) 452-7525 NPI: 1336385327 CA License PSY23206 www.psychotherapyandwellness.com drhalliday@psychotherapyandwellness.com

Veterinary Medical Board 1747 N. Market Blvd. Ste 230 Sacramento. CA 95834-2978 November 5, 2018

Dear Veterinary Medical Board,

I am writing this letter with consent to provide insight into the mental health status and progress of Ms. Lisa Grosso. Ms. Grosso began psychotherapy on 06/20/2016 and was originally diagnosed with Generalized Anxiety Disorder, Major Depressive Disorder, Alcohol abuse, and low self-esteem. While Ms. Grosso still struggles with social anxiety, she no longer meets the DSM-V criteria for Alcohol abuse. She has significantly conquered her depression through significant group and individual psychotherapy. She is continuing to work hard on improving her self-esteem and reducing her social anxiety.

As of 11/5/2018 Ms. Grosso has attended over 91 sessions individual and group Cognitive Behavioral Therapy (CBT) with (Debra M. Halliday, Psy.D.) and Karen Savary, Psy.D. She has also attended 23 group sessions of Dialectical Behavior Therapy (DBT) with Pamela Giles, L.M.F.T. (DBT is a evidenced based, cognitive behavioral psychotherapeutic treatment that teaches emotional regulation tools, distress tolerance tools, communication tools, and mindfulness techniques) to help her better cope and respond to life stressors. She has additionally attended 16 sessions of group Acceptance and Commitment Therapy (ACT levels I & II), with Jeff Kleinberg, LMFT (ACT is an evidenced based psychotherapy treatment that uses acceptance and mindfulness tools to increase psychological flexibility [additional tools to better adapt to stress in ones life]. She has been a regularly attending, active participant in her treatment; she takes feedback genuinely, and it is evident that she is seriously working to integrate the tools she is learning into her daily life.

While actively continuing to work on her long-term recovery in weekly therapy and by attending regular AA meetings, Ms. Grosso has also continued to volunteer in her community at a local cat rescue group as well as a Trap, Neuter, and Release feral cat clinic (her supervisors are aware of her current legal status). She attends therapy regularly and is an active participant.

It is my opinion that Ms Grosso has worked hard to "right her wrongs". She has done a significant amount of "growing up". She is currently living sober and she is committed to living a life making healthier choices. It is my observation and opinion that Ms. Grosso has taken her DUI convictions against her very seriously; that she recognizes the gravity of her actions and the impact of her choices both on her own life as well as the impact of her choices on others. She has shared experiencing deep remorse, and regret for the harm others have experienced as a result of her actions. She has stated that she chosen sobriety

not simply because the court has mandated her to, but because she sincerely wants to turn her life around. This has been evidenced by her current sobriety, by her continuing to regularly attend AA meetings, by her self-initiating (non-court mandated) individual psychotherapy, by working hard in her therapy treatment, doing homework, gaining insight, and following up with her treatment recommendations.

Moving forward, Ms. Grosso would like to have her Registered Veterinary Technician license reinstated. She worked hard to receive her credential and having her license reinstated is a significant door for her to reclaim her position in society. Please consider allowing Ms. Grosso to contribute to her community in this way and to regain her previous livelihood/career.

Thank you for your consideration in this matter.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,

Debra M. Halliday, Psy.D., CGP



House Call Veterinary Services Just For Cats Phoenix Watt, DVM

1032 Tabby Lane, Escondido, CA 92026-3187

Toll-free/fax: (844) ZenCat7 (844-936-2287) Cellular:

E-mail:

Website: www.zencat.com

October 11, 2018

Veterinary Medical Board ATTN: Formal Discipline Unit 1747 N. Market Blvd., Suite 230 Sacramento, CA 95834-2978

RE: Petitioner Lisa Grosso

Dear Colleagues:

It is my pleasure to submit additional information in support of Lisa Grosso's petition for reinstatement of her RVT license.

Since my first letter, dated May 10, 2018, I have had numerous additional opportunities to work with Ms. Grosso as my technician over the past five months, and I can confidently report that she one of the best cat techs I've ever worked with.

As a house call cat veterinarian, blood draws in front of the client can be one of the most difficult procedures we engage in: clients are always nervous when clippers, needles, syringes, and collection tubes are involved. But Ms. Grosso has such a wonderful way with both clients and cats that she sets everyone at ease. She always manages to connect with the clients as a fellow cat person, and her skills as a cat whisperer mean scruffing is seldom required. Being able to call upon Ms. Grosso to assist me has been a blessing for me and my growing practice.

I have also taken the time to get to know Ms. Grosso better as a person, and the circumstances surrounding the relinquishment of her license. But while I can understand how life can be overwhelming to the point of making poor choices, I have never observed any of this type of behavior from Ms. Grosso. What I have seen is a conscientious, empathetic, responsible, hard-working, reliable individual who is an asset to this profession, and who I'm proud to call my colleague.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,

Phoenix N. Watt, DVM

P.N. Wall

CA Lic. #22110



To Whom it may concern,

My name is Sulani Grindle, I am a veterinarian who has been working in San Diego for the last 5 years. Earlier this year I wrote a recommendation letter for Lisa Grosso in order to help her regain her Veterinary Technician licence. I wanted to follow up on that letter to state that Lisa has continued to show the same dedication and commitment to her work that I have witnessed in the time that I have known her. She continues to be a skilled and dependable volunteer at nearly every clinic and I always look forward to working with her. I have not seen any behavior that would give me any cause for concern and instead I continue to see an individual who has a lot of care and empathy for others, and a drive to continue to be a better person. I still wholeheartedly recommend that she be given the opportunity to prove she has done all the necessary steps to regain her license and career.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sincerely,

Sulani Grindle

Solano Guittle, Dum 10/12/18